

Festival Edition

INTEGRITAS



SECURITY WITH INTEGRITY

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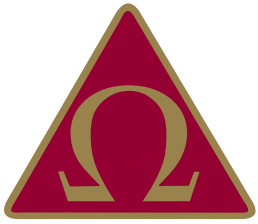
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OMEGA
Risk Solutions

From the Desk of the CEO

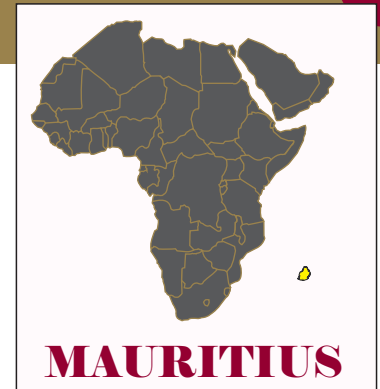


Dear Valued Readers,

It gives us immense pleasure to present to you the Festival Edition of our in-house magazine, *Integritas*, as we celebrate our 20th anniversary.

Over the past two decades, Omega has grown into a renowned multinational corporation, operating in seven countries across Africa with its Group Office in Mauritius. It has been an incredible journey, filled with ups and downs, successes and challenges, but through it all, we have remained steadfast in our commitment to integrity, excellence, and service quality.

As we mark this important milestone, we take this opportunity to reflect on our achievements, celebrate our successes, and look forward to the future with



renewed energy and passion. We remain committed to our core values of passion, respect, integrity, discipline and excellence. Since inception, these values have guided us to become the front runner in the African security industry.

This Festival Edition of *Integritas* is a testament to the hard work, dedication, and commitment of our employees, partners, and stakeholders, who have been instrumental in our growth and success over the years. It is also a celebration of the rich and diverse cultures of the African countries where we operate, and a showcase of the unique talents, experiences, and perspectives that make our Group truly exceptional.

We hope that this edition of *Integritas* will inspire and inform you, and that it will give you a deeper understanding of who we are, what we do, and why we do it. We also hope that it will encourage you to join us in our quest for excellence, and that it will inspire you to be part of the change that we want to see in the world.

Thank you for your continued support, and we look forward to many more years of growth, success, and impact.

FAAN DU TOIT
Chief Executive Officer
Omega Risk Solutions Holdings Ltd



WORD FROM THE GROUP EXECUTIVE MANAGEMENT



Christo Roelofse
Chief Operating Officer

It is with great joy and pride that I address you today as we celebrate the 20th anniversary of our esteemed organization, Omega Group. Over the past two decades, we have embarked on an incredible journey, establishing ourselves as a leader in providing integrated security

solutions throughout Africa. This milestone is a testament to the dedication, expertise, and unwavering commitment of each and every member of our Omega family.

Since our inception in 2003, we have witnessed remarkable growth, expanding our operations across seven countries in Africa. We have overcome challenges, forged enduring partnerships, and surpassed expectations to emerge as the go-to security group in the region. Our success can be attributed to our steadfast adherence to our motto, "Security with Integrity," which has guided us in all our endeavours.

As we reflect on the past 20 years, we acknowledge that our achievements are the result of collective effort, shared values, and

a relentless pursuit of excellence. Today, I would like to emphasize the importance of operational excellence for our future success. To thrive in an ever-evolving landscape, we must remain vigilant, adaptable, and forward-thinking.

To mitigate risks effectively, we need to engage in regular risk analysis to identify potential threats for our clients. This proactive approach ensures that we can address challenges before they escalate, providing our clients with the highest level of security and peace of mind.

Moreover, our commitment to excellence extends to every facet of our operations. It starts with recruiting and selecting exceptional individuals who embody our values and possess the skills necessary to uphold our standards. We must invest in their continuous training and re-training, enabling them to stay ahead of emerging threats and equip them with the knowledge and expertise to deliver superior services.

We have built a strong foundation with our proven systems and procedures, which have consistently delivered results. It is imperative that we continue to refine and apply these frameworks, fostering efficiency, consistency, and innovation across all areas of our organization.

growth and success of our company.

As we continue to navigate the ever-evolving landscape of the business world, I am proud to be the Executive responsible for Human Capital that is dedicated to delivering exceptional results for our clients. In the Omega Group we understand that our success is a direct result of the hard work and dedication of our talented employees.

As the HR Executive, I firmly believe that we need to foster a culture that values diversity, equity, and inclusion. We therefore believe that our differences make us stronger, and we are actively working to create an environment where every team member feels respected and valued.

During the past years, we have faced many challenges, but we have also achieved some

Furthermore, our dedication to quality supervision has been instrumental in maintaining our reputation as a trusted partner. We must remain vigilant in our commitment to oversight, ensuring that our operations are conducted with the utmost integrity and in accordance with the highest industry standards.

As we embark on the next chapter of our journey, let us celebrate this momentous occasion by recognizing the extraordinary accomplishments of the past and reaffirming our unwavering commitment to excellence. Together, we have built an organization that stands tall among its peers, and I have no doubt that our future will be even more remarkable.

I extend my deepest gratitude to each and every one of you for your hard work, dedication, and unwavering support. Our success is a testament to the incredible team we have built.

Here's to 20 years of achievement, growth, and unyielding determination. The next 20 years hold boundless potential, and I am excited to continue this journey with all of you by our side. Wishing you all the best as we celebrate this momentous occasion.

Christo Roelofse



Sias Claassen
Group Executive:
Human Resources

The Omega Group started in 2003 with a handful of staff, and today we boast of about 14500 personnel. Our personnel are spread across eight countries, namely Mauritius, Namibia, Ghana, Angola, Nigeria, Zambia, Mozambique, and South Africa. Our employees

come from diverse backgrounds, and we have always endeavoured to provide equal opportunities to all our employees. Our employees comprises of mostly full-time staff, and we pride ourselves on having a workforce that is passionate, committed, and dedicated to the

incredible milestones. From expanding our client base to launching new products and services, our team has demonstrated a commitment to excellence that is truly remarkable.

As we move forward, I encourage each of you to continue pushing the boundaries of what is possible. Your creativity, passion, and expertise are what set Omega Risk Solutions apart, and I am excited to see what we will accomplish together in the coming years.

Thank you for your hard work and dedication to the Group's mission. I am honoured to be a part of such an incredible team.

Sias Claassen



Chris Smit
Group Executive:
Finance

2003 was a memorable year, the US invaded Iraq, Apple launched iTunes and sold one million songs during the first week, the space shuttle Columbia exploded over Texas and killed all seven astronauts aboard, in Mexico the last Volkswagen Beetle

rolled off the production line and in South Africa the Blue Bulls won the Currie Cup and Omega was born.

I am truly thankful and humbled by the opportunity to be part of this 20 year journey. Being a mere 35 years old in 2003, the learning curve was steep and it was not always plain sailing. Battle scars were unavoidable but my loving wife and family, perseverance, support from incredibly talented employees and the grace of God

allow this tale to be told 20 years on.

I want to use this opportunity to thank every one of you who contributed to this success story and for the sacrifices made when times were tough. One of you once said: "every company needs people who do the hard work to allow others to hold up the trophies." Here's a salute to all of you who did and are still doing the hard work.

Chris Smit

THE JOURNEY

Omega has developed and gained selection as partner of choice to the key risk solution projects in some of the most difficult and complex environments in Africa. A far cry from the image of apartheid-era South African forces acting as mercenaries in support of or even the overthrow of unpopular regimes, Omega gained selection at the premium end of the business from the continent's leading multi-national companies and with the support and funding of the major multi-lateral and development agencies acting in the region.

Overview of our Remarkable Journey

- The **Omega Group** was set up as a Limited Partnership, namely Omega International Associates LP (OIA LP). Limited Partnerships (LPs) registered in England and Wales are governed by the Limited Partnership Act 1907. The Limited Partnership is a complex and clumsy structure and it was decided in 2016 to wind up this structure and to migrate the Omega Group to Mauritius where it is registered as Omega Risk Solutions Holdings Limited.
- **10 Jan 2003** the South African subsidiary, **Omega Risk Solutions (Pty) Ltd** ("Omega SA") was incorporated. ORS SA was awarded their first contract at the CSIR in Pretoria and the contract started on 1st of Aug 2003. ORS could then register as a National Key Point service and training provider.
- **Angola.** Omega started operating Omega Angola in **2003**. Various blue chip companies such as Chevron, Exxon Mobil, SA Embassy, Namibian Embassy, DHL, De Beers, Shoprite, PEP, SOCIEDADE MINEIRA DE CATOCA, Subsea 7, and more than 30 other clients make up the Omega portfolio in that country.
- **Malawi.** Omega Security Solutions (Pvt) Ltd was incorporated in Malawi on 21 Aug 2003. In June 2010, in partnership with Prudential Investments Ltd, Omega started its operations in that country. The shareholders decided to sell their interest to the local partner in 2014.
- **Nigeria.** Omega Holdings Limited was incorporated in Nigeria on 24 June 2003. The management team of Omega was



- instrumental in the initial establishment of the marine security program at Chevron in Nigeria. The company started green fields and its total manpower on 31 Jan 2021 was 740. The company is dominant in the retail sector in that country.
- The first edition of the Company Magazine (**Omega Sethaga**) was published in **2004**. The magazine's name changed to "**Integritas**" in 2019. It is a high quality magazine with 2 publications per year.
- **8 March 2004** saw the incorporation of **African Olive Trading (Pty) Ltd** ("AOT") of which Omega SA is the 100% shareholder. AOT is a special purpose vehicle.
- **Mozambique.** The operating company in Mozambique, known as Arkhê Risk Solutions Lda ("ARS"), was registered in 2003. Local regulations prevented us to operate under the Omega brand. Omega started to operate in Mozambique in 2004 when the majority shareholding was attained by OIALP in a small local company (ARS). The company grew from about 200 manpower to the current strength of about 4625 as at 31 Jan 2021.
- **Iraq.** Involved in Iraq with a successful period of business from **middle 2004 to the end of 2005**, the Omega contracts came to an end with Laguna Construction Company Inc, and Kellogg, Brown and Root Services Inc.



Group EXCO 2003



Group EXCO 2013



Group EXCO 2023

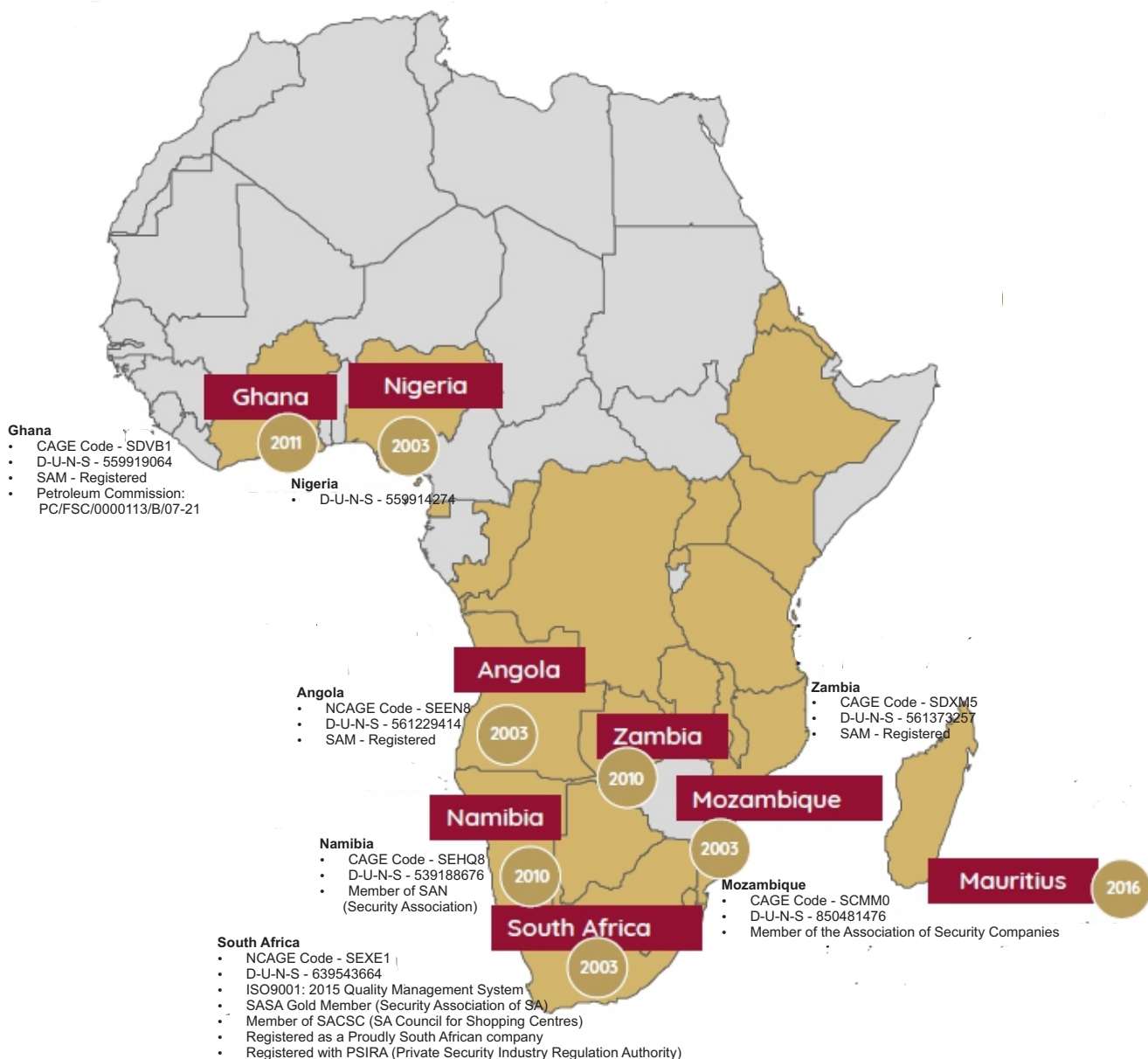


- **DRC.** Omega commenced operations in the DRC during May 2005, when we commenced with a contract at a cement factory referred to as “Cilu Cement”. A second contract was also signed with the ONATRA, Ports Authority of the DRC, to assist them with the implementation of the ISPS Code Security System at the three ports of the DRC. ONATRA decided to appoint Omega Security Solutions sprl (DRC Subsidiary Company of the Company “Omega International Associates LP”) to assist them in reaching full compliance and reduce the threat from the USCG. The ISPS Code (International Ship and Port Security Code) was developed by the International Maritime Organisation (IMO) and all the ports of contracting governments around the world had to comply fully with the requirements of this code, by the 1st of June 2004.
- **Gabon.** In 2005, on a project basis, Omega implemented an integrated security solution that supported all Gabon State agencies involved in public safety and security (Omega Gabon was however registered in 2008). The system, based in Libreville, comprised a Central Control Centre, CCTV camera operation and a Quick Reaction Force of vehicles and foot response. At the time it was a revolutionary security concept for the Africa continent.
- **Kingdom of Saudi Arabia.** Omega started with its first security contract in Saudi Arabia in February 2005 when they were contracted by Abdul Latif Jameel Company Limited (ALJ). ALJ is the sole distributor of Toyota vehicles in the Kingdom for the past 60+ years.
- **Madagascar.** Omega Risk Solutions (Madagascar) was incorporated on 18 November 2010. The company commenced with a three year contract at the Ambatovy mine in Madagascar on 1 December 2010. The contract was later extended until the end of 2014.
- **Gulf of Guinea Solutions** incorporated on **31 January 2005**.
- The **Madiba Bay Development Agency (MBDA)** which was established in Port Elizabeth in **2005** to revitalise the inner city area, contracted Omega to address issues of safety and security. Omega's operations resulted in a spectacular reduction in the level of criminality in the Central Business District with a decline of between 10–15 reports per day down to about two per day.
- On **31 March 2006** Omega Security Solutions SPRL was incorporated in the **Democratic Republic of the Congo**.
- In **2006** Omega became the preferred security service provider for **De Beers** in Angola (Luca) and from **2011** the De Beers mines in South Africa (Voorspoed, Venetia, Finsch and Kimberley) and Botswana – project based – followed suit.
- **1 Nov 2006 until July 2007** saw Omega Technology Solutions (OTS) consulting for Africentel in a project in **Botswana** providing Thermal cameras, electrified fences, IP intercom, IP server/recording and Access Control System to the Botswana Government.
- On **1 Oct 2007** OTS commenced with the design, building, maintenance and operation of an integrated public surveillance system for **the City of Johannesburg**. The system consisted of a 237 camera CCTV system coupled to a sophisticated digital surveillance control facility. The contract was terminated on 10 March 2017.
- **Southern Sudan.** Omega Risk Solutions (SS) Ltd was incorporated on 31 January 2008.
- **Gabon.** Omega Risk Solutions Gabon SPRL was incorporated on **18 April 2008**.
- **Kenya.** On 13 August 2008, Ngoma Communications Systems Limited's (a shelf company) name was changed to Omega Risk Solutions Kenya Limited.
- **Tanzania.** Omega got involved with a company called Nitro Risk Management (T) Limited in Tanzania in 2008. On 3 January 2008 the name of this company was changed to Omega Nitro (T) Limited. **Of note was** Omega Nitro (T) Ltd award of the contract for providing security services (120 guards) at the Resolute Golden Pride Project in Tanzania with effect from 1 Oct 2010. The Company was also contracted by Heritage Oil to protect seismic vessels that operated on Lake Tanganyika against armed groups from the DRC.
- On **15 June 2009** OTS delivered a project for the Integrated Surveillance, Access and Intercom System and an on-site control room to **Woodhill Life Style & Golf Estate** (Residential)
- **Kosovo.** Omega Kosova LLC was incorporated on 8 October 2009.
- **Namibia.** Omega acquired 50% shares of a local Namibian company in 2010.
- **Zambia.** Omega started operations in Zambia in 2010.
- **Pepfar.** A milestone for Omega was when they were selected the security provider for part of the United States' important *President's Emergency Plan for Aids Relief (PEPFAR)* programme to distribute Anti-Retroviral Therapy drugs (ARV) in Africa.
- **Ghana.** A certificate to commence business was issued to Omega Risk Solutions Ghana on 15 March 2003.



- **India.** Omega Risk Solutions Pvt Limited was registered on **27 April 2011** in India. The company never became operational, mainly because of the restrictions placed on foreign directors and foreign shareholders.
- **Somalia.** Omega Risk Solutions held a registration in Somalia from 20 May 2012 until 20 May 2013. The registration expired and was not renewed.
- **ORS Training Academy.** A highlight for the Omega Group was the opening of the Training Academy in 2013. The purpose of the Academy is to provide training to Omega entities and also acts as a profit centre providing training to commercial clients.
- **Burundi.** On **18 Nov 2013** Omega Risk Solutions (Burundi) was incorporated with the shareholders being Omega Group (51%) and N.S.T., a Burundi based company, with 49%.
- **May 2014** ORS SA acquired **ECKSA**, a company that specialises in personnel verifications.
- **Namibia, Shayela Properties (Pty) Ltd.** Shayela was incorporated on 21 Oct 2016 with Omega Security Services as the 100% shareholder. Shayela is a Special Purpose Vehicle being the registered owner of the office building utilised by Omega Namibia.
- **Arkê Quatro Cleaning Services.** Arkê Quatro Cleaning Services started to operate in Mozambique in **2019**.
- Omega decided to venture into providing soft services to its clients in Namibia. **Quatro Cleaning Services (Pty) Ltd (Namibia)** was thus incorporated on **15 Feb 2018** with **Omega Risk Solutions Holdings (Mauritius)** as a 46% shareholder.
- **Omega Retail Solutions (Pty) Ltd** was incorporated on **30 April 2019** with Omega SA as the sole shareholder.

Geographic Footprint and Accreditations



OUTSTANDING ACHIEVEMENTS AND HIGHLIGHTS

Omega in Iraq

KBR, formerly known as Kellogg Brown & Root, is a major American engineering, construction, and defense contracting company. The company has been involved in many major construction and engineering projects around the world, including the reconstruction of Iraq after the 2003 invasion.

KBR's involvement in the Iraq war began in 2003 when it was awarded a contract by the US government to provide logistical support to the US military. The contract was worth \$7 billion and was known as the LOGCAP III contract. Under the contract, KBR was responsible for providing a wide range of services, including food, accommodation, transportation, and maintenance, to US troops stationed in Iraq.

KBR was successful in obtaining the contract for the reconstruction of the Iraq Military Academy, which was severely damaged during the Coalition Forces invasion of Iraq. The Academy was situated 17 km North of the green zone. The base was fenced-in with concrete blocks and at the time occupied by plus minus 4000 Coalition Forces Soldiers. It was estimated that the reconstruction of the Academy would last for four months. The worst case scenario was eight months.

KBR employees who were involved in the reconstruction process required adequate protection for which **Omega Risk Solutions** was contracted. We had to provide KBR personnel with an Integrated Risk Solution during the reconstruction process.

Omega became actively involved in Iraq in January 2004. We provided Integrated Security Solutions to KBR and Laguna in the International Zone (IZ) at the Villas and at Al Rustamiyah, An Numaniyah and Basrah. Our aim was to ensure adequate and sustainable protection to our customers through our service offering.

Omega's concept of operations was based on the following :

- Control centers operating on a 24 hour basis from where all operations were managed and controlled.
- A 24 hour Access and Egress control system that included:
 - Perimeter security. (Observation and listening posts)
 - Access Control and egress control of pedestrian and vehicle traffic, supported by Explosive Detection Teams.
 - Vehicle and pedestrian escorting on site.
 - Roving Foot Patrols and Vehicle Patrols on a 24 hour basis.
 - Quick Reaction Force within the base perimeters.
- PSD teams based at The Villas, Al Rustamiyah and An Numaniyah.

This concept was managed and executed by South African security professionals, with extensive operational military-, police- and

private security experience. Where suitable, we employed Iraqi nationals under close supervision of expatriates.

We made use of an established and effective ground level intelligence network that included regular strategic intelligence updates from a private intelligence organization, and we were well connected with the ROC and PSC and had our own local informant networks.

Omega was very successful in the execution of its operations. No serious security breach occurred at the time, on any of the contracts that we managed. We had one incident where we lost three PSD members in an ambush. We, however, had been successful in all PSD missions where we had principals to protect.

After an extremely successful period of business in Iraq from middle 2004 to the end of 2005, our contracts came to an end with Laguna Construction Company Inc, and Kellogg, Brown and Root Services Inc. Our clients successfully completed their respective re-construction projects at the Military Academy in Al Rustamiyah and the Military Base of An Numaniyah.

We are proud to mention that our employees delivered services of outstanding quality and completed all our contractual responsibilities to the letter. Under very difficult and dangerous circumstances **Omega** never failed to bring a client safely home and achieved highly commendable recognition from our customers in the process. It is just appropriate that we also remember the PSD employees who lost their lives in the line of duty, protecting and safe guarding our clients in a hostile environment.

On completion of our contract in October 2005 at Al Rustamiyah, it was necessary to relocate our Iraq Head Office to a safer and more suitable neighborhood from where business and liaison could take place with other major companies and prospective clients in the International Zone. We managed to hire an excellent property in the Salhiya area, adjacent to the International Zone, about ten kilometers from Baghdad International Airport. Dog kennels were quickly constructed to house our explosive detection dogs. The suburb was surrounded and protected by concrete T walls and Falcon Security provided the guarding and control point services.

After the elections the Iraqi's formalized their new government which had a majority of the Shi'ite / Kurdish coalition party as the main party of the new government. The Iraqi police and military force training was largely completed and they were handed increasing responsibilities in the every day enforcement of law and order by the Coalition Forces. This however did not stop the Insurgents with their increasing number of attacks on the security forces and the public in general.



Explosive Detection Dogs



Early morning parade



Head Office in Baghdad

Demining



In the late 1990's/early 2000's, landmines became a global problem, posing a significant threat to human lives and hindering economic and social development. Angola is one of the countries that has suffered the most from landmines, with an estimated 20 million landmines scattered throughout the country. These landmines were a legacy of Angola's 27-year civil war, which ended in 2002.

The city of Soyo, located in the northern province of Zaire, was one of the most heavily mined areas in Angola. The presence of landmines significantly hindered the region's economic and social development, as it posed a threat to the lives of the local population and prevented the use of vast areas of land.

To address this issue, the Angolan government, in collaboration with

international organizations, launched a de-mining project in Soyo. The project's main objective was to clear landmines and other explosive remnants of war to ensure the safe return of refugees and promote economic and social development.

The de-mining project in Soyo was carried out by the Angolan National Inter-Sectoral De-Mining Commission (CNIDAH), with the support of international organizations such as the HALO Trust and the Mines Advisory Group (MAG). The project received funding from the United Nations Development Programme (UNDP), the United States government, and other donors.

The de-mining project in Soyo was a complex and challenging task, requiring a high level of expertise and specialized equipment. The de-mining teams used manual and mechanical methods to locate and remove landmines and other explosive remnants of war.

OMEGA was committed to help solve the global landmine and unexploded ordnance contamination problem. Our excellent results and safety record ensure that our customers may operate safely in difficult, remote and high-risk areas throughout the world. Service levels meet and exceed the International Mine Action Standards, as verified by prestigious awards.

A well-developed infrastructure enables us to participate in multitask, multilocation projects, providing the following services:

- Landmine impact and technical surveys.
- Landmine clearance.
- Unexploded ordnance disposal service.
- Quality assurance.
- Mine risk education.
- Battle area, range and underwater clearance.

PROJECTS DURING 2003

Omega executed various short projects during 2003. These are summarised in the following table:

Chevron Texaco (LNG Project) : Soyo Area, ANGOLA		
Type of Work	Description of Work	Year Completed
Mine Clearance	This project involved the clearance of 6 sampling sites and 3 access routes for Geotechnical Drilling (18,000 m ²). Mine detection dogs and manual demining technologies were used. Deployment of 2 x Explosive Ordnance Disposal Teams.	May 2003
	This project involved the clearance of 4 sampling sites for Geotechnical Drilling (3,600 m ²). Deployment of 1 x Explosive Ordnance Disposal Team.	August 2003
	This project involved the clearance of a 5,7 km access route, 2 sampling sites, and helicopter landing zone for Geotechnical Drilling (32,000 m ²). Deployment of 1 x Explosive Ordnance Disposal Team.	December 2003
	This project involved the clearance of 2 sampling sites for Geotechnical Drilling, a helicopter landing zone as well as an access route of 5,5 km (27,000 m ²).	December 2003
General Mine Action Assessment	This contract entailed the execution of a Landmine Impact Survey on potential areas identified for Geotechnical Surveying.	August 2003

LNG PLANT- SOYO

A Site Clearance and Shore Based Explosive Ordnance Disposal Contract was awarded to Omega Risk Solutions Angola Lda in 2006 to clear the land for the future LNG plant in Soyo Angola.



The size of the land was 123 hectares next to the Congo river on the Kwanda Island. The area had a low groundwater level of approximately 1 meter and was covered with palm trees and scrubs. Furthermore there was two pond areas that also had to be demined and cleared.

Our client on this project was the Angola LNG Company, managed by Chevron Angola (Cabinda Gull Oil Company). Initial partners in the LNG project was, Chevron, Exxonmobil, Total, BP and Sonangol.

The Omega Group is an accredited demining service provider at the United Nations and Omega Angola had an organizational and operational accreditation at the Angolan Government demining office, CNIDAH.

The contract was divided in **three phases**:

- Phase 1 – demining to a level of 200mm
- Phase 2 – Site Clearance
- Phase 3 – Deep search to a level of 2,5 meters.

During **Phase 1** the following demining tools were used:

- MV4 Mini Flail machines (ground preparation).
- Manual deminers.
- Mine dog detection teams.

In **Phase 2** the site was cleared with protected construction machines.

During **Phase 3** the following deep search equipment were used:

- Forrester
- Ebinger

The initial contract was for 22 x weeks but was later extended due to availability of more land. The project was eventually completed in September 2007.

In conclusion, the de-mining project in Soyo was a vital initiative that improved the lives of local people and promoting economic and social development.

Macro City Surveillance

Need for Macro City Surveillance

In recent years, the use of macro city surveillance systems has become increasingly common around the world. These systems involve the use of advanced technologies such as cameras, sensors, and other monitoring devices to track and analyze activity within a city or urban area. While some have raised concerns about privacy and civil liberties, proponents of macro city surveillance argue that these systems play a critical role in promoting community safety and enhancing quality of life.

One of the main reasons why macro city surveillance is seen as important is because it can help to deter crime and other unwanted activities. By monitoring activity in public spaces, authorities can quickly respond to incidents and potentially prevent crimes from occurring. Additionally, the presence of surveillance cameras and other devices can serve as a visible reminder to the public that they are being watched, which can act as a deterrent to potential wrongdoers.

Another benefit of macro city surveillance is that it can aid in investigations and post-incident analysis. By capturing footage of criminal activity or other incidents, authorities can use this information to identify suspects, piece together timelines and events, and build cases for prosecution. Additionally, this information can be used to identify patterns of behaviour or other trends that may be relevant to future crime prevention efforts.

Beyond these more overt benefits, **Omega** believes that macro city surveillance can also play an important role in promoting community safety and quality of life in more subtle ways. For example, by monitoring traffic and transportation systems, authorities can identify areas of congestion or other issues that may be causing safety or quality of life concerns for residents. Similarly, by monitoring public spaces and gathering data on usage patterns, authorities can identify opportunities to optimize these spaces and make them more appealing to the public.

Recognising the need for macro city surveillance, the **Omega** Group gradually became involved in the delivering of the most effective, sustainable and economic macro surveillance solutions since about 2004/2005.

Consequently the Group has over the years developed the reputation as a world class leader in the design, implementation, management of operations and incident management for macro facilities installations.

Operating in close collaboration with the South African Police Services, Metropolitan Police Departments, the National Intelligence Agency as well as Municipal, Rail and Banking Services, **Omega** contributed to an 80% drop in street crime and a reduction of some 90% in losses in cities where our designs and systems were installed.

The business philosophy of **Omega** Risk Solutions is based on a thorough understanding of the clients' requirements in order to present them with innovative and cost-effective solutions. Application of state-of-the-art technology constitutes an essential part of the group's approach to providing security solutions.

The systems and procedures implemented by **Omega** Risk Solutions are aligned with internationally recognised quality management systems. Since every client has unique requirements, every project is approached holistically yet individually. The client is presented with a distinctive, sustainable solution that encompasses strategic assessment, integration, customisation and quality.

Gabon : City Surveillance

A key contract that was awarded to **Omega** Risk Solutions is the appointment as the sole supplier and operator of a public surveillance system for Libreville, Franceville, and Port Gentil (GABON) which was eventually extended to phase 2. The Gabonese Government identified the necessity to support their various departments, responsible for safety and security, with a state of the art Integrated Security Solution, based on ISO 9001:2000 standards.



Gabon City Surveillance

The solution proposed by **Omega** and accepted by the Gabonese Government, included a State Of The Art Integrated Security Solution, consisting of a Central Control Centre (CCC), a CCTV camera system as well as foot and vehicle patrols, which also acted as a Quick Reaction Force. Important to note, is that the complete system was integrated with the Gabonese Government Departments responsible for Safety and Security.

The CCC, situated in Libreville, presented an effective solution in serving the general interest of the community and the governing body at large, as far as the monitoring, managing and controlling of events in specified areas are concerned. The CCC monitored state of the art CCTV cameras deployed in strategic positions in Libreville CBD, Port Môle and the International Airport.

At the time of **Omega's** involvement, it was planned that the CCTV system would have been expanded to cover a wider area in the greater Libreville and also include other provinces.

Attached to the CCC was a Joint Operations Centre. From this room all activities in the CCC was monitored. In event of specific emergencies such as natural disasters, or specific planning such as pro-active crime prevention operations, this centre was utilized by the Gabonese Government Authorities for planning purposes.

Most of the personnel employed in this Integrated Security Solution were Gabonese nationals. They were subjected to a vigorous selection process that met international standards thus ensuring that only the best were selected. All personnel underwent intensive training to equip them for their different roles.

Johannesburg: City Surveillance

The contract awarded by the City of Johannesburg for the installation of a macro CCTV surveillance system, incorporating 237 cameras, which was controlled from a state-of-the-art control centre.

The CCTV operation was integrated with the City's broader Safety and Security Strategy, which entailed combating all crime in Johannesburg, from bag snatching, pick pocketing and cell phone theft, to smash-and-grab attacks, indecent assault, robbery and other more serious crimes. The entire operation, however, was viewed as a city management tool, and not just a crime-busting operation.

The City of Johannesburg is using CCTV not only for crime detection and prevention, but the use of CCTV also includes, for example, the monitoring of traffic, service delivery problems, and the identification of potential hazards.



The surveillance system, installed and operated by **Omega** Risk Solutions, and managed by the Johannesburg Metro Police Department (JMPD), consisted of an interactive network of 237 cameras (when **Omega** was involved) surveying the central business district (CBD) from a single control center.

The entire operation was a co-operative relationship between **Omega**, the Johannesburg metropolitan police department (JMPD), the South African Police Service (SAPS), emergency management services (EMS), Pikitup and the City Safety Strategy.

The main idea behind the JMPD CCTV surveillance project was to stop all crime and improve the quality of life and personal safety for all residents and workers in the CBD of Johannesburg, without any threat of harm. Increasing police visibility has helped to increase a feeling of safety amongst people in the CBD, while the camera provides a constant awareness that someone is watching over the city.

The CCTV surveillance system was intended to operate proactively, rather than reactively. **Omega** staff in the control center received intensive training on body language and behaviour to anticipate incidents before they happen.

The surveillance centre also featured **Omega's** Interactive Remote Monitoring Control Room, where camera footage of businesses in and around the CBD were constantly monitored.



Thys le Grange: Project Leader
Macro City Surveillance



Omega: PEPFAR project involvement

The President of the USA's Emergency Plan for AIDS Relief (PEPFAR) is a significant program that plays a crucial role in the prevention of AIDS. PEPFAR was established in 2003, and since then, it has provided financial and technical assistance to fight HIV/AIDS in countries around the world.

PEPFAR is a collaboration between the United States government, governments of the countries where it operates, civil society organizations, and other partners. The program has been instrumental in reducing the impact of HIV/AIDS and saving millions of lives.

PEPFAR has been a critical program in preventing and treating HIV/AIDS in Africa and **Omega** is proud to have been associated with this program. Here are some key ways that PEPFAR has been important:

- **Access to Treatment:** PEPFAR has provided funding and resources to support HIV treatment and care programs in Africa. This has included providing antiretroviral therapy (ART) to those living with HIV, which helps to suppress the virus and prevent transmission to others. This has saved countless lives and has helped to reduce the spread of the disease.
- **Prevention and Education:** PEPFAR has also supported prevention and education programs aimed at reducing the spread of HIV. This has included efforts to promote safer sexual practices, provide access to testing and counselling services, and reduce stigma and discrimination. PEPFAR has also supported efforts to prevent mother-to-child transmission of HIV, which is a major route of transmission in many African countries.
- **Strengthening Healthcare Systems:** PEPFAR has invested in building stronger healthcare systems in Africa, which has been critical for addressing HIV/AIDS and other health challenges. This has included supporting health infrastructure, training healthcare workers, and improving supply chains for medications and other essential resources.

- **Collaboration and Partnerships:** PEPFAR has worked closely with governments, non-governmental organizations, and community-based organizations in Africa to implement its programs. This has helped to build trust and foster collaboration, which has been important for achieving sustained progress in the fight against HIV/AIDS.

Some statistics regarding PEPFAR's successes in Africa include:

- **Antiretroviral therapy:** PEPFAR has supported the delivery of antiretroviral therapy to over 17 million people living with HIV in Africa since its inception in 2003.
- **Mother-to-child transmission:** PEPFAR has helped prevent mother-to-child transmission of HIV for over 2.6 million babies born to HIV-positive mothers in Africa.
- **HIV testing and counselling:** PEPFAR has supported HIV testing and counselling services for over 95 million people in Africa.
- **Strengthening healthcare systems:** PEPFAR has provided support to strengthen healthcare systems in Africa, including training healthcare workers, improving laboratory infrastructure, and increasing the availability of essential medicines.

Overall, PEPFAR has made significant progress in Africa in the fight against HIV/AIDS, and has played a critical role in improving access to treatment, prevention, and care services for millions of people living with HIV in the region. The fight against HIV/AIDS has had economic benefits as well as improved life expectancy in sub-Saharan Africa.

Immunisation rates have increased by 10% in countries that PEPFAR supports – that is general immunisation in children. Life expectancy has bounced back to about 12 to 15 years in countries where PEPFAR has had an investment. GDPs have increased by up to about 2.9%.

Due to the high monetary, and political value of this operation a high premium has been placed on the security of the drug movement in the supply chain, hence the need for effective and professional security services.



From left to right: P. Opperman (Pepfar Manager), C. de Kock and 3 x Pepfar Escort Officers



Omega was a part of this program since 2007 and services included static guarding, verification of consignments, electronic security monitoring, long distance cross-border escorts, local escorts and verifications of consignments.

In May 2008 **Omega** started with long distance cross-border escorts, meaning shipments could now be escorted from the port of entry in South Africa to Lusaka, Harare, Windhoek, Gaborone, Maseru, Mbabane, Lilongwe/Blantyre and Maputo.

Omega had the structures in place and the experienced personnel to fulfil the expectations of the contract that expired in September 2016. Due to our successes **Omega** was recommended by our clients and we subsequently provided escort services to other clients in the freight forwarding industry in Southern Africa as well.

Omega held a contract with Fuel Africa Logistics and was the sole provider for the provision of security services to protect HIV/Aids medicines donated by the United States to 18 countries around the world with the highest HIV/Aids infection rate.

The original focus countries to receive donated medicines were, Botswana, Côte d'Ivoire, Ethiopia, Guyana, Haiti, Kenya, Mozambique, Namibia, Nigeria, Rwanda, South Africa, Tanzania, Uganda, Vietnam and Zambia.

Omega appointed Piet Opperman as the Key Account Manager to manage all operations. In countries where **Omega** did not operate directly, strategic alliance contracts were entered into with suitably qualified and experienced local security companies to provide the service.

Medicine shipments arrived by air or by sea and was received by security teams when unloaded from aircraft or ships. **Omega** staff verified the shipments using the shipping documentation for correct quantity, type, batch number, damage, lost cartons etc. Photographs were taken of all damaged items in consignments. From here our staff had to oversee the loading of the shipment on trucks and escort trucks to the consignee premises.

Shipments were also escorted across as many as three different countries from the Regional Distribution Warehouses located in

Accra (Ghana), Nairobi (Kenya) and Centurion (Pretoria South Africa). Distances exceeding 3000 kilometres were travelled for some shipment deliveries and security teams escorted shipments all the way.

Omega also provided protection services at the Regional Distribution Warehouses located in Accra (Ghana) and Nairobi (Kenya).

Our involvement in the PEPFAR project terminated in about 2014. We are however proud to say that during our involvement in the project since 2006, **Omega** had rendered protection services to medicine shipments in excess of a billion US Dollars successfully with no losses that could be contributed to a security problem or failure.



Pepfar Escort team per road on the way to Zambia



PEPFAR team members crossing the Zambesi river



Omega's PEPFAR Team

Introduction of the EURO currency in Kosovo

The introduction of the Euro currency in Kosovo was a significant milestone in the country's economic and political development. The process of adopting the Euro started in 2008 when the country declared independence from Serbia.

Kosovo is a small landlocked country in the Balkans region of Europe. The country has a population of approximately 1.8 million people and has been through significant political and economic turmoil over the last few decades. The country declared independence from Serbia in 2008, which was recognized by the majority of the international community, but not by Serbia and some of its allies.

One of the key challenges facing Kosovo after its independence was the lack of a stable currency. The country had been using the Deutsche Mark and later the Euro as its primary currency since the late 1990s when it was under the administration of the United Nations. However, the country did not have the authority to issue its own currency.

In 2014, the European Union (EU) agreed to allow Kosovo to adopt the Euro as its official currency. The decision was based on Kosovo's progress in meeting the necessary economic and political criteria for Eurozone membership, as set out in the Treaty of Maastricht.

One of the key criteria for adopting the Euro was to ensure that the country's economy was stable and had low inflation rates. To achieve this, Kosovo had to implement a range of structural reforms, including reducing public debt, improving public finances, and strengthening its banking sector.

The process of adopting the Euro began in September 2017 when the European Central Bank (ECB) started printing Euro banknotes with the letters "KS" to indicate that they were intended for use in Kosovo. This was followed by the withdrawal of the Serbian Dinar from circulation in Kosovo, which was completed in 2019.

To prepare for the introduction of the Euro, the Central Bank of Kosovo (CBK) launched a comprehensive public awareness campaign to educate the population about the new currency. This included providing information on the different denominations, security features, and exchange rates.

On 1 January 2022, the Euro became the official currency of Kosovo. The exchange rate was set at €1 = 1.95583 Kosovo Dinar, which was the same rate that had been used for the Euro in Serbia.

The introduction of the Euro currency in Kosovo was a significant achievement for the country. It represented a major step forward in its economic and political development and brought it closer to the European Union.

The process of adopting the Euro was complex, requiring significant reforms and preparations, but it was ultimately successful, and the Euro is now widely used and accepted in Kosovo.



Omega was granted the contract for the roll out of the Euro in Kosovo. The decision was taken to make use of Ex - British Gurkhas who during their service in the British Military were a unique and highly respected unit of the British Army. They are soldiers from Nepal who have been recruited into the British Army since the early 19th century, and they have a reputation for being among the bravest and most loyal soldiers in the world.

We employed about 70 Ex-British Gurkhas in Kosovo. The first batch of these soldiers was recruited by Andre Diedericks and Sias Claassen in Nepal and so started a relationship with the Nepalese that lasted for many years. In fact, Sias Claassen went to Nepal on about 10 occasions to recruit candidates. They were at stages also deployed by **Omega** in Mozambique, Tanzania, Angola, Uganda and Malawi.

The Gurkhas are known for their legendary bravery and skill in battle. They have fought alongside British forces in some of the toughest conflicts of the last two centuries, including both World Wars, the Falklands War, and the wars in Iraq and Afghanistan. Despite being heavily outnumbered, they have often emerged victorious, thanks to their fierce determination and fighting spirit.

One of the reasons for the Gurkhas' success on the battlefield is their rigorous training. Gurkha soldiers undergo an intense selection process in Nepal, where they are tested for physical fitness, mental toughness, and their ability to work as part of a team. Those who pass the selection process go on to receive further training in the UK, where they learn skills such as marksmanship, tactics, and first aid.

In addition to their combat skills, the Gurkhas are also known for their loyalty and professionalism. They have a strong sense of duty and take pride in serving the British Army. It is these qualities that make them such excellent security officers. The Gurkha soldiers have been serving in the British Army for decades, and many of them were recognised for bravery and long service delivered to the British.

National Key Point Operations

The first national key point (NKP) contract for Omega Risk Solutions was the CSIR in Pretoria in 2003. Thereafter, Omega provided services to various other NKP sites until recently. A brief overview of our services as NKP over the past 20 years are highlighted in this article.



Council for Science Industrial Research(CSIR)

The contract which started on 1st of August 2003, almost 20 years ago, was one of the first contracts of the newly founded Omega. The general manager, Inland Region, Johan van Vuuren, started the contract, and the first appointed contract manager was Ockie Fourie who commenced with his duties on 16 August 2003.

Omega provided security services to the following sites of the CSIR in South Africa - *CSIR Main Campus, Pretoria; Satellite Application Centre Hartbeeshoek, Britz & Hartrao; Klopperbos Miningtech, Wahlmansdal; Paardefontein Defencetech, Wahlmansdal; M&M Tek, Port Elizabeth; Enviromentech, Stellenbosch; Enviromentech Rondebosch, Cape Town; Johannesburg, Auckland Park, Frost & Collier Streets facilities; SANSA (South African National Space Agency) (2010)*

South African National Space Agency (SANSA)

On 1 August 2003 Omega started with security services at the CSIR Satellite Applications Centre (SAC) - one of South Africa's National Key Points.

The SANSA Space Operations directorate (situated at Hartbeesthoek) provides tracking, telemetry and command services for geosynchronous and polar-orbiting spacecraft to the manufacturers, operators and users of satellites and launch vehicles, as well as for satellite data acquisition, thereby contributing significantly to the development and application of space science and technology, globally.

SANSA Space Operations has a 50-year track record in ground station management and spacecraft mission support that started with NASA and the Jet Propulsion Laboratory (JPL) in 1960. The station continued to provide the French Space Agency (CNES) and other space agencies, as well as companies such as Telesat, ULA, SES Astra, Intelsat and other aerospace companies with mission support services.

Omega was proud to be associated with this world-renowned organisation. The contract came to an end in the late 2014 after 11 years of service to our client.



The Mint

The South African Mint Company (RF) (Pty) Ltd is a wholly owned subsidiary of the South African Reserve Bank (SARB) in accordance with the SARB Act 90 of 1989, as amended.

Omega provided security services to the SA Mint for 6 years. Access and egress control were our main functions, the protection of circulation coins, special coins made of gold, silver and platinum and controlling the movement of employees and visitors at the Mint.

All security personnel complied with the National Key Point Act special requirements for selection and training. Integrity testing using the IMI tool was a requirement for everyone to qualify for deployment at the South African Mint.

Sasol



Sasol is a global chemicals and energy company. They harness their knowledge and expertise to integrate sophisticated technologies and processes into world-scale operating facilities. They safely and sustainably source, produce and market a range of high-quality products in 22 countries, creating value for stakeholders. Their purpose "Innovating for a better world" compels them to deliver on triple bottom line outcomes of People, Planet and Profit, responsibly and always with the intent to be a force for good.

Omega secured a five-year contract with Sasol, starting on 1 July 2009, to provide advanced integrated security services to Sasol Synfuels and Sasol Coal Mining Operations in Secunda.

The contract made provision for the rendering of security services such as manned guarding, health, safety & environmental services as well as armed response. It was evident at the launch that not only did Omega demonstrate an understanding of the complexity of Sasol's requirements, but its strong background in advance risk management was also identified as of great advantage and gain to Sasol Shared Services.

The security tender Sasol Shared Services was awarded to Omega in the face of rigorous competition from other major prestigious firms in the South African Security industry. The contract ended in 2018 after a 7-year period.

Denel Dynamics

Denel Dynamics, a division of Denel SOC Ltd, an innovative leader in advanced systems technology. Their core business includes tactical missiles, precision guided weapons, unmanned aerial vehicle systems and space solutions. All their products are designed, developed, and manufactured in South Africa. Denel Dynamics is a strategic partner of the South African National Defence Force. The company also promotes collaboration and partnerships with other developing nations such as Brazil and the United Arab Emirates.

The true character of the business of Denel Dynamics is advanced technological prowess and the evolution of innovative ideas into high-quality, reliable, and robust products and systems for end-users.

Omega started at Denel Dynamics in Irene on 1 October 2008 and ended its service in September 2021. Gerhard Snyman was the client during the 13 years of service.

Omega and the Oil and Gas Industry

The oil and gas industry is one of the most critical sectors in the world economy, accounting for a significant portion of the world's energy needs. Due to the high value of the products and assets in the industry, it has become a prime target for various security threats such as theft, sabotage, terrorism, and cyber-attacks. To mitigate these risks, the industry has implemented various security measures and functions that ensure the safety of personnel, assets, and operations.

Recognising the opportunity, **Omega** got involved in the Oil and Gas industry early in the 21st century and we became responsible for protecting critical assets and facilities, ensuring compliance with regulatory requirements, managing emergency responses, and maintaining the safety of personnel for a variety of clients. The extent of our involvement was determined by the individual clients.

One of the primary security concerns in the oil and gas industry is the protection of physical assets such as drilling rigs, pipelines, refineries, and storage facilities. These facilities are often located in remote or hostile environments, making them vulnerable to theft, vandalism, and sabotage. To address these threats, **Omega** normally implement a range of physical security measures such as surveillance cameras, access controls, perimeter fencing, and security patrols, taking into consideration the risk and client needs.

The security function in the oil and gas industry also plays a critical role in ensuring compliance with regulatory requirements. The industry is subject to a range of national and international regulations that govern safety, environmental protection, and security. The security function is responsible for ensuring that the industry complies with these regulations, which includes conducting regular audits and risk assessments.

In addition to protecting physical assets and ensuring regulatory compliance, **Omega** is also responsible for managing emergency responses on sites. The industry is exposed to a range of potential emergencies, including natural disasters, accidents, and terrorist attacks. **Omega** therefore plays a critical role in developing emergency response plans, conducting training drills, and coordinating responses with relevant authorities.

The following is a brief summary of current and past contracts that Omega manages or managed in this highly demanding industry:

Angola

ESSO Kwanda Base. ESSO is situated in the Northern Zaire Province in Angola. Kwanda Base is a logistical base that provides logistics to the offshore oil installations situated in Block 15 in Angola. In 2005 and 2006 **Omega** received a Gold Award for no LTIs, TWIs, MTIs or Environmental incidents on site. The contract was terminated in 2007.

ROC Oil Company (later PetroPlus). In 2008 **Omega** secured a prestigious contract in the provision of strategic risk management solutions in the Cabinda South Block for ROC Oil Company. The contract ended in 2015.

Technip Spool Base Barro de Dande. In 2005 **Omega** started with a contract with Technip Spool Base Barro de Dande providing perimeter protection, excess and egress control, escort services, drivers and mobile patrols. The Technip spool base is situated 65km North West of Luanda. Oil pipes are soldered up to lengths



of 3km for use in ultra deep level boreholes on the sea bed. The contract terminated on 31 December 2020 when Angoflex handed the base back to Sonangol.

Maersk Drilling. In addition to the security services **Omega** supplied to Maersk Oil in Angola, **Omega** commenced with services at Maersk Drilling in May 2012. The contract ended in January 2016.

Repsol Angola 22BV. Repsol Angola awarded the contract for the provision of security services in the Sonils Base in Luanda harbour to **Omega** on 17 December 2013. The contract terminated the end of 2019 when Repsol withdrew from Angola.

Mozambique

Anadarko Contract: Oil Exploration. Tony Adams and Johann Rademeyer had discussions with the Anadarko Management (Bob Pease) at the Hotel Polana late 2008 and started in Mocimboa da Praia and Palma regions together with Artumus and Geo-Kinetics that did the exploration for Natural Gas in August 2009.

Johann and Antonio Mavenjane started the operations and deployed the first guards in Pemba and Palma on January 1st, 2009. Thereafter the deployment in Palma and Mocimboa da Praia occurred, and the guard force rapidly grew to almost 250 men.

Sasol Themane. **Arkhê** participated in the tender process in the beginning of 2011. Johann and Antonio visited the SASOL site in Temane and did a site survey as part of the tender process. **Arkhê** started at SASOL on 01 July 2011 and provided security for 11 years. The last Project Manager at SASOL was Jose Lucas who did an excellent job and grew the contract from 210 to 450 men by the end of the contract.

Total Energies. Anadarko discovered a vast quantity of natural gas off the coast of northern Mozambique in 2010, leading to a \$20 billion Final Investment Decision by TOTAL in 2019. According to planning, the project was on track to deliver LNG in 2024. However, on March 24, 2021, about 200 fighters of Ahl al-Sunnah wa al Jamma'ah (ASWJ) carried out an attack on Palma. For four days, they ran rampant, killing local people and destroying much of the town's infrastructure, including banks, a police station, and food aid warehouses. Total stopped work on the Afungi DUAT and did not resume operations up to date. Currently, **Arkhê** is the only security company still employed by Total Energies.

Exxon Mobil. In 2017, Tony Adams travelled to Houston, Texas to visit executives from the Exxon Corporation and this led to an agreement between **Arkhê** and Exxon. The Exxon project represents the single biggest oil investment project in Africa. Although it has yet to kick off, **Arkhê** has successfully been providing security services at the Exxon Country Director's house, housing complexes and offices since March 2019. The services includes manned guarding, alarm monitoring, technical installations and maintenance and emergency response services.

SA Energie Afrique. SA Energie Afrique is a subsidiary of the French company SA Energie, and it operates in Mozambique's energy sector. The company's primary focus is on developing and operating energy projects in Africa, with emphasis on renewable energy sources such as solar, wind, and hydroelectric power. We have been rendering services to them in Matola since 2016 and the contract is ongoing.

SAMCOL Lda. Samcol manages three depots in Maputo, Beira and Nacala and **Arkhê** is their preferred security service provider.

Omega and the Motor Manufacturing Industry

The South African Automotive Industry is one of the country's most important manufacturing sectors with major multinationals using South Africa to source both components and fully assembled vehicles for the local and international market. The motor vehicle manufacturers are increasingly recognising the benefits of an integrated security and risk management solution, that not only protects people and assets, but more importantly, directly contributes towards improved standards and production costs in this highly competitive industry.

Omega Risk Solutions (Pty) Ltd, (ORS) journey in the Original Equipment Manufacturing (OEM) industry started in early 2003 at Nissan South Africa at the manufacturing plant in Rosslyn.

Over the years this security solution has evolved into a total integrated solution, incorporating access and egress control, alarm monitoring, signal verification, armed response, CCTV cameras, fire management, as well as a loss control function through an intelligent integration platform.

This started in the Nissan SA's off-site Integrated Surveillance Centre (ISC). All security elements were integrated into a sophisticated single interface, enabling effective security management. The system has proven its worth as a value-added tool that simplifies the risk management process through proactive monitoring and immediate reaction to threats or incidents.

The Nissan Off-site (ISC) began at the core of the operations and was manned by highly skilled ORS officers specializing in identifying and tracking suspicious human behavior.

"The Omega security team's success rate has been phenomenal in proactively detecting, reacting and preventing loss and/or damage to Nissan people and property," words quoted from **Ron Barrie**, former Nissan South Africa Group Advisor PSD. *"We are currently in the process of extending technology further into the production process that will have a direct impact on loss control as well as the health and safety management of the production line. This will integrate Omega even further in the value chain process,"* added Mr Barrie.

Mr Barrie's words came true, and ORS acquired more business in the Motor Manufacturing Industry and supported industries which included, Mercedes Benz, BMW, Ford Motor Manufacturing SA, General Motors, Isuzu, Tata, BIAC, Bader and Shutterprufe.

Nissan South Africa (NSA)

ORS started its operation at Nissan in 2003 and continued to render the services for 19 uninterrupted years and ended 30 November 2021.

During this period as at 1 November 2013 ORS was given the opportunity to expand the contract manpower with a structured Fire team. The reason for this was simple. In the past all the machinery was "resting" at night and had time to cool off. That is not the same anymore, the machinery is running on a 24-hour

basis which enlarges the risk of a fire at NSA and the way that they were operating were not safe.

A new fire structure was implemented. We had a team of 8 members led by Adriaan Marais (NSA Client) who is a professional fireman in his own right and currently a fire engineer at NSA.



Nissan Main Plant Entrance

Nissan SA's manufacturing plant in Rosslyn is an enormous campus consisting of numerous buildings containing all the components required to manufacture vehicles. ORS was responsible for security at this campus and, to simplify the security operations, the Cengence Intelligent Integration Platform was implemented in 2012.

This technology integrated all the technology-based security platforms such as CCTV (+/-120 cameras) and alarm signals (+/-60) at the Nissan campus into a single management dashboard. Accurate statistics are kept of every alarm, whether it is a security or a technical fault alert. Daily reports are sent to the relevant managers to keep them informed of any repair or update operations that are in progress.

The system has proven to be a value-adding tool that ORS can offer to customers. Not only does the system make the security management task easier and more precise, but also ensures that the customer has in-depth, accurate and precise information about everything that happens in his/her security environment.

We can therefore safely say that the experience we have gained at Nissan SA opened the doors to the other OEM's in South Africa.

Mercedes SA

Mercedes SA, formerly known as Daimler Chrysler SA, commenced operations in December 2006 and six months later (July 2007) ORS was awarded the security contract.

Operations at Mercedes SA basically consisted of receiving different Chrysler and Jeep parts in bulk, re-packing all parts into smaller containers, handing these containers over to DNS (a transport company) who then transports it to dealerships.

ORS had a huge impact on crime prevention on the premises and in the first few days on site contributed to a syndicate being exposed and brought to justice. This resulted in multiple arrests and has saved Mercedes SA more than R100 000 in possible losses due to theft. The resounding successes were all accomplished through the professional services and quick reaction by the ORS team. The contract ended in 2015.

BMW (SA)

During November 2013 a Response Team was deployed at BMW (SA) in Rosslyn as part of Omega Risk Solutions approach to Service Excellence.



Omega Receptionist

The primary function of this Response Team was to serve as a "force multiplier" with the Casual Guarding conducted by Omega Risk Solutions at the BMW temporary storage sites in Rosslyn.

In 2015, Omega Risk Solutions in line with its strategic vision to expand its market share within the vehicle manufacturing market, signed a new contract agreement with BMW South Africa.

Omega's contract included two BMW South Africa sites in Midrand, as well as the BMW plant in Rosslyn, which is responsible for manufacturing the luxurious BMW 3-Series sedans for the local and international markets.

"BMW has always followed a very stringent approach to security for the motor manufacturing industry," as said by the late Mr Lyon Pretorius, Head of the Security Operations at BMW South Africa, who added that BMW was in the process of implementing a customised intelligent PSIM (physical security management information system). *"For BMW it was a must to provide a platform designed to specifically integrate multiple unconnected security applications and devices, in order to control them through one comprehensive user-interface,"* alias Mr Pretorius. *"It collects and correlate events from then existing disparate security devices and information systems (video, access control, sensors, analytics, networks, building systems, etc.). This empowered personnel to identify and proactively resolve situations and incidents."*

When it came to security and risk management, BMW South Africa has gained a reputation for its non-negotiable approach to safety and security. BMW evaluated various vendors and suppliers at that time to find the best partners in providing an integrated security solution and were proud of the partnership that has been established with Omega Risk Solutions until the contract ended in 2020.



BMW Main Gate

General Motors

In 2007 Omega Risk Solutions became the preferred security and fire services provider to General Motors South Africa (GMSA). Some of the members of Omega's management team were amongst those initial employees who formed part of the GMSA outsourced security department, back in the early 1990s.

"For a successful service to be delivered in respect of any security services provider it is essential that they are a true business partner to the organization that they service. It is only when they act proactively and in the interest of their client that the true value of their contribution is realized," quoted from Luaneta Logie, Human Resources Manager for General Motors South Africa at the time. She furthermore said *"In this regard, Omega Risk Solutions, are so much more than just another contractor. We have seen time and again how they commit and totally integrate themselves to form part of our in-house risk department."*

GM withdrew from South Africa on 18 May 2017, Omega serviced them for 10 years!

Isuzu

Omega Risk Solutions was ecstatic to welcome back our old client Isuzu Motors South Africa (Pty) Ltd to our client base from 01 May 2022. Our relationship with Isuzu dates back to 2012 when Isuzu was locally known as General Motors.



From left to right: M Booysen (Site Supervisor), A Terblanche (Ops Manager), E Neff (Security & Investigations Coordinator Isuzu Motors SA), L Logie (Department Executive Human Capital Isuzu Motors SA), L Plaatjies (Personnel Officer) and M Hoffmann

"The seventh generation Isuzu D-Max, locally engineered and produced, signifies a new chapter for Isuzu, as it culminates a R1.2bn investment. Isuzu's Struandale plant and the new Isuzu D-Max programme is crucial to the communities in the Nelson Mandela Bay Metro and the livelihoods of thousands of South African households," according to Billy Tom, President, and CEO.

Ford Motor Manufacturing South Africa (FMCSA)

Omega Risk Solutions expanded its market share within the vehicle manufacturing industry by being awarded the contract for Ford SA. The contract commenced in August 2017.

The contract includes two different Ford premises, one located at Silverton in Pretoria and the other at Struandale in Port Elizabeth. The Omega Security team dedicated to Ford consists of nearly 200 officers, including management.

The Ford brand is extremely strong in engineering excellence and innovation, and we are proud to be associated with the brand. The ORS Senior Management Team has more than 30 years continuous experience in the vehicle manufacturing and distribution industry which will be hugely beneficial to the Ford operations going forward.



BAIC Automobile SA (Pty) Ltd

Beijing Automotive Group Co., Ltd. (BAIC Group) is a major automobile manufacturer in China established in 1958 and headquartered in Beijing. BAIC Group is a significant global player in the automotive industry. It has an international footprint with exports to more than 38 countries or regions, exports to Central and South America, Africa, Middle East, South-east Asia etc. BAIC ranks number 134 in Fortune Global Top 500 in 2020.



From left to right: SL M. Fikile, Sr Insp S. Momana, A. Terblanche (Ops Manager), L. Plaatjies (HR Manager), D. Lotter (General Manager), P. Bouwer (BAIC Plant Security Supervisor), L. Ruiters (Security Manager) and PWT. Ngetu

In November 2019 Omega Risk Solutions were awarded the Security Contract tender for BAIC SA. Even at such short notice, the security team was carefully selected. The site was officially handed over to Omega Risk Solutions on the 1st of December 2019. The contract is ongoing.

Bader SA (Pty) Ltd

Since its foundation in 1872 as the "Rosslederfabrik Otto Bader" in Göppingen, the company is now being managed by the 5th generation of the Bader family. Bader grew from the small shoe leather tannery, via the production of leather furniture, to become one of the leading international manufacturers of premium leather for the automotive industry. On average 6,800 employees at seven facilities throughout the world produce 55,000 sqm of high-quality automotive leather daily.

ORS started at Bader SA in middle 2004 and continued to provide security services until 2004. The site was situated in Ga Rankuwa North of Pretoria.

On 01 October 2013 Omega Risk Solutions (Inland Division) welcomed back an old client into the "Northwest Stable" by starting the Security contract at Bader (SA) (Pty) Ltd.

Our client Mr Gert Fourie was the Head of Bader Loss Control when we met him in 2004 until the contract ended in 2019. Gert is now retired and lives with his wife in Pretoria North.



Shatterprufe South Africa



Omega Risk Solutions has a long history and association with Shatterprufe. This relationship started on 1 April 2005. This 18-year relationship is an outstanding achievement and one of the longest contracts running unbroken in Omega.

Situated in GA-Rankuwa Industrial area, Shatterprufe continues to be the main supplier of windscreens to the OEM Industry. What is also unique about this contract is that Wessel du Plessis, our client from the start, is still with the company and no doubt knows the ins-and outs of Omega Risk Solutions.

Vehicle Storage Yards

Due to our successes in the motor manufacturing arena especially at Nissan and BMW, ORS also focussed their efforts on the Motor Manufacturing supply chain and storage facilities. This ensured a long-standing contract with Vehicle Delivery Services (VDS) since September 2008, and it is still going on as to date!



Vehicle Delivery Services - Onelogix VDS

Omega and the Mining Industry

Despite the economic turbulence and significant challenges associated with operating in the African mining sector, the Omega Group has experienced exceptional growth in the mining security segment.

Omega is proud of its significant knowledge and expertise in the mining security. We believe that we are at the forefront of identifying security treats and introducing superior solutions to combat the risks of our clients and prospective clients in the mining sector.

The following overview illustrates Omega's competence of providing integrated security solutions in the mining sector:

Angola

Catoca Diamond Mine

The Catoca Diamond Mine, located in Angola, is the fourth largest diamond producing mine in the world. It was discovered in 1967 and started production in 1997. The mine is jointly owned by several companies, including Angola's state-owned diamond company, Endiama, and Russia's Alrosa.

Omega has been the preferred security service provider for the Catoca mine for many years. Security at the mine is of utmost importance, given the value of the diamonds extracted and the potential for theft and other criminal activities. The mine has a comprehensive security arrangement that includes a combination of physical and technological measures.

At the entrance to the mine, visitors and employees undergo a rigorous security screening process that includes metal detectors and x-ray machines. The perimeter of the mine is secured by a fence and guarded by armed security personnel. The mine also has a state-of-the-art surveillance system that includes CCTV cameras, motion sensors, and infrared cameras. These cameras are strategically placed throughout the mine to monitor activity and detect any suspicious behaviour.

Lulo Diamond Project

The Lulo Diamond Project in Angola is one of the largest diamond mines in the world, with an estimated reserve of over 100 million carats of diamonds. However, the area where the mine is located has been plagued by conflict and instability, making security measures essential for the safety of workers and the protection of the diamond reserves.

To ensure the safety of workers and protect the diamond reserves, the Lulo Diamond Project has implemented a range of security measures and contracted Omega as its preferred security services provider.

Omega have been providing security services to Projecto Lulo since 1 July 2017. The focus of the service is base camp protection, drill site and equipment protection, product escort services as well as continuous patrolling of the area to clear the concession of illegal diamond miners. Strict access controls are applied, extensive surveillance systems are in place, and guards patrol the mine and surrounding areas. The security personnel are trained to respond to potential threats and have the authority to use force if necessary to protect the mine and its workers.

One of the most important security measures

implemented by the Lulo Diamond Project is the use of technology to monitor the mine and surrounding areas. This includes CCTV cameras, motion sensors, and drones, which are used to detect and track any suspicious activity. The mine also has a command centre that is staffed 24/7 to monitor the surveillance systems and respond to any potential threats.



Endiama/De Beers

Endiama De Beers is a diamond mining joint venture between Angola's national diamond company, Endiama, and De Beers, the global diamond company. The joint venture operates in the Lulo diamond concession in Angola's Lunda Norte province and the Catoca mine in the Lunda Sul province.

The Endiama De Beers joint venture places a high priority on the safety and security of its personnel and assets. The company regularly reviews and updates its security procedures to ensure they remain effective and efficient. In addition, the joint venture is committed to working closely with local communities and stakeholders to promote safety and security in the surrounding areas.

Mozambique

Vale Coal Mine

Vale Coal Mine, located in Mozambique, is one of the largest coal mines in the country, producing metallurgical and thermal coal for export to several countries, including China, India, and Japan. The mine is operated by Vale, a Brazilian mining company that has been present in Mozambique since 2004. Security is a crucial aspect of mining operations, especially in regions prone to instability and conflicts. Vale Coal Mine is located in Tete Province, which has a history of political violence and armed conflicts, including attacks by extremist groups. Therefore, the mine has implemented robust security arrangements to ensure the safety of its employees and assets.

Following a survey which was done by Tony Adams (ex-General Manager of Arkhê and Johann Rademeyer (current General Manager) in 2011, Arkhê was awarded the contract and started providing services at the Vale Coal Mine on 01 July 2011. At the time this contract was one of Arkhê's largest contracts with 455 men. Arkhê rendered services at Vale Coal Mine until 30 April 2015.

Rio Tinto Coal Mining

The Riversdale Mine in Mozambique is a coal mining operation located in the province of Tete, in the north-western region of the country. The mine is owned and operated by Rio Tinto, one of the largest mining companies in the world. The Riversdale Mine has been in operation since 2011 and is one of the largest coal mines in the country, producing both coking and thermal coal. Despite its



strategic importance to the local economy, the Riversdale Mine has faced significant security challenges over the years. The region where the mine is located has been plagued by armed conflict, banditry, and terrorism. The security situation in the area has been volatile, with frequent attacks on mining companies, infrastructure, and workers.

Arkhe officially started rendering security services to Rio Tinto on 01 June 2013 with 260 men in Tete. The hard work of the Arkhe staff in Tete, the professional way in which we conducted our contracted services in the Tete province and the support and leadership from the Arkhe HQ in Maputo ensured huge successes for Arkhe. Clive Clulow joined Arkhe as the Contract Manager and grew the company in Tete by adding sub-contractors of Rio Tinto to our list of contracts with close to 400 security officers during the peak of the Rio Tinto operations. Arkhe rendered services at the Riversdale Mine until 4 January 2012.

Montepuez Ruby Mine

The Montepuez Ruby Mine (MRM) in Mozambique is one of the most significant ruby deposits in the world. The mine is located in the northern part of the country, in the Cabo Delgado province, which is known for its rich mineral resources. Since its discovery in 2009, the mine has been an important source of revenue for the local economy.



Ashim Roy (Montepuez Ruby Mine GM) points out the ruby-bearing sedimentary rock belt

MRM is operated by Gemfields, a London-based company that specializes in the mining, processing, and sale of colored gemstones. Given the high value of the gemstones extracted from the mine, security arrangements at MRM are of utmost importance. The company has invested heavily in security measures to protect its assets and personnel. The mine is located in a remote area and is surrounded by dense forests, making it vulnerable to security threats.

The company has deployed a comprehensive security system that includes round-the-clock monitoring, CCTV cameras, and trained security personnel. Access to the mine is strictly controlled, and all visitors are thoroughly screened before entry.

Arkhe provided security to the MRM in the Cabo Delgado province from June 2012 until 2021. The mine covers a surface area of approximately 33,600 hectares. The Arkhe guard force deployed to MRM at that time was approximately 465 men strong including management, supervision, security officers as well as the more specialized K-9 and armed security officer units and teams.

Arkhe's primary responsibility was to provide security services to safeguard the main mining pits, stockyards and other installations. The Arkhe guard force was employed in both the industrial and area protection role, something not normally done by contracted security but rather entrusted to internal security apparatus on mines. As a value-added measure to ensure client retention Arkhe regularly conducted area operations where all available manpower and force multipliers were utilized to ensure optimum application and utilization of manpower, material and dogs to the advantage of the client.

Namibia

HUSAB (Swakop Uranium)

The HUSAB Mine, also known as the Swakop Uranium Mine, is located in the Namib Desert in western Namibia. It is one of the largest uranium mines in the world, and its production plays a significant role in meeting global demand for nuclear energy. The mine is operated by Swakop Uranium, a subsidiary of the China General Nuclear Power Corporation (CGNPC).



Omega was awarded the security contract in August 2014 and rendered services until August 2017. One of Omega's primary security measures at the HUSAB Mine was the use of access controls. All employees, contractors, and visitors must undergo a rigorous screening process before entering the site. This includes identity verification, background checks, and vehicle inspections. The mine also has a sophisticated security camera system that monitors all activities on the site.

The security arrangements at the HUSAB Mine are among the most stringent in the mining industry. Omega is extremely proud to have been associated with HUSAB.

South Africa

Glencore Coal (SA Operations): (GOSA)

Glencore Coal Mine South Africa is one of the largest coal mines in the country, located in the province of Mpumalanga. The mine produces high-quality thermal coal that is sold domestically and internationally. However, as with any large-scale mining operation, security is a major concern, both to protect the mine's assets and the safety of its employees. To address these concerns, Glencore has implemented a comprehensive security system that includes both physical and technological measures. The physical security measures include the presence of security guards, regular patrols of the mine perimeter, and access control measures, such as electronic gates and security checkpoints. The security personnel are trained to handle emergency situations and have the necessary equipment to respond to any threats quickly.

Omega started with the security contract, (guarding) on 01 February 2005, (then Xstrata plc) and we are still rendering this service after 18 successful years. Although the "Glencore Coal's security strategy" remains to divide the security operations between different companies, (Omega is responsible for guarding, access control & vehicle/foot patrols) another company is responsible for reaction and response and another company responsible for the control room, we still believe our key to success can be listed below as follows:

- Understanding Glencore's processes, threats, and risks,
- We are treated as part of the "Glencore's security team" and not contractors providing a service,
- Although three, (3) different security companies are deployed at Glencore, we all work together in combating crime as one department, resulting in a safe and secure working environment for all employees.

De Beers

Diamond mines are some of the most valuable mining operations in the world. However, due to the high value of diamonds, they are also a target for criminals and illicit activities. This makes security a

crucial aspect of diamond mining operations. Having good appreciation for the challenges of security in diamond mines, Omega's model employs various security measures to protect a mine's assets, employees, and the surrounding communities. Simple as it may sound, Omega has found that one of the most common security measures is perimeter fencing. This helps to prevent unauthorized access to the mine and its facilities. Access control systems such as gates, ID cards, and biometric scanners are also used to restrict entry and exit to the mine.

In addition to physical security, Omega also promulgates the use of advanced technology to protect the operations of its clients. Our approach is to recommend that closed-circuit television (CCTV) cameras are installed throughout the mine and are monitored in real-time by security personnel. Alarm systems, motion sensors, and infrared cameras are also used to detect any unusual activity and alert security personnel.

Wherever Omega operates with clients in the diamond mines, we recommend that they work closely with the communities surrounding the mines. This includes providing education and training opportunities to local residents, supporting local law enforcement agencies, and engaging in social responsibility initiatives. This helps to build trust and foster positive relationships with the local community.

From 2010 Omega rendered a service to the De Beers Family of Companies with a project to assist De Beers to lead and implement the De Beer's new security strategy based on the hybrid model of the De Beers inhouse security enhanced by contracted security specialists.

Omega did a complete Business Process Reengineering of the De Beers operations in Botswana, De Beers Finsch Mine, De Beers Voorspoed Mine, De Beers Venetia Mine and De Beers Kimberley Mines which included a variety of aspects, for example:

- Day to day security management of the mines, carrying out of comprehensive security surveys, formulation & implementation of a combination of several security measures to mitigate risks and to contain crime, identification of threats and criminal forces.
- Continually assessed security and production operational practices at all areas for inefficiencies/ possible improvement opportunities and made recommendations to enhance value delivery. We also reviewed all human interventions into high concentrate diamond processes due to spillages, chokes, etc. and minimise the requirements for people to operate in high-risk areas.
- Educated all personnel assigned to high-risk areas on the procedures and how issues of coercion and collusion can impact upon them and what to do if approached or threatened. We also developed and maintained internal and external networks and contacts local communities for

information gathering to ensure an effective investigation process and optimal asset protection.

- Investigated general crime offences in accordance with policies and procedures with a view to securing convictions and establishes suspect profiles.
- Introduced and maintained intelligence systems to act proactively.

The original project period was for only three, (3) months, but due to Omega's successes, this project was extended until end 2014.

Although the project ended 2014, Omega was awarded an additional security contract at De Beers Voorspoed mine to provide Security High Risk Leads, Security Process Experts & Security Surveillance Staff until after closure of the mine and the contract ended on 31 January 2020.

International Ferro Metals

International Ferro Metals (LSE: IFL) is a leading Australian based ferrochrome producer operating in South Africa. Its product is used in stainless steel manufacturing.

Construction on the production facility at Buffelsfontein in South Africa started in 2005 and it went into full production in 2007. It produces ferrochrome from chromite ore located in the Bushveld Igneous Complex. Its Lesedi chromite mine and integrated beneficiation and smelting operations are situated at Buffelsfontein.

Omega started with security services at International Ferro Metals (Pty) Ltd and Sky Chrome (Pty) Ltd 01 December 2005 till the IFMSA & Sky Chrome business rescue process in March 2016.

EVRAZ Vametco Alloys

Vametco is an integrated mining and processing plant. The mine has a new order mining right for vanadium and other associated minerals. Vametco operates an open pit mine which supplies ore to a vanadium processing plant located on the same property. Vametco's open pit mine is approximately 3.5 kilometres long. Omega started with providing an integrated security solution to Vametco Alloys on 01 June 2006 responsible for all security related function on site, including the deployment of a Tactical Response Team. The contract ended mid-2011.

SASOL Secunda

Through proprietary technologies and processes the main products Sasol produce are fuel components, chemical components, and co-products. From these main products and further value-adding processes they deliver diesel, petrol (gasoline), naphtha, kerosene (jet fuel), liquid petroleum gas (LPG), olefins, alcohols, polymers, solvents, surfactants, comonomers, ammonia, methanol, crude tar acids, sulphur, illuminating paraffin, bitumen, and fuel oil. Even further processing produces numerous additional products.

On 01 July 2009 Omega started a five-year contract to provide advance integrated security services to Sasol Coal Mining Operations in Secunda.



De Beers Voorspoed Mine



International Ferro Metals

Over this period an average of 500 security staff was employed. This escalated to 700 during shutdown periods.

Mining Supply Chain

Omega also provides integrated security services to suppliers, supplying services and goods to the mining industry.

Solar Mining Services (Pty) Ltd

The Solar Group is a global manufacturer and blasting service provider with a full range of blasting solutions in Africa. With a wealth of diverse collective and collaborative technical knowledge, expertise, and experience in explosives, we are proud to offer fit for purpose and innovative effective blasting solutions built on uncompromised foundations of Safety, Quality and Reliability.

Omega was awarded a three, (3) years contract effective 15 January 2020. The services included guarding, patrolling and safekeeping of two, (2) off site explosive arms depots. Due to the procurement process, this contract ended on 01 May 2023.



First Shift at Solar Mine

ClinicPlus Witbank

Omega commenced rendering services to ClinicPlus on 1 December 2019.

ClinicPlus in Witbank offers a variety of medical services such as general consultations, minor procedures, vaccinations, and chronic disease management.



ClinicPlus Witbank

ClinicPlus provides medical screening services and issue Certificate of Fitness, (COF) to mine employees and contractors working in the mining industry.

Zambia

Bwana Mkubwa Mine

Bwana Mkubwa Mine is a copper mine located in Ndola, Zambia. It is one of the oldest mines in the country, having been in operation since 1902. The mine is owned and operated by a subsidiary of the Canadian mining company, First Quantum Minerals. The mine has a production capacity of approximately 40,000 tonnes of copper per annum. Copper is the primary mineral extracted at the mine, but it also produces cobalt and sulfuric acid. The mine is an open-pit operation, which means that copper ore is extracted from the surface rather than underground.

The contract for security at Bwana Mkubwa Mine (under First Quantum Minerals Limited) was awarded to Omega in June 2012. Nickson Lunda was appointed as Omega's Contract Manager. The

contract was quite challenging being 400km away from the home base in Lusaka. Only three days after the contract started, we made our first arrests of suspects who were arrested for breaking copper ore at the decant area.

This mine was in a closing down process and First Quantum Minerals sold the mine and the plant to Jubilee Metals Group that transformed the plant to a crusher plant for copper ore. The copper concentrate that is produced at this plant is then transported to Sable Zink in Kabwe (200km from Ndola) where it is processed and the Copper is shipped out of Zambia via road transport.

Universal Mining & Chemicals Industries (Nampundwe Mine)

The mine at Nampundwe mine (75 km west of Lusaka) is an iron ore mine that started on 1 July 2017. The ore is transported to Kafue Smelter Plant that also belongs to Universal Mining & Chemicals Industry in Kafue. They have started constructing a Lime plant on the same site. Omega is still the preferred service provider.

Kalumbila Mine

Kalumbila Mine is a copper and cobalt mine located in the North-Western Province of Zambia. The mine is owned



Kalumbila Mine Office

and operated by First Quantum Minerals, a Canadian mining company that has been operating in Zambia since 1996. Kalumbila Mine was commissioned in 2015 and has an annual production capacity of 270,000 tonnes of copper concentrate and 14,000 tonnes of cobalt concentrate. The mine is an open-pit operation and employs over 3,000 people, including contractors.

Omega started rendering security services at the Kalumbila mine contract on 1 September 2012. In May 2017 the operational contract with Kalumbila Minerals was signed. Omega's involvement in the operation consists of managing the Kalumbila Mine reception at the main gate, access control to various entry points to the mine as well as CCTV operators and physical patrolling the mine premises.

The contract is ongoing and Omega is exceptionally proud of our association with Kalumbila Mine.

Other

There are countries in which Omega previously operated and where we also rendered services in the mining industry. These are:

Madagascar

After the tender was allocated to Omega it commenced with the security service at the Ambatovy mine on 1 December 2011. More than 200 security officers were employed at the site. The contract terminated the end of 2014.

Tanzania

The tender for the Resolute Diamond Mine was awarded to Omega on 1 October 2010. The mine was closed down in about 2014.

Omega in the Diplomatic Sector

Diplomatic missions play a crucial role in facilitating international relations, promoting trade, and safeguarding the interests of their respective countries abroad. These missions are often located in foreign countries and are vulnerable to various security threats. Africa, in particular, presents a unique set of security challenges that require special attention to ensure the safety and security of diplomatic missions.

It will be seen in this article, that the Omega Group has been involved in providing security services to more than 35 embassies, consulates, and entities such as United Nations organizations.

Threats to Diplomatic Missions in Africa

Omega's approach to diplomatic mission security starts with a thorough threat analysis. We recognise that one of the most significant threats to diplomatic missions in Africa is terrorism. The continent has been the site of several terrorist attacks, including the 1998 bombings of the United States embassies in Kenya and Tanzania, which resulted in over 200 deaths and thousands of injuries. The 2012 attack on the United States embassy in Benghazi, Libya, is another example of the dangers that diplomatic missions face in Africa.

Another significant threat identified by us, is political instability. Many countries on the continent have experienced civil wars, coups, and other forms of political violence that have targeted diplomatic missions. In 2011, the British embassy in Tehran was attacked following a UK-led coalition's military intervention in Libya, while in 2014, the US embassy in South Sudan was targeted during a violent conflict in the country.

Other security threats that diplomatic missions face in Africa and which Omega build into its model of providing services, include cyberattacks, espionage, and crime. Cybercriminals and hackers can target embassies to steal sensitive information or disrupt their operations. Diplomatic missions are also vulnerable to espionage by foreign governments seeking to obtain classified information or influence decision-making processes. Criminal activity such as theft, fraud, and kidnapping can also pose a threat to diplomatic missions, especially in countries with high crime rates.

The Importance of Security for Diplomatic Missions in Africa

Ensuring the security of diplomatic missions in Africa is essential for several reasons. First and foremost, it is necessary to protect the lives of diplomats, staff, and visitors who work and visit these missions. Diplomats often work in high-risk environments and can be targets for terrorist attacks, political violence, or other forms of violence. Providing adequate security measures such as secure buildings, trained security personnel, and robust security protocols can help to mitigate these risks.

Secondly, security is essential to maintaining diplomatic relations between countries. Diplomatic missions play a crucial role in promoting international cooperation, facilitating trade, and

resolving disputes between countries. Any disruption or attack on a diplomatic mission can have significant consequences for bilateral relations between countries, leading to the deterioration of diplomatic ties.

Finally, ensuring the security of diplomatic missions is critical to protecting the national interests of countries. Diplomatic missions often collect sensitive information on political, economic, and social developments in host countries, and any breach of this information can be detrimental to national security. Maintaining the security of diplomatic missions can help to prevent espionage, cyberattacks, and other forms of security breaches that could compromise national interests.

Current and Past Diplomatic Mission Contracts of Omega

For security reasons the manpower numbers and specific security related information cannot be provided.

Angola

South African Embassy

Omega was awarded the contract to the South African Embassy in Luanda in March 2006. Following a tender process we unfortunately lost the contract on 1 September 2022.

USA Embassy

The contract commenced in July 2022 as a joint venture between Continuity Global Solutions (a USA based company) and Omega Risk Solutions Angola Lda.

Namibia Embassy

This contract started on 1 March 2008.

Serbia Embassy

Omega started service at the Embassy of the Republic of Serbia on 15 January 2022.



USA Embassy in Angola

Ghana

South African High Commission

On 1 October 2018 the former South African High Commissioner to Ghana, Her Excellency Lulu Xingwana, approved Omega as the new security supplier to the South African High Commission and residence in Accra as the first diplomatic office of Omega in Ghana.

US Peace Corps

Omega was selected as the preferred security provider by the US Peace Corps in September 2021 at their offices in Kumasi, Tamale and Dodowa.



Embassy of Angola

In January 2022 Omega took over as new security service provider for the Embassy of Angola, responsible for access control and protection of the Embassy of Angola in Accra.

Namibia High Commission

On 1 September 2022 Omega was selected as the new security provider for the Namibia High Commission and the residence in Accra.

Mozambique

Embassies and High Commissions

On 1 October 2007 Arkhê started with its first diplomatic contract in Mozambique, namely the Royal Embassy of the Netherlands. Soon after that the contract for the Delegation of the European Union followed. Since then, Arkhê added numerous Embassies/High Commissions and are currently doing the security for 19 Diplomatic Missions, including:

US Embassy	French Embassy
Irish Embassy	Italian Embassy
Korean Embassy	Japanese Embassy
Spanish Embassy	Finland Embassy
Kenya High Commission	Portugal Embassy
Thailand Embassy	Moroccan Embassy
Turkish Embassy	Venezuela Embassy
South African High Commission	British High Commission
Botswana High Commission	Canadian High Commission

UN Agency Contracts

Arkhê also provides security services for 17 UN Agencies, namely:

- UN / Department of Safety and Security
- UN / Development Program
- UN - Volunteers
- UN / Population Fund
- UN / Habitat
- UN / International Organization for Migration - IOM
- UN / UNESCO
- UN / UNICEF
- UN / Women
- UN / World Food Program
- UN / World Health Organization
- UN / FAO
- UN / ILO
- UNAIDS
- UNIDO
- UNOPS/ United Nations Office Project Services
- UN / High Commission for Refugees
- World Bank



Largest Embassy Contract and first JV Partnership: US Mission Maputo

From 2012 the joint venture between Continuity Global Solutions and Arkhê Risk Solutions has been successfully providing a range of security services to the U.S. Mission in Mozambique. We provide security for the U.S. Embassy Chancery, USAID, Center for Disease Control and Prevention, Peace Corps, the American Cultural Center, U.S. Mission warehouse and many diplomatic residences throughout Maputo. The local security officers are extensively vetted and must pass a rigorous training program before being accepted on the contract.

Namibia

South African High Commission

Omega was awarded the contract to the South African High Commission in Namibia with effect from 1 October 2021.



Omega and the Retail Industry

Since the inception of Omega Risk Solutions in 2003 one of the strategic objectives was to become a leader in the Retail Industry. As part of our vision to engage with Blue Chip Companies Omega carefully selected potential clients and then focused on them to gain access to the industry.

Omega's success in retail and mall security can be attributed to its ability to adapt its integrated security approach to specifically accommodate the unique challenges faced by the industry. We believe that there are a wide range of risk elements that security practitioners need to plan for to manage security in the Retail Industry, because retailers look to the private security industry to help to safeguard both their own and their customers' interests.

South Africa

The Bridge at Greenacres

On 1 October 2004 Omega started its first retail contract and is still rendering the service after 19 successful years. Experience and lessons learned from the Bridge laid the foundation for the expansion of the Coastal Retail Business.

Sunridge Village Shopping Centre

The next longstanding contract was signed in 2008 when Omega started its service at the Sunridge Shopping Village, a quaint little village with a really big selection.

Omega's security officers blended into this unique concept and to-date are rendering a professional and exceptional service. Although it is a very small this Centre has been serviced for the best part of 14 years and is still ongoing. Another happy customer in the Retail Industry.

BayWest Mall

After years of anticipation by residents of the Eastern Cape, Baywest Mall became a reality in May 2015.

Having successfully been awarded the security tender for Baywest Mall, on 1 April 2015, Omega embarked on stringent recruitment and a selection process backed by intensive retail mall training.

ORS security staff, manage all contractors and deliveries to the Mall from the allocated tunnel area. For the past 7 years ORS has continued to be the preferred Service Provider for security at Baywest Mall, and still getting stronger every day.

Walker Drive Shopping Centre

Following on the success of both The Bridge & Baywest Mall, the retail business further expanded when ORS became Walker Drive Shopping Centre's preferred Security Services Provider on 1 November 2015.

Mercado Shopping Centre

The latest edition to the Coastal Retail Business was in 2022 with the Mercado Shopping Centre In the popular Summer Strand. Situated close to the Nelson Mandela University, and Summer Strand, this Centre attracts many students and holiday makers. Omega's security

officers are challenged daily with student behavior and we are required to keep a balance between student life and holiday makers expectations of excellent service.

Mowana Properties

Omega Risk Solutions Inland was awarded the contract with Mowana Properties, in November 2017. They were a newly formed property management company registered with the Estates Agencies Affairs Board (EAAB) and operated in the general property market. Included in the services provided by ORS were access control, armed guarding, CCTV monitoring and reception services. The contract ended in June 2022.

Loftus Park Centre

ORS started the Loftus Park Centre contract on the 1th of April 2018. The site provides exceptional challenges in terms of security by bringing a diverse and combined Centre that is situated next to the Loftus Versfeld rugby stadium that combines the best of South Africans interests like rugby, soccer, gym, retail shops, office blocks and a variety of restaurants in the middle of the Centre that forms a piazza where everybody can enjoy the Centre as its motto states "Work, Tackle and Play". Innovative systems include 24-hour monitored CCTV security as well as state of the art Biometrics system, fire sprinkler system and many more to assist us to make this Park the best landmark in Pretoria.

Benmore Gardens Mall

The contract started on the 1st of September 2018 and was awarded to Omega for a period of three years. The security officers on site were mainly responsible for visible patrols inside the Centre, monitoring CCTV Cameras and access and egress control.

Centurion Mall

Omega was very proud when we heard about our successful bid for the Centurion Mall. The contract started on 1 April 2019 and became the biggest mall in our Retail Business.

The vision of Redefine on security at Centurion mall was made very clear early in the tender process of the security contract. "Change the perception of security at the Centurion Mall" were the exact words of the national facilities manager. Omega and Redefine Properties found synergy in their approach and concept of operations. This led to the award of the contract to Omega, an award of which we are very proud of.





The security teams were equipped with state-of-the-art communication and guard management systems, as well as integrated information platforms, to ensure the safety of our teams and compliance to our commitment to Centurion Mall, ensuring a safe and secure environment.

Boulders Shopping Centre

Boulders Shopping Centre started November 2020, as part of the Redefine Group. The Boulders Shopping Centre is located on Old Pretoria Road in the fast-growing, cosmopolitan Midrand central business district and is the only mall of its kind in the region. The Centre was built around massive, awe-inspiring granite boulders.



The contract was managed until July 2022.

Queensquarter

The contract in the Pretoria- Moot area started in November 2018 and lasted until June 2020.

Africa

Retail security in Africa is an important market for the Omega Group and most probably the largest market segment in which we operate. It is therefore impossible to mention all clients or write comprehensively about our association with them – suffice it to say that we appreciate all the business, current and present.

Angola

OK Bazaars

OK, Angola is a popular supermarket chain that operates in Angola, a country located in southwestern Africa. Founded in 2013, the company has quickly grown to become one of the largest retailers in the country, with over 80 stores spread across various cities and towns. Omega Angola provides retail security services to OK Angola since 2006 and we sincerely hope to continue with this relationship for a long time.

Shoprite

Shoprite Angola is one of the largest supermarket chains in Angola. Founded in 2003, the company has been operating for over two decades and has established itself as a household name in the country. The supermarket chain operates in various locations throughout Angola and offers a wide range of products, including groceries, electronics, clothing, and household items. It is easy to understand why Omega regards the Shoprite Group as a very important client if the following is considered:

- We provide retail security services to 25 supermarkets, mini-markets and a USAFE in locations all over the country.
- Retail security is also provided to two Shoprite Freshmarks.
- Services are provided to Shoprite Meat Mark at Capalanca (Viana)
- Retail security is provided at three Shoprite Distribution Centres in Viana.
- Security services are provided at 14 Shoprite properties.



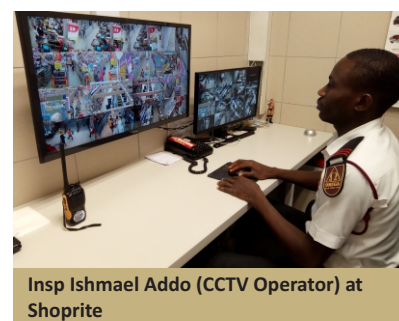
Suave

Founded in 2013 by Carla Silva, SUAVE Angola has become a popular choice for fashion enthusiasts, celebrities, and influencers. We commenced services in February 2022 at the outlets in Uige, Cabinda and Soyo.

Ghana

Shoprite Holdings

Our association with Shoprite in Ghana started in 2011 and we are rendering services to them on eight sites, namely Accra Mall, Spintex Road, Osu, West Hill Mall, Junction Mall, Achimota Mall, Kumasi and Takoradi.



Mr Price

Mr Price is a well-known retail brand that has been making waves in Africa for over three decades. We have been rendering manned guarding services to them since 2014 in Accra Mall, West Hill Mall and Achimota Mall.

Benmorr Ghana Limited

Benmorr Ghana Limited is a well-known company in Ghana, specializing in the manufacturing and distribution of high-quality electrical products. Benmorr has been our client since 2016 at Accra Mall, Osu, West Hill Mall, Achimota Mall, Kumasi, ANC Mall and Palace Mall.

The Mall Pharmacy

The Mall Pharmacy became our client in 2022 and we are rendering manned guarding services to them at Accra Mall, West Hill Mall, Junction Mall and ANC Mall.

Mozambique

Shoprite Holdings

As mentioned above Shoprite Holdings is one of the largest retail companies in Africa – this is also evident when considering our

longstanding association with them in Mozambique. We have been rendering services to them since 2011 at 18 sites in places such as Beira, Maputo, Matola, Tete, Chimoio, Nampula and Pemba – to name just a few.

Studio 88

Studio 88 is a South African fashion retailer that has expanded its operations to other African countries, including Mozambique. We are rendering services to them in Maputo, Matola and Tete.

Other

A variety of services such as guarding, alarms and alarm maintenance are rendered to Bulerich - Q Moçambique; Frontier Property Development in Nampula; Matola Mall; ProCongel Produtos Congelados Lda in Maputo; Carnes e Peixes Lda in Maputo; Tio Peixe in Maputo; Zimpeto Propriedade e Investimentos Lda in Maputo; Ferragem Chiveve in Beira; and Farmacia ANAM in Nacala.

Namibia

Shoprite

It is evident from the above that Shoprite makes out a large part of Omega's customer base in all its countries of operation (except South Africa). Shoprite Walvis in Walvisbay became our first Shoprite client in May 2011. Since then eight more Shoprite stores (all in Windhoek) were added to Omega's portfolio.



Pupkewitz & Sons

Omega provides guarding, loss control, alarms and CCTV monitoring services to 12 stores of Pupkewitz & Sons in Windhoek, Walvis Bay, Eenhana and Ondangwa. Pupkewitz and Sons is a true Namibian success story. The company has grown from humble beginnings to become one of the most respected and successful businesses in the country. Omega is proud to be associated with this iconic Namibian brand.

Clicks Group

Clicks Namibia is a leading health and beauty retailer that operates in Namibia. With over 700 stores across South Africa and several other African countries, Clicks Namibia is one of the most recognizable brands in the region. Omega provides guarding services in 15 Clicks stores in Windhoek, Walvis Bay, Okahandja, Oshakati, Ondangwa, Oshana, Swakopmund, Outapi and Oshikango. At the Wernhill and Oshakati stores Omega also renders CCTV and Alarms services.

CYMOT

Omega has been rendering guarding services to three CYMOT stores in Windhoek since 2020. CYMOT Namibia is a leading supplier of automotive, camping, outdoor, and industrial products, as well as a range of workshop equipment and tools.

Mr Price

Omega has been the preferred supplier of guarding services to seven Mr Price stores since 1 June 2021 in Windhoek, Okahandja, Oshakati, Oshikango and Ondangwa.

OK Furniture

With over 40 stores across the country, OK Furniture offers a wide



range of affordable furniture, appliances, and home decor products to suit every taste and budget. Omega provides guarding services to 12 OK Furniture Stores in places like Windhoek, Okahandja, Oshakati, Ondangwa, Oshana, Swakopmund, Walvis Bay, Outapi and Oshikango.

Spar

Spar Namibia is a prominent retail chain operating in Namibia. With over 40 stores across the country, Spar Namibia is one of the largest retail chains in Namibia. Omega Security Services provides guarding services to four Spar outlets in Windhoek. Hopefully we will add more Spar stores to our retail portfolio.

Metro Hyper

Metro Hyper is one of the largest retail chains in Namibia, with a reputation for offering a diverse range of products at competitive prices. In 2022 Omega Security Services started to render guarding services to five Metro Hyper Stores. At the Metro Hyper Head Office in Windhoek, in addition, we also provide loss control, alarms monitoring and CCTV services.

Game

Game Windhoek became Omega's client on 1 June 2010. Currently we provide guarding, CCTV and alarms monitoring services to two stores in Windhoek and one in Walvis Bay.

Hartlief

The first Hartlief Store that became our client, was Hartlief in Windhoek (1 Jul 2022) where Omega provides Guarding, Loss Control, CCTV and Alarms services. The services were later extended to Hartlief Bistro & Shop on 1 February 2023.

Home Corp

We provide guarding services since 1 Aug 2019 to Home Corp in Windhoek and Walvis Bay.

Other important clients in the Retail and Shopping Malls Industries are Dischem in Windhoek where we have been providing guarding services since 31 Aug 2017, the Dunes Mall in Walvis Bay since 28 Oct 2017, the Grove Mall in Windhoek since 16 Oct 2014, House and Home in Walvis Bay (1 Jul 2022), Luisen Pharmacy since 2014, Mass and Carry in Windhoek since 2013, Waikiki in Windhoek (2022), Waltons in Windhoek (2018) and Wernhill Mall in Windhoek since 2012.

Nigeria

Shoprite

Shoprite stands out as our biggest client in Nigeria. Shoprite is a well-known retail giant in Nigeria, offering a wide range of products and services to customers across the country. The first Shoprite store in Nigeria opened its doors in 2005, and since then, the brand has expanded to become one of the most popular and successful retailers in the country.



Shoprite Gateway in Novare Mall- Abuja

Omega is the preferred service provider for 29 Shoprite stores in Nigeria. Services rendered are loss prevention, retail manned guarding, CCTV, double checking (Receiving of goods checking), and system checkers (in store checks at deli/production areas and movement of stock for production). We provide these services in places such as Lagos, Ibadan, Kanu, Enugu, Kaduna and numerous other places over a wide area.

Cherries

Cherries Supermarket group is a retail chain that has established itself as a major player in the Nigerian supermarket industry. Founded in 2003, the group has since expanded to include several branches located in different parts of the country, including Lagos, Abuja, and Port Harcourt. Omega provides retail security to 12 Cherries stores in mainly the Abuja region and loss control at the Hypermarket.

Perfect Trust

Omega provides retail security to Perfect Trust, also known as Essenza, a financial services company in Nigeria. Perfect Trust was founded in 2011 and has since established itself as a trusted name in the Nigerian financial sector.

Faxx Stores and Trading

Established in 2009, Faxx Stores & Trading has grown to become one of the leading retail stores in Nigeria, providing a range of products including clothing, electronics, home appliances, and groceries. Omega's started to render services to Faxx Stores and Trading in March 2019. Currently the services are provided at four outlets and consist of Loss prevention, Retail Man-Guarding, CCTV monitoring.

Next Cash and Carry

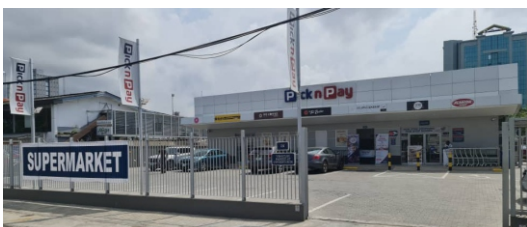
Another longstanding client is Next Cash & Carry Nigeria. They are a retail chain that provides customers with a wide range of products at affordable prices.



We started with the first contract in 2012 in Ajuba, followed by the contract in Port Harcourt in 2018. The services included Loss prevention, Retail Man-Guarding, CCTV monitoring, and double checking.

Other Contracts

Omega also provide services to two sites of PIKWIK (Pick n Pay) in Lagos, Vivastar in Abuja, Addas Mall, Prime Pharmacy Supermarket, three Beauty & Fragrance stores



in Abuja and Kano, Master Meat, CEC Drugs & More, Gworld Pharmacy & Supermarket, four Mopheth Pharmacy outlets, three Bakan Gizo Pharmacy & Stores in Abuja, Medix Pharmacy, Caregate Pharmaceuticals, Mattoris, 3 Dees Supermarket, The Fat Butcher, Avia Mart, TK Mall and four Colvi Ltd (KODAK) outlets.

Zambia



Choppies Supermarket Group

Choppies Supermarket Group is a well-known retail chain in Zambia that has been providing a wide range of quality products and services to its customers for several years. With its roots in Botswana, the supermarket chain has expanded to several countries in Southern Africa, including Zambia. In Zambia, Choppies operates stores in various locations, including Lusaka, Kitwe, Ndola, Kabwe, and Livingstone.

Omega is the preferred provider of loss control and security services in 31 outlets in Zambia. Services are rendered on a widespread geographical basis in places such as Lusaka, Kitwe, Ndola, Solwezi, Livingstone, Manza and many other places.

Shoprite

Shoprite is a leading retailer in Zambia, offering a wide variety of products and services to its customers. As such Shoprite has become a household name in Zambia. The company first entered the Zambian market in 1995, and since then, it has expanded rapidly. Omega is the preferred provider of integrated security solutions to Shoprite in Zambia in 17 sites widely dispersed in Zambia.



Security Officers at Shoprite Kabalonga

Future Venture Limited

Future Venture Limited Zambia (FVLZ) is a dynamic and innovative company in Zambia's investment landscape. Omega Zambia has been providing security services to their sites in Lusaka. We commenced with the first contract in 2014 and have gradually expanded to the current eight sites.

Builders Warehouse Zambia

Builders Warehouse Zambia is a popular home improvement and construction retailer that provides a vast range of high-quality products at competitive prices. Omega has secured its first contract with Builders Warehouse in Lusaka in 2015 and have since added two more outlets in Kitwe (2017) and Lusaka (2018).

Pick n Pay

Omega is the preferred supplier of security services for Pick n Pay in Lusaka (Foxdale), Mukuba Mall (Kitwe) and Twin Palms (Lusaka). Loss Control and guarding services are provided.

Omega and Security in Residential Estates

The Omega approach towards the Estate industry started very slowly and the first recognized "Estate" experience was with Renaissance in Pretoria East in 2007. Although it is a well-organized Retirement Estate the experience that we have gained laid the foundation for our unique Estate Security Solution and philosophy.

Our niche market focus facilitates the integration of Technology and Manpower elements into a dynamic solution which is both more effective and efficient in meeting the security challenges associated with Residential Estate Security.

The business philosophy of Omega is based on a thorough understanding of its client's requirements to present them with innovative and cost-effective solutions. A new benchmark was set by moving away from a one-dimensional service approach towards security solutions that encompass a combination of well-diversified service offering.

Renaissance Retirement Village

As from 1 January 2007 Omega Risk Solutions has rendered services to this retirement village. We are very fortunate that in the past 16 years we have not encountered any major incidents and that we are able to support the elderly to live in a harmonious environment.

Serengeti Golf & Wildlife Estate

After a long tender process Omega received a letter dated 19 August 2014 that we were awarded a 5-year contract with effect 1 October 2014. Serengeti, which was still a developing Estate, was one of the flagship estates in the country with advanced technology and a unique design which included security features.

Situated midway between Tshwane and Johannesburg on the R21, Serengeti represents the epitome of a lifestyle estate that was envisioned as a safe and secure environment where residents really can live, work and play.

Given the exceptional scope of this development, the security system deployed had to offer complete peace-of-mind, while still providing the tranquility and sense of freedom that residents seek.

Lombardy Estate & Health Spa

Lombardy Estate is a country lifestyle within the city of Pretoria. This unique development in Pretoria consists of Lombardy Lakes boutique homes, Lombardy Fountains townhouses and large Lombardy stands reserved for freestanding houses.

Omega has been rendering services to Lombardy since 1 December 2016.

Xanadu

Experience gained from our flagship Estate i.e., Serengeti, widened our scope towards the estates surrounding the Hartbeespoort Dam area. Omega started at Xanadu on 1 December 2016. Given the scope of this development, the security deployment had to offer complete piece of mind while still providing the tranquility and sense of freedom that residents seek. State-of-the-art equipment and infrastructure are just the beginning of the total security solution for Xanadu.

The beautiful Xanadu Nature Estate has a natural wetland that runs through the estate, and it is home to over 280 different bird species. Wildlife including Impala, Waterbuck, Reedbuck, Kudu, Nyala, Springbuck and Black Wildebeest roam freely on the estate and with four bird-hides, residents are afforded a tranquil environment from where they can observe bird and game activity. These factors brought another dimension towards the new security approach with a focus on the protection of wildlife as well.

Omega was responsible for all elements of security at Xanadu. This included access/egress control, alarm monitoring, armed response, CCTV monitoring, pro-active patrols, disaster management as well as HOA law enforcement. As it is a nature estate there are however more facets to the security requirement having wildlife and their wellbeing in its area of operations.

Omega was also awarded a Preventative Maintenance Contract, which provided for preventative and





Omega Risk Solutions involvement in the operation consists of managing the staff entrance, access control as well as patrolling the premises 24/7.

Innovative systems include Wi-Fi connectivity throughout the building, access control with geo-tracking, personal panic buttons, 24-hour monitored CCTV security as well as a state-of-the-art threat smoke detector system. Through different elements ranging from technological and landscaping features to operational flows, this facility is a market-leader.

On the 5th of May 2023 we celebrated a 6 year relationship with Fleureville and it is our sincere wish that we will continue for a long time to be associated with them.

Pecanwood

Building onto the successes of both Serengeti and Xanadu, Omega Risk Solutions was appointed as the preferred security services supplier to Pecanwood Estate. The contract started on 1 August 2017.

Pecanwood Estate is more than a residential estate, but a lifestyle of utmost luxury, and with high volumes of weekend rentals that enjoyed the tranquil water-based shoreline for a weekend away experience.

One of the challenges of the shoreline is illegal fisherman coming close to the Estate to catch fish with nets. Many successful operations were conducted which led to numerous arrests and destruction of illegal nets.

The contract came to an end after 5 years on 31 July 2022 ending a long relationship with Pecanwood's HOA and residents.

The Hills Game Reserve and Lifestyle Estate

Omega Risk Solutions was appointed as

the preferred security services supplier to The Hills Game Reserve Lifestyle Estate on 1 June 2018.

As with many estates in the country, security is paramount at The Hills Estate. With 24-hour access control, on-site alarm monitoring and armed response, foot, and vehicle patrols, it is hardly surprising that incidences of crime are virtually non-existent.

Omega has been selected as the security services provider for guarding, patrolling, access control and response services.

With Omega Risk Solutions proven quality assurance system, regular security audits and up-skilling of security officers, the company dovetails well with the Homeowners' Association's endeavors to constantly improve service delivery and client services.

As it is a nature estate, there are however many more facets to the security requirement having wildlife, and its well-being, in its area of operations.

The Omega residential estate offering is a unique multi-layered solution which is carefully designed to align and integrate all critical components (people, technology, processes, information, and services) into a proactive solution. This synergy enhances the quality of the individual components into a proactive and sustainable solution that supports the residential estate lifestyle.

remedial maintenance of the current Electronic Security Systems, including CCTV, Access Control, Electrified Fencing and Alarm Systems. A dedicated team of technicians as well as a fully equipped technical vehicle were allocated to the site, providing a fully integrated security solution.

The Omega Training Academy designed a residential estate specific training program which addresses the specific skills required by security officers within this challenging environment.

This is a first in the industry and no stone was left unturned to ensure that care is taken of the required detail to prepare the Omega officers for what is expected from them.

The program covers all the critical security elements and task to be performed but incorporates advanced resident interaction, conflict handling and residential estate law enforcement modules which actively prepares the security to deal with any possible situation that may arise in the day-to-day security management of an Estate. All officers undergo the intensive program before being deployed.

After a 3-year term the contract ended on 30 September 2019.

Fleureville

Omega Risk Solutions was awarded the Fleureville Aged Care Centre contract on the 5th of May 2017 and we were enormously proud of the new partnership with Fleureville Aged Care Centre.

COMMENDATIONS



Outstanding work

Many incidents occurred over the years where our Managers and Security Officers did outstanding and brave work. These incidents are however too many to mention here. Herewith a few that stood out:

Iraq

The entire Omega team in Iraq worked under extremely difficult and dangerous conditions over the period 2004-2006. Not only was the territory dangerous and challenging but also the sand storms and mosquitoes.

Patrolman Anele Jonashe

Patrolman Anele Jonashe from the Coastal Region received a bravery award from the Security Industry Alliance (SIA) on 2 April 2009. Anele received the reward for his commitment and bravery shown when he apprehended criminals linked to robbery, vehicle theft and attempted rape during June and July 2008.

Patrolman David Lebuso

On 8 May 2009, PM David Lebuso noticed a man running out of the FNB bank and immediately gave chase. He was joined by Patrolman Sobekwa. They arrested the suspect a kilometre away from the Shopping centre. Upon their return to the bank it was revealed that the suspect tried to cash a fraudulent cheque to the value of R20 000.

Patrolman Lebuso acted swiftly when he overheard the suspect talking to an unknown person on his cell phone. He immediately confiscated the cell phone and handed it to the SAPS. Upon investigation it became clear that the suspect was part of a syndicate operating in the country.

Senior Patrolwoman Jackie de Jager co-ordinated the gathering of vital information with regards to the incident between the Bank and the SAPS. The joint team acted on instinct and managed to arrest and uncover a syndicate that had been operating in the city for quite some time.

Patrolmen Adolfo Adao and Ferreira da Costa

On 29 September 2011 at 04:30am Patrolmen Adolfo Adao and Ferreira da Costa successfully prevented a potential disaster at DHL. They extinguished a fire which started in the main electrical distribution box of the DHL country office in Luanda. An electrical short circuit caused the box to ignite. While one official was busy extinguishing the flames the second alerted the Omega Control Centre, which in turn called the Luanda fire brigade. By the time the fire brigade arrived on the scene the fire was already extinguished.

Security Officer Sipho Jafta

Whilst performing his duties at GM South Africa's Parts and Distribution Centre in Coega Industrial Zone, SO Sipho Jafta received information from a cleaner that she noticed a box in the scrap area which possibly contained stolen goods.

He immediately secured the area and proceeded with searching the scrap.

He succeeded in recovering a box containing Sanyo MP3 players to the value of R6000.



Senior Inspector Mokwena

Senior Inspector Mokwena received a Platinum Award for bravery at a function held by the Security Industry Alliance (SIA) on 11 November 2011. He will be remembered as the security officer who saved a man from the tiger enclosure at the Pretoria Zoological Gardens in December 2010. A young African male, driven by his ancestors, climbed into

the tiger enclosure and sat on a four meter high wall, waiting for the right moment to catch a tiger. After several unsuccessful attempts by zoo staff to get the man off the wall, they managed to get two of the three tigers into night enclosure. The remaining tiger, however, was watching the man - waiting right under the wall.

Senior Inspector Mokwena had to make a split second decision; save the man or let him fall and be savaged by the tiger. His instinct was to save the man – he jumped over the fence, grabbed the man and threw him back over the fence. By doing this, Senior Inspector Mokwena risked his own life to save that of another human being.

Inspector Armindo Zatula

Insp Zatula was approached by two Afrideca workers to participate in the theft of 53 boxes of tiles. Insp Zatula reported the planned attempt of theft to his contract manager, Bravo Guilherme. This led to the arrest of two men who were handed over to the Angolan Police. Insp Zatula was commended for his ethical and professional behaviour and received a Shoprite voucher from the Palanca Branch Manager, Mr Joao Maiato.



Patrolwoman Kabaso and Patrolman Yambayamba

PW Mary Kabaso and PM Chrispin Yambayamba were both appointed as Employee of the Month for January 2012 due to their observation and prevention of theft to the value of K 600,000-00 (Zambian Kwacha) at Shoprite Cairo Road Lusaka.



Patrolmen Levi, Andre and Munengue

During a special event on 14 June 2012 incentive bonuses for outstanding service were presented to Patrolmen Domingos Levi, Paulo Silvano André and Rui Eduardo Isaac Munengue. This stemmed from incidents when these security officers apprehended and reported De Beers employees for stealing generator and motor vehicle spare parts from the Lucapa mine in Angola.





Superintendent Kepi Ntlele

On the 1st of July 2012 Sup Kepi Ntlele was deployed at Shanduka Graspan collieries. He decided to do an admin audit at the main entrance for all coal transport vehicles. While going through the documentation, he noticed that three coal transporter trucks were not signed in at the gate. He then viewed the video footage at the gate to determine if he could trace the three trucks. He managed to obtain the registration number of one of the trucks and went to search for it. He found the truck standing at the stock pile busy loading coal. He waited for it to get loaded and then followed it to see where it was going. The truck turned into the wrong direction in order to avoid going through the weighbridge. Kepi then realized that this truck is on its way out with 30 tons of unauthorized coal. He immediately informed his Security Manager and requested backup.

Sup Ntlele stopped the truck by making the driver believe that it was only a routine check. Never asking the driver for any paper work he walked around the truck as if he is doing an inspection on the tyres but instead he was buying time for the Security Manager to arrive. Once the manager arrived, the driver was arrested. Due to his quick reaction Sup Ntlele prevented a loss worth approximately R450 000.00 for Shanduka coal.

Site Commander Elrico Thorne

Site Commander Elrico Thorne from the Coastal Division received a platinum award. Despite life threatening situations, he excels in any situation that he is faced with. On 8 October 2013, he performed CPR when a patron of a coffee shop collapsed and was unable to breathe nor had a pulse. He continued with this until the Paramedics arrived at the scene. The 19-year-old girl is lucky to be alive thanks to Elrico's exemplary actions of CPR and first-aid.

Supervisor Bheki Sibeko

Supervisor Bheki Sibeko from the Inland Division refused to be bribed. Through his honesty and integrity he took initiative and put his life in danger by going under-cover and assisted the SAPS to arrest these perpetrators. He prevented a loss of 1000 tons of material which amounted to 6.8 million rand.

PW Msiza, PM Mashue and Sup Molenjane

In 2014 the security officers at one of Glencore's mines were on high alert following incidents of coal theft. After receiving a list of registration numbers of trucks which are allowed to load coal, security officers were alerted to scrutinize every load with extreme care. In doing so, patrolwoman Maria Msiza, patrolman Michael Mashume and supervisor Raphel Molenjane spotted a truck with a registration number that was allowed to load coal, but the driver was not commonly known to them. They immediately became suspicious and decided to further investigate the matter. On closer inspection they found that the vehicle registration plates were fastened with cable ties. When the false number plates were removed a different number plate was found underneath. With this excellent work the mentioned security officers managed to prevent coal to the value of R 75 000.00 being stolen. The truck was seized by the SAPS and the suspect arrested.

Omega Security Team Walvis Bay

A disgruntled ex-employee of the O&L Group's Hangana Seafood company situated in Walvis Bay, was tracked and caught red-handed by the Omega team when he attempted to drive out of the

site with his private vehicle packed with 26 boxes of frozen fish to the value of more than N\$26 000! The team quickly boxed him in and arrested the thief after which he was handed over to the authorities at NAMPOL.

Shanduka Coliery Security Team

During January and February 2012 over 30 two-way radios were stolen from construction machinery at one of Omega's clients, Shanduka Coliery, in Mpumalanga. On advice from the Omega management team, tracker systems were fitted to a few radios.

On Friday, 24 February 2012 at 04:30, the late Jacques Dannhauser (Omega Security Manager) was contacted by the Shanduka Group Security Manager to inform him that some of the radios that was fitted with a tracker, was on the move. Jacques, accompanied by a police officer, then followed the suspect.

During the search 140 radios belonging to Graspan Colliery (38), Andru Mining (5), Diesel Power Mining (15), Inyanda Mining (10), Frazer Alexander 12), Xstrata (30) and other mining operations (30) in Mpumalanga were recovered. The pro-active initiative by the Omega management team at Shanduka resulted in the uncovering of a theft syndicate in the region thereby saving our client substantial financial losses.



Security Team at Siemens Ltd Nigeria

Omega Staff in Nigeria were commended by Siemens Limited Nigeria for apprehending and arresting a diesel theft syndicate at the Siemens facility in the FCT (Federal Capital Territory) of Abuja, Nigeria on the 24th of September 2013.

Section Leader Phadi and Security Officer Mehlo

Section leader, Ezael Thabang Phadi and security officer, Sello Alpheus Mehlo both risked their lives while on duty at the delivery gate of Ferro Metals in Buffelsfontein. While performing their normal patrol, they



From left to right: CM D. Gabriel, PM M. Kyos, PM N. Ikechukwu and SL R. Ushie

found themselves in the middle of a community riot situation, where more than 120 locals turned their anger towards this private organisation, and armed with weapons, started throwing petrol bombs towards the area that was housing the trucks of several private transporters. These two security officers managed to single-handedly extinguish the fire, saving the transport owners millions of rands worth of damage.

Supervisors Makwana and Moganedi

Supervisors Makwana and Moganedi managed to retrieve more than R120 000 worth of stolen diesel for a client after giving chase to a vehicle with an unknown number of armed suspects. The suspects had overpowered the security officers based at Butterfly Pit and stolen 10 000 litres of diesel from the site. Fortunately, the security officers had already managed to call for back-up, and it was supervisors Makwana and Moganedi who arrived on scene to assist. After chasing the suspect vehicle, the suspects eventually abandoned the chase and fled with the vehicle. While they were not caught, the 10 000 litres of diesel, was safely retrieved.

Sup Moganedi, Sekeke, Motsamai, SL Matshaba and PM Maphalu

The vigilance and dedicated response of Sup Moganedi, SL Matshaba, PM Maphalu, Sup Sekeke and MP Motsamai, resulted in the recovery of stolen assets to the value of R101 000. A routine patrol of a mining site revealed a suspicious looking vehicle, which was later abandoned by the suspects, who realised the security officers were investigating the vehicle. The vehicle was transporting two stolen ADT tyres.

Security Manager George van Dyk

Security Manager van Dyk was recognised for leading an operation that resulted in the recovery of R12 million worth of stolen copper and led to the arrest of 22 suspects in one of two cases. Manager van Dyk received information about a substantial amount of copper cable that was hidden away in some maize fields behind a mining site. While arranging a special operation based on the information received, Mr Van Dyk and four of his members managed to ambush more than 22 suspects who were attempting to steal the hidden copper. While the suspects fled the scene, information about their known whereabouts had already been established. The Omega team worked hand-in-hand with the SAPS to apprehend five suspects and 2.5 tons of copper cable were recovered.

Two months later van Dyk was given more information about another planned incident. He arranged a two-week underground operation at the mine, which resulted in successfully preventing the theft of substantial copper and transformers. The total value of goods retrieved from both operations added up to R12 million.

Agada Richards

Agada Richards, the Loss Control Manager at Shoprite Ibadan Mall Nigeria thwarted a substantial loss of diesel supplied to the store saving the client an approximate NGN 994, 275.00 Nigerian Naira (Approximately R74, 430.00).

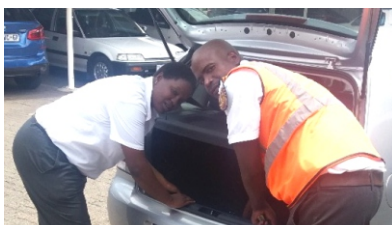
Patrolman Dungwua Teryima

During his rounds at Next Cash & Carry in Abudja, with the sales floor still very busy with customers purchasing goods and walking around, PM Teryima noticed smoke coming from the HR office. The HR staff members have already locked the office and closed for the day. He reacted swiftly and had to force the office door open and upon entry he noticed that the air-conditioner had caught fire. PM Teryima extinguished the fire without causing panic and alarm on the sales floor and minimizing the damage to as little as possible.

SL Maluleka and Sup Malukela

In August 2016, SL Maluleka and her Sup Malukela, stationed at a client's premises in the Rosslyn area of Pretoria, averted a situation that could have resulted in the loss of over R1 million worth of property.

SL Malukela confronted two male suspects in the parking lot who were behaving suspiciously.



From left to right: SL Maluleka and Sup Malukela with the recovered goods

When the two suspects offered her a bribe to ignore the situation, she managed to contact Sup Malukela, by secretly dialling him from the mobile phone in her pocket. Hearing his colleague talking to two

unknown males, Sup Malukela rushed to the scene to assist where he too was offered a significant bribe to ignore the situation. The two officers told the suspects that they would back off but managed to contact backup in time to reach the scene before the suspects made their escape.

Patrolmen Mutuya and Lupiya

Patrolmen Mutuya and Lupiya were approached by unknown men who wanted to remove products illegally from a customer's warehouse. They reported it to management and the client and a trap was set.

On 26 March 2017 they were on duty during the night shift and were approached by nine men. The alleged thieves were allowed to enter the premises and the police was informed. The men were allowed to remove the products and leave the premises with it. The police apprehended all nine men (which included a staff member of the client) outside the premises and saved the customer approximately USD15 000.00. This arrest would not have been successful if it was not for the professional and honest conduct of the two officers.

Patrolwoman Mweedo

PW Mweendo made 14 shoplifter apprehensions during her first 6 months as retail security officer with Omega Security Services in Windhoek at Jet Stores in 2017. She maintained procedures by identifying suspicious behavior, keeping direct observation with the offenders and affecting correct apprehension procedures.

Nicollas Mabunele

On 18 July 2019, Nicollas Mabunele, a tactical officer working for Omega Risk Solutions was confronted with a tremendous situation at Centurion Mall. Whilst on his way to the Control Room, Nicollas found himself in the middle of an armed robbery in progress. Nicollas immediately noticed that something was not right as his attention was drawn towards two suspicious looking men making their way towards the entrance door where he was coming from.



From left to right: GD van Loggerenberg (Site Manager), N Mabunele (Tactical Response Officer), D Devenier (Contract Manager)

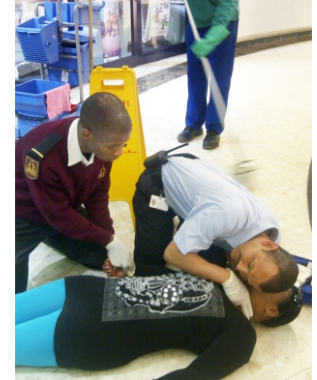
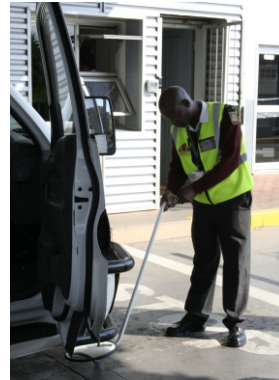
Nicollas turned to look behind him and discovered that a third armed suspect, also part of the suspect group, was walking behind him. It was at that moment that the third suspect ran towards Nicollas in an attempt to disarm him to allow his accomplices to have a clear route out of the mall. Nicollas ducked as the suspect jumped him from behind and the ensuing struggle led to multiple gunshots being fired. Nicollas, already being injured at this point, still managed to return fire and render the suspect out of action.

Nicollas barely regained his balance when a second armed suspect jumped on him from the front also attempting to disarm him. More gunshots followed as Nicollas fell to the ground but not before managing to return fire. The wounding of the second suspect later led to his arrest as he attempted to hi-jack a bystander outside the mall.

Nicollas was shot four times by the two armed suspects. Due to Nicollas's quick reaction and bravery in the face of danger, the suspects did not manage to get away with any stolen property and one armed suspect was arrested.

Core services that are provided to achieve an advanced integrated security solution include the following:

- Security Surveys
- Protection
 - Manned Guarding
 - Monitoring and Response
 - Technology
- Loss Control
- Occupational Health and Safety
- Fire Risk Management
- First Aid



The following **specialised services** are offered as part of the solution package, or as separate products:

- Risk Surveys and Audits
- Forensic and other Specialised Investigations
- Information Technology Security
- Integrity Assessments and Profiling
- Security Training Programmes
- VIP Protection, Protocol and Safe Transport Services
- De-mining and Explosive Ordnance Disposal Services
- Drugs, Explosives and Firearm Detection
- Business Intelligence
- Cash Management Services
- Road Freight Security Services



Additional services:

We also provide soft services such as:

- Cleaning and Hygiene Services
- Horticultural Services

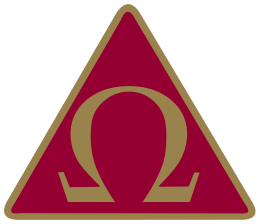


Omega provides services to leading enterprises and places of **strategic** as well as **commercial importance**.

We **focus** on the following **niche markets**:

Aviation Security (Airports)	Diplomatic Missions
Financial Institutions	Hotel, Leisure and Gaming
Interactive Remote Monitoring	Maritime Security (Ports)
Mining	Motor Manufacturing
Oil and Gas	Retail
Residential Estates	Road Freight
Smart City Technology Design and Implementation	





OMEGA OMEGA RISK SOLUTIONS (ANGOLA) LDA
Risk Solutions

Quick Facts: Angola



Total area: 481,350 sq mi (1,246,699 sq km)
Population (2023): Angola's total population was 36.13 million in January 2023. Data shows that Angola's population increased by 1.1 million (+3.1 percent) between 2022 and 2023. 50.6 percent of Angola's population is female, while 49.4 percent of the population is male
Capital and largest city (2023): Luanda (metro) 9,292,000 million
Other large cities: Huambo, 1.098 million
Monetary unit: Kwanza
National name: Republica de Angola
(Source: <https://www.factmonster.com/world/countries/angola>)

Angola, more than three times the size of California, extends for more than 1,000 mi (1,609 km) along the South Atlantic in southwest Africa. The Democratic Republic of the Congo and the Republic of Congo are to the north and east, Zambia is to the east, and Namibia is to the south. A plateau averaging 6,000 ft (1,829 m) above sea level rises abruptly from the coastal lowlands. Nearly all the land is desert or savanna, with hardwood forests in the northeast.

Security Issues in Angola

Angola, a vibrant country in Southern Africa, has made significant strides in recent years to foster stability and economic growth.

However, like many nations, Angola grapples with its share of security challenges. From internal conflicts to transnational threats, the country faces multifaceted security issues that require attention and concerted efforts. Omega's analysis is that Angola faces a range of security challenges that require sustained efforts and collaboration at various levels. We believe that by addressing political stability, combating organized crime, bolstering cybersecurity, countering terrorism, safeguarding natural resources, and reducing socioeconomic disparities, Angola can make significant progress towards a safer and more secure future. It is essential for the government, civil society, and international partners to work hand in hand to overcome these challenges and build a prosperous Angola for its citizens.

Angola faces a growing threat from organized crime, including drug trafficking, human trafficking, and illicit trade. The country's vast coastline and extensive borders provide avenues for criminal networks to exploit weak law enforcement and regulatory frameworks. Tackling organized crime requires enhanced border control, intelligence sharing, and targeted anti-corruption measures.

An important focus area for Omega is the provisioning of Natural Resource Security. Angola's vast reserves of diamonds, oil, and other natural resources attract both domestic and international attention. The illicit exploitation and smuggling of these resources can fuel corruption, conflict, and instability. To safeguard its natural resources, Angola must strengthen resource governance, enhance transparency, and combat illegal extraction and trade.

Incorporation and Management

Omega Risk Solutions (Angola) Lda was registered and officially published in the "Diario da Republica" of Angola on 23 March 2004, with Mr Licinio de Jesus Ferreira Dias dos Santos with 80% shareholding and Mr Domingos Alfredo Dias dos Santos with 20% shareholding (deceased on 25 July 2020). The deceased was replaced by his wife Mrs Olimpia Patricia Francisco Dias dos Santos as "Cabeça de Casal", in other words as Head of the part shareholding on behalf of the family that was left after the passing of Mr Domingos Alfredo Dias dos Santos.

At the time of registration of Omega Risk Solutions (Angola) Lda, Omega provided consultancy services towards various Companies. The consultancy services was brought over from the former Gray Security Services and later Securicor Group 4 service arrangement with Alpha 5, Teleservice, DSL and Lince Security.

Omega Risk Solutions (Angola) Lda was represented at each of these Companies as follows:

- Alpha 5 was managed by Gavin Smuts. Gavin left the employ of Omega in December 2007 and started a career with Protector. From there he joined Chevron in Cabinda. Gavin is still employed at Chevron and maintains good relations with Omega.
- Teleservice was managed by Emile van Tonder (Moela). Moela left Omega in 2005 and accepted employment in Iraq for a period of 2 years before he returned to Omega in Angola where he became the Country Manager. He has subsequently left our employ.
- DSL was managed by Johann Rademeyer. Johann was transferred from Angola to Mozambique as Operational manager for Arkhé Risk Solutions in Maputo from 2005.
- Lince Security was managed by Corrie Mynhardt. Corrie resigned early 2006 from Omega in Angola and was later employed at Chevron, working with Gavin Smuts on a back to back basis. Corrie left Chevron in 2022 and returned to South Africa on pension.

The above members reported directly to Christo Roelofse who, at the time, acted as Country Manager for Angola, but stationed in South Africa.

Gavin Smuts was responsible for the administration of Omega in Angola until he resigned.

Mathian Taljaard was appointed as the first Country Manager in 2007. Tian was transferred back to Omega in South Africa after approximately 8 months.

Emile van Tonder (Moela) was appointed as the second Country Manager in April 2007. Moela did exceptionally well in growing the company and Omega experienced a boom in new business during his tenure. Moela accepted a job offer from Teleservice and resigned from Omega Angola in March 2011.

Chris Everts was transferred from Madagascar and appointed as the third Country Manager on 14 May 2011. Chris served in Angola for a year before he was transferred to Tanzania as Country Manager. Currently Chris serves as Country Manager for Omega in Ghana.

Eric Bothma was transferred from Tanzania and served as fourth Country Manager from July 2012 until December 2016. Eric is currently employed with G4S in the DRC as Operational Director.

Erick Rademeyer was appointed as the 5th Country Manager with effect from 01 December 2016 to date.

Important Events

With the registration of Omega Risk Solutions (Angola) Lda in 2004, the Consultancy services rendered to the other security companies namely Alpha 5, DSL, Teleservice and Lince, came to an end.

The first few contracts secured by Omega Risk Solutions (Angola) Lda were that of De Beers, Technip (Dande Spool Base), the Embassy of South Africa and SML in Lucapa. The takeover of Shoprite on 01 December 2006 from Lince Security gave Omega a huge boost in its business growth. Shoprite Angola is still an important and critical contract of Omega Angola.

Business boomed in 2008 with the addition of large contracts such as Multiparques (Dry Ports) and Multiterminais (Port of Luanda) and the expansion of Shoprite.

Omega entered the Oil and Gas industry when we were awarded the prestigious contracts of Maersk Oil, Subsea 7, ConocoPhillips, Repsol, Pluspetrol and Tullow Oil in 2008. In 2009 the Sociedade Mineira De Catoca Lda contract was awarded to us. Another important milestone was the award of the contract of the Embassy of the United States of America in July 2022. The latter contract we execute as a joint venture with Continuity Global Services, a US registered company.

Omega Risk Solutions (Angola) Lda believes in longstanding partnerships as illustrated by the following:

- De Beers: 2006 to date,
- Angoflex (Previously Technip): 2006 to date,
- Shoprite: 2006 to date,
- Multiparques: 2008 to date,
- Multiterminais: 2008 to date,
- Nile Dutch: 2008 to date,
- Namibian Embassy: 2008 to date,
- Sociedade Mineira De Catoca Lda: 2009 to date,
- Nestle: 2016 to date,
- Projecto Lulo: 2017 to date.

We are also proud to mention that Omega has grown from a contract strength of approximately 150 in 2004 to 2400 in 2023. *Quite an achievement!*



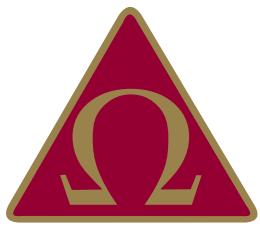
Erick Rademeyer



From left to right: Licio Santos and Christo Roelofse



Omega's office in Luanda



OMEGA OMEGA RISK SOLUTIONS GHANA LTD

Risk Solutions

Quick Facts: Ghana



Land area: 88,811 sq mi (230,020 sq km); **total area:** 92,456 sq mi (239,460 sq km)

Population (2023 est.): Ghana's total population was 33,80 million in January 2023. Data shows that Ghana's population increased by 643 thousand (+1.9 percent) between 2022 and 2023. 50.1 percent of Ghana's population is female, while 49.9 percent of the population is male.

Capital & largest city: Accra, 2.573 million

Other large cities: Kumasi, 2.019 million

Monetary unit: Cedi

(Source: <https://www.factmonster.com/world/countries/ghana>)

Ghana is a West African country bordering on the Gulf of Guinea, Ghana is bounded by Côte d'Ivoire to the west, Burkina Faso to the north, Togo to the east, and the Atlantic Ocean to the south. The country is known for its vibrant culture, rich history, and natural resources.

Security Issues

The country has also faced security challenges over the years, including violent crime, terrorism, and cybercrime. One of the most significant security concerns in Ghana is violent crime,

including armed robbery and kidnapping. These incidents often occur in urban areas and can be a significant threat to both locals and tourists. In response, the Ghanaian government has implemented various measures to combat violent crime, including increased police patrols, improved surveillance, and community policing initiatives.

Another security issue in Ghana is terrorism, although the country has not experienced any major attacks. Ghana has, however, been identified as a potential target for terrorist groups due to its strategic location and stable political environment. The government has taken steps to prevent terrorism, including increasing security measures at key locations and improving intelligence-gathering capabilities. In recent years, Ghana has also seen a rise in cybercrime, with criminals using technology to defraud individuals and businesses. The Ghanaian government has taken steps to address this issue, including passing new laws and establishing a national cybersecurity center to coordinate efforts against cybercrime.

Establishment of the Company

Omega Risk Solutions Ghana had its origin when Bruce Halgreen arrived in Accra in September 2010. He was tasked by Omega Group to establish a new private security company. After initial talks to acquire Xpert Security, which did not materialize, Bruce approached Walter Deku to acquire his company named "Loss Control". In March 2011, Walter Deku sold his company to Omega Risk Solutions Ghana Ltd (Omega Ghana).

Omega Ghana was registered in Accra on 11 March 2011. The team responsible for the incorporation of the company and various administration functions required, were Jacobus de Kock (then COO), Marli Kraft (Financial Manager Africa), Bruce Halgreen (Country Manager), Walter Hope Deku (Owner, Loss Control Manager), Charles Dzisenu (Accountant) and Christopher Blewuada (Logistics Officer).

The initial board of directors consisted of Josias Alexander De Witt, Jacobus Wilhelmus De Kock, Johannes Josia Minnaar Claassen, Phillippus Jacobus Christoffel Smit, Walter Deku and Charles Dzisenu. In 2014 the Board was reshuffled and the following were appointed as directors: Faan du Toit (Chief Executive Officer), Christo Roelofse (Chief Operations Officer), Chris Smit (Group Executive Finance) and Bruce Halgreen (Country Manager).

Both Walter Deku and Bruce Halgreen passed away in 2020 and was replaced by Chris Everts as Country Manager and Board Member. Adulai Mumuni Bawumia (brother to Ghana's Vice President) is Omega Ghana's Company Secretary.

Tribute to Walter Deku



On 13 Sep 2020 the Omega team saluted Mr Walter Hope Kofi Deku, our local director, at his funeral in Accra. Mr Walter was born on the 24th of November 1944 and peacefully passed away on the 10th of July 2020.

He was a respected director of Omega who successfully run a Boxing Enterprise in his earlier years. He not only helped and shaped world champions for Ghana in the 70s to early 80s, but was instrumental in negotiations with the International Boxing Federation (IBF) to gain approval for Ghanaian boxers to compete under the flag of the IBF.

Mr Deku was introduced to Omega in 2011 when a decision was taken to establish Omega Risk Solutions Ghana Ltd. He will always be fondly remembered by the Omega Ghana team.

Country Managers

Bruce Halgreen was the first country manager since 2011 and he managed the company for a period of 7 years. Bruce was previously appointed in Tanzania. He sadly passed away in Cape Town during the COVID period in 2020.



Chris Everts

Chris Everts was appointed as the second and current country manager in January 2018. Chris previously worked for Omega in Zambia (Loss Control Manager), Madagascar (Country Manager), Angola (Country Manager) and Tanzania (Country Manager).

Contracts and Events

Prior to the incorporation of Omega Risk Solutions Ghana Ltd, the Omega Group subcontracted some clients in Ghana to G4S Security Services. Following Omega Ghana's incorporation these clients (RTT and Game Discount World) reverted to Omega. The manpower strength in 2011 was 12 officers at Game Accra Mall, and 18 guards at RTT, thus a total of 30 officers! The Company grew commendably since 2011 and today we employ more than 1000 security officers.

More contracts followed, amongst others - Shoprite Ghana, Rail-it Total transport, Mediterranean Shipping Company Agency, La-Palm Casino and Voltic.

On 1 May 2012 more than 50 security officers assumed duty at the premises of Accra Breweries (ABL). Omega also assisted them with Health and Safety issues on site.



Omega Ghana has been providing security services to The Coca Cola Bottling Company of Ghana Limited since 1 September 2013 at the main bottling plant in Accra as well as sites in Takoradi, Cape Coast and Koforidua. On 1 February 2019 the security team in Accra was expanded with 12 supervisors to increase the supervision of bottling in the warehouse and production departments.

In 2016 Viking Offshore and Marine Limited, Murray and Roberts, Steller Group and The Movenpic Ambassador Hotel were added to Omega's client list.

Game store in Kumasi Shopping Mall (the second biggest mal in Ghana) opened it's doors in 2017, six years after Game Accra Mall's opening. Omega rendered security services at both these stores.

Shoprite also opened a store in Kumasi Mall in 2017. This store's opening brought an additional eighteen security officers, deployed to the Shoprite contract at various stores in Ghana, to a total team of hundred and seventeen officers and CCTV operators. In 2018 another Shoprite store opened in Takoradi Mall.

On 1 October 2018 the former South African High Commissioner to Ghana, Her Excellency Lulu Xingwana, approved Omega as the new security supplier to the South African High Commission and residence in Accra as the first diplomatic office of Omega in Ghana. Omega is proud to be associated to the current Her Excellency Grace Mason and the South African High Commission.



From left to right: Mr Monanye J. Madiga (First Secretary: Corporate Services), Ms Gloria Motau (Third Secretary Admin), Chris Everts (Country Manager) and Ken Ollenu (Previous Regional Manager)

Since July 2019 Omega has also been providing security services to Ciments Afrique, a cement plant with a fix production capacity of 1 million tons yearly.

Featuring over 5 brands, Scentopia offers an unparalleled selection of perfume, skincare, and make-up products. Omega protects all seven Scentopia stores in Ghana

Omega was selected as the preferred security provider by the US Peace Corps in September 2021. Omega was appointed at their offices in Kumasi, Tamale and Dodowa to prevent unauthorized access, protect life, maintain order, deter criminal attacks against employees, dependents and property and terrorist acts against all US assets, and prevent damage to the Peace Corps property.

In January 2022 Omega took over as new security service provider for the Embassy of Angola, responsible for access control and protection of the Embassy of Angola in Accra.

During March 2022 Omega was invited to take over the security service at Tex Styles Ghana Limited, West Africa's leading print and textiles brand in Tema. The Omega team focuses on stock movement and access control.

We Remember...

Queen of Denmark



Queen Margarethe II visit Ghana

Her Majesty Queen Margarethe II, visited Ghana on invitation by the President Nana Addo Dankwa AkufoAddo in 2018. Omega provided the security for the Queen's visit to the China Harbor Engineering Company site, contracted for the extension of the Tema port.

South Africa High Commission

Omega supplied the security during the annual South Africa Freedom Day celebrations at the South Africa High Commission residence in April 2019.

Coca Cola

In July 2019 the Coca Cola management awarded 47 Omega's security officers at the main plant for good work with a cash bonus and a total of 123 cases of Coca Cola products.

Ghana West Africa Business Excellence Award



From left to right: F Bugyei (Area Manager), Commander A Obuo, C Everts (Country Manager), J Dennis (HR) and Commander A Aututey

The Ghana-West Africa Business Excellence Awards provides a platform to recognize companies that create a friendly atmosphere to welcome investors and play a significant role in the development of business in Ghana and other respective countries in West Africa. The event recognizes and promotes excellence in innovation, enterprise, and endeavor, whilst rewarding innovative ideas that have pushed the boundaries of what is possible. 46 Top companies in Ghana and respective West African business regions were recognized.

The 5th and 6th Edition events were hosted in Ghana at Movenpick Ambassador Hotel on 19 and 20 May 2022, where outstanding businesses that contribute to the economy and employment across various award categories, were recognized. The Deputy Minister of Trade and Industry, Hon. Nana Ama Dokua Asiamah graced the event as Special Guest of Honour.

Omega was awarded with the recognition of security excellence in innovation and for outstanding security service in Ghana. Omega was acknowledged with the new benchmark set by

moving away from a one-dimensional service approach towards security solutions that encompass a combination of well-diversified service offerings.

Omega Sponsors Rainbow Nations Challenge Tennis Tournament

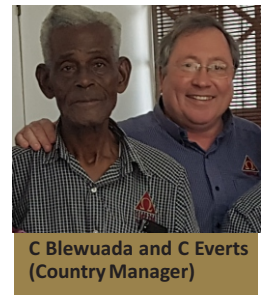
The Rainbow Nations Challenge tennis tournament, organized under the auspices of the Ghana South Africa Chamber of Commerce (GSABC) and under the Patronage of Her Excellency, the SA High Commissioner, Grace Mason, the event aimed to bring together the international business and diplomatic community and foster a spirit of networking and cooperation.

For the period 10 to 12 May 2022 the tournament brought together 56 players from 23 countries across Africa, Europe, North America, South America, Asia and Australia, in the tournament's maiden edition in Accra. The event was graced by the presence of many high-profile personalities from across political and diplomatic circles including Ghana's Deputy Minister for Trade and Industry, Herbert Krapa; Ghana's Ambassador to Belgium, Sena Siaw Boateng; the United States (US) Ambassador-designate as well as representatives from the Ghana Tennis Federation.

More than Ghc8,000 was raised at the Rainbow Nations Challenge tennis tournament, to support underage female tennis players. Omega Ghana has supported this as one of its networking tournaments in Ghana.

Our Oldest Employee Passed Away

On 12 September 2022 Christopher Blewuada, the oldest member of Omega Ghana, passed away at the age of 94 years. He was married and the proud father of 15 children and 29 grand children. Christopher never smoked or drank alcohol. His diet excluded meat and he only ate fish. His advice to the younger generation was to look after your health, it is precious.



C Blewuada and C Everts (Country Manager)

Omega's Service Offering in Ghana

Private security companies play a prominent and respected role in the country. Armed security is only allowed amongst the police and military force. A close cooperation is maintained between Omega and the Ghana armed forces where required.

Initially Omega focussed primarily on providing guarding services. Our range of services expanded over the years to include the following:

- A technical department to install and maintain CCTV, electric fences and alarms, including panic buttons. Alarm monitoring and mobile response is supplied directly from the national Omega control room located in Dzorwulu.
- Retail and hospitality security services focusing primarily on access control, control of receiving and dispatch, CCTV surveillance and quality control.
- Journey management and meet & greet services are supplied increasingly in the country. VIP visitors are received, escorted and dropped off at the airport.
- A high standard of guard monitoring service is increasingly supplied to many clients. Reliable time and attendance is monitored online daily. Clients are informed of the result of patrol reports daily.



ARKHÊ ARKHÊ RISK SOLUTIONS LDA
Risk Solutions

Quick Facts: Mozambique



Land area: 302,737 sq mi (784,089 sq km); **total area:** 309,494 sq mi (801,590 sq km)

Population (2023 est): Mozambique's current population is 31.26 million. Based on current projections, Mozambique's population will surpass 100 million by 2078 and will reach 122.8 million by the end of the century. This means that over the next 80 years, Mozambique is projected to almost quadruple its current population. Mozambique is growing at a rate of 2.93% every year. The fertility rate is high at 4.89 births per woman, caused by early first pregnancies and the low use of contraceptive methods. Mozambique faces several challenges with population growth because the country is very poor. Some of these challenges include ensuring access to health care and education (and compromising the quality of these services) and unemployment.

Capital and largest city: Maputo, 1.7 million

Monetary unit: Meticaís

(Source: <https://worldpopulationreview.com/countries/mozambique-population>)

Mozambique stretches for 1,535 mi (2,470 km) along Africa's southeast coast. It is nearly twice the size of California. Tanzania is to the north; Malawi, Zambia, and Zimbabwe to the west; and South Africa and Swaziland to the south. The country is generally a

low-lying plateau broken up by 25 sizable rivers that flow into the Indian Ocean. The largest is the Zambezi, which provides access to central Africa.

Incorporation

Arkhe Risk Solutions was established in October 2003 as a result of a Shareholders Agreement between Omega Risk Solutions (49%) and Tivonele Security (51%) in Mozambique.

At the end of 2003 it was decided at a Shareholders meeting to change the company name to Arkhe Risk Solutions. Omega was already a registered company at the time of Arkhe's inception.

Meaning of Arkhe

The word Arkhe originates from Greek. Sometimes spelled, *Arche*, the definition is *beginning*, or more appropriately—*origin*. It can also mean the source of something. The inspiration for the name came from the founder Johannes Jurie Bruwer, who claimed Greek ancestry. His idea was for the company to be both the beginning and source of a new type of security company, the Phoenix in the logo representing its rebirth.

General Managers

Jurie Bruwer was the first General Manager of Arkhe and resigned in May 2005. Jurie left Mozambique and started his own business.

Tony Adams started at Arkhe in June 2005, acted as the GM until the end of November 2021 where-after he worked at Arkhe as a Key Accounts Manager. He went on pension at the end of May 2022. Tony stays in Maputo and enjoys his retirement by playing Golf and visiting Marloth Park in South Africa. He also consults when requested to do so.



Tony Adams



Johann Rademeyer

Johann Rademeyer started at Arkhe Risk Solutions on 15 November 2005 as the Operational Manager and was appointed by the Omega Group as the General Manager as of the 1st of December 2021.



MOZAMBIQUE

Contracts and Events

First Bottling Plant: Coca Cola Contract



Mozambique's \$130 million dollar bottling plant was protected by Arkhê for well over a decade

Arkhê won the Coca Cola contract in Maputo and started at the Coca Cola bottling plant on 28 July 2006.

Arkhê then started Coca Cola in Nampula and Chimoio on 01 October 2010. Winning the Coca Cola contract was an essential point in Arkhê's history, as it attracted attention of other large clients.

Anadarko Contract – Oil Exploration

Arkhê was awarded the contract in 2009 and we deployed the first guards in Pemba and Palma on January 1st, 2009. Thereafter the deployment in Palma and Mocimboa da Praia occurred, and the guard force rapidly grew to almost 250 men.

Arkhê's Lion Hunting Team

While Arkhê deployed in the Palma & Mocimboa da Praia region, another threat appeared in the form of 2 man eating lions. Sergio Veiga and his team was deployed as Arkhê's big game hunting team on request of Artumus and eventually the two lions were shot after 22 people lost their lives in attacks by the lions.



Opening an office in Tete in January 2010

Arkhê was awarded the Riversdale mine contract in 2010 and we officially started in Tete on the 1st of February 2010. This was after numerous attempts to get the (MLT) Mozambique Leaf Tobacco contract. This was the start of big things to come in Tete. Antonio Mavensjane was the first Manager in Tete and was replaced by Eric Rabie and eventually Clive Clulow who left our employ in 2020. The current Area Manager is Sergio Guerreiro who is doing a sterling job.

Opening an office in Beira February 2010

Arkhê started expanding to other regions and the first was to open an office in Beira. Claudio Malusso left for Beira at the end of February 2010 and built Arkhê in the City of Beira to a force to be taken seriously by its competition. BAT in Beira was Arkhê's first contract with only 1 x 24H guard and we officially started to do business in Beira on March 1st, 2010. Claudio is a respected member of the Security Industry in Beira and well known in the city for his professionalism.

First Embassy – Royal Embassy of the Netherlands

On October 1st, 2007, Arkhê started with the Dutch embassy which was Arkhê's first embassy contract. Arkhê then won the security contract for the Delegation of the European Union. Since then, Arkhê added numerous Embassies/High Commissions and are currently doing the security for 19 Diplomatic Missions. We also provide security services to 17 United Nations agencies.

Biggest Embassy contract and first JV partnership – US Mission, Maputo

From 2012 to 2022 the joint venture between CGS-Arkhê has been successfully providing a range of security services to the U.S. Mission in Mozambique. The 400 security officers on contract provide security for the U.S. Embassy Chancery, USAID, Center for Disease Control and Prevention, Peace Corps, The American Cultural Center, U.S. Mission warehouse and many diplomatic residences throughout Maputo. The local security officers are extensively vetted and must pass a rigorous training program before being accepted on the contract. Since 2014, the U.S. Embassy has rated Arkhê's performance as "excellent."

Soccer World Cup

The Soccer World Cup in South Africa occurred in 2010 but the Cup made a visit to Maputo prior to the event. Arkhê Risk Solutions had the honour to transport and protect the Cup while on display in Maputo.



Sasol Temane

In the beginning of 2011, the tender for security services at SASOL Temane was launched and Arkhê participated in the Process. Once again, Johann Rademeyer and Antonio Mavensjane visited the SASOL site in Temane and did a Site Survey and participated in the Tender process.

Arkhê started at SASOL on 01 July 2011 and provided security for 11 years. The last project Manager at SASOL was Jose Lucas that did an excellent job and grew the contract from 210 men to 450 men.



From left to right: Insp R Feijao, Sup E Antonia Maunza, SO E Salvador, and CSinava Vumela

CLN Project

CLN deep water harbour is in Nampula Province at the Nacala district. The harbour has a 912 km railway line that connects Moatize coal mine to the harbour. This project (railway upgrade and harbour) was a direct investment done by Mitsui (Japanese company), Vale (Brazilian company) and CFM (Mozambican company). The total amount invested was 4,1 billion American Dollars.

Arkê started with this project on 20 July 2012 and ended up with almost 300 security officers at the CLN Port and sub-contractors. This number grew extensively when the railway line was also added as part of the CLN contract, and the number of security officers went up to almost 600 men including the Local Informers that stayed next to the railway line and deployed at strategic places. Jose Lucas was the Contract Manager and managed the project very well under difficult situations.

Vale Coal Mine

Tony Adams and Johann Rademeyer visited the Vale Coal Mine on invitation in the beginning of 2011 to submit a quote and did a Risk Survey. Arkê was awarded the contract and started on the Vale Coal Mine on 01 July 2011. The Vale Contract was one of Arkê's largest contracts with 455 men on the Contract.



Rio Tinto Coal Mining

RIO Tinto bought the Riversdale mine and we officially started with Rio Tinto on 01 June 2013 with 260 men in Tete. The hard work of the Arkê staff in Tete, the professional way in which Arkê Risk Solutions conducted its work in the Tete province and the support and leadership from the Arkê HQ in Maputo ensured this success. The Rio Tinto coal mine in the Tete province was one of the biggest coal mines in the world.

Clive Clulow joined Arkê as the Contract Manager on the Rio Tinto Mine and grew the company in Tete by adding sub-contractors of Rio Tinto to our list of Contracts with close to 400 security officers during the peak of the Rio Tinto Operations. Clive worked for Arkê on numerous contracts for more than 10 years and was one of our solid managers. Someone that could go anywhere and do the job.



K9 Unit

Arkê Risk Solutions started a Pioneer K-9 project in October 2014 in Nacala at the Vale project utilizing security dogs to stop the high increase of criminality at the Vale/CLN project in the Nacala Coal terminal.

We started with nine dogs supplied by one of the best South African dog breeders. This project has included the training of one Kennel Master and 18 dog handlers.

It is important to note that the quantity of attacks on posts with Patrol/Attack dogs has reduced from several a night to zero. No posts protected by the K9 unit have been attacked since the first days of implementation.

The results are so positive that



Joao Tagir (Handler) and Bull

Vale/CLN has requested Arkê to expand the K-9 unit with ten more dogs.

MRM Ruby Mine Contract

The Montepuez ruby deposit is in the northeast of Mozambique in the Cabo Delgado province.

The Montepuez Ruby Mine (MRM), a joint venture between the British company Gemfields, and Mozambique's Mwiriti Lda (Mozambican partners) was granted a mining license in 2011. The mining concession is within the wedge-shaped Montepuez Complex. The first rubies from Namanhumbir appeared during a 2009 sale in Thailand and were traced back to Mozambique.

Arkê provided security to the Montepuez Ruby Mine in the Cabo Delgado province of Northern Mozambique from June 2012 until 2021. The mine covers a surface area of approximately 33,600 hectares. The Arkê guard force deployed to MRM at that time was approximately 465 men strong including Management, Supervision, security officers as well as the more specialized K-9 and armed security officer units and teams.

Arkê's primary responsibility is to provide security services to safeguard the main mining pits, stockyards and other installations. The Arkê guard force was employed in both the industrial and area protection role, something not normally done by contracted security but rather entrusted to internal security apparatus on mines.

As a value-added measure to ensure client retention Arkê regularly conducted area operations where all available manpower and force multipliers were utilized to ensure optimum application and utilization of manpower, material and dogs to the advantage of the client.



CDM Contract

Arkê started on the contract during September 2015, taking over from VISA Security and after 6½ years we are still the preferred security provider.

CDM then consisted of 3 Breweries located in Maputo, Beira and Nampula as well as several depots throughout key locations.

Losses included physical product theft, empty returns fraud as well as "over production", "under declaration" and loss of Brewers Malt.

To enhance loss control, the decision was taken to install and integrated CCTV throughout the 3 Breweries streamed to a Central CCTV Control room at Arkê Risk Solutions in Maputo.

ExxonMobil

Security services started at the housing complexes and offices in 2019. The Exxon project has yet to kick off.

ExxonMobil will lead the construction and operation of all future natural gas liquefaction and related facilities for the deep-water area block 4.

Total Energies

Anadarko started with the discovery of a vast quantity of natural gas off the coast of northern Mozambique in 2010, leading to a \$20 billion Final Investment Decision by TOTAL in 2019. According to planning, the project is on track to deliver LNG in 2024.

On **March 24, 2021**, about 200 fighters of Ahl al-Sunnah wa al Jamma'ah (ASWJ) carried out an attack on Palma. For four days, they ran rampant, killing dozens of local people and destroying much of the town's infrastructure, including banks, a police station, and food aid warehouses.

Total stopped work on the Afungi DUAT and did not resume operations up to date. Currently, Arkhê is the only Security Company still employed by Total Energies.

Challenges

Cabo Delgado Insurgency

Since 2017, an insurgent force claiming relation to ISIS has caused havoc in the province, murdering civilians, raiding, looting, and combating with military forces.

On 24 March 2021, the extremists executed a well-planned attack on the town of Palma, next to the Total LNG development. This caused Total to shut down all operations and they declared "Force Majeure". This attack has caused a massive shut down of some major development projects as well as security contracts.

Arkhê basically lost everything at Palma as well as Security contracts from Total, some sub-contractors and other clients that declared "Force Majeure".

Arkhê is currently the only Security Company still employed by Total EP.



Cyclones

The midsection of the country from Inhambane to Nacala is highly susceptible to cyclones and tropical storms originating in the Indian Ocean. In 2019, cyclone Idai hit the city of Beira, causing an unaccounted amount of destruction, and affecting over 2 million people.

Johann Rademeyer wrote an Emergency Plan for Cyclones and Arkhê was very well prepared for the Cyclones as well as all their clients.

After Cyclone Idai, Arkhê assisted numerous clients in their task to repair damages, assisting in transporting fuel for generators, taking cash to Beira since no ATM's were operational etc.

Products and Services

Since the start of the Company in 2003, Arkhê provided armed and unarmed security officers. In 2006, we launched our alarms

department. This allowed the company to provide armed response to residences.

Arkhê's technical department grew to include CCTV monitoring, electric fencing, burglar alarms, access and biometric controls, and fire alarm systems.

Close protection and escort services have been provided on demand.

Arkhê also operates a K-9-unit, nicknamed Barkhe. **K9-UNIT**



Roxy a female Rottweiler in action during initial training phase.

Sport : Boxing Academy

In 2013 Alfredo Nhuiane, an Inspector and Response Team Leader at Arkhê Risk Solutions organized a local boxing team with the help and sponsorship of Arkhê in Maputo, Mozambique.

The academy hosts many disadvantaged youths, teaching them discipline and giving them a productive purpose. There are several Arkhê personnel training at the academy.

In 2021, Arkhê security officer Alcinda Panguana competed in the Tokyo Olympics.

In 2022, the Mozambican Boxing Federation bestowed upon Alfredo Nhuiane a certificate of appreciation for his tireless efforts in promoting the sport. He was met with the Minister of Sports.

Alcinda Panguane and Tiago Muchanga participated in the Commonwealth Games. Alcinda received a Bronz medal and Tiago a Silver medal.



Alfredo Nhuiane with two of his students



Alcinda Panguane

Awards

In 2012, Johann Rademeyer received the Omega Group Award as the "Employee of the Year".

Arkhê Risk Solutions also won numerous 1st, 2nd and 3rd prizes as the best performing Company in the Group.



OMEGA OMEGA SECURITY SERVICES NAMIBIA (PTY) LTD
Security Services

Quick Facts: Namibia



Total area: 318,694 sq mi (825,418 sq km)
Population (2022 est.): 2,448,000 (growth rate: 0.817%); birth rate: 21.11/1000; infant mortality rate: 45.61/1000; life expectancy: 52.17
Capital and Largest City: Windhoek, 461,000.
Monetary unit: Namibian dollar
(Source: <https://www.factmonster.com/world/countries/namibia>)

Namibia is bordered on the north by Angola and Zambia, on the east by Botswana, and on the east and south by South Africa. It is for the most part a portion of the high plateau of southern Africa, with a general elevation of from 3,000 to 4,000 ft.
Namibia is home to the world's oldest desert. The Namib Desert, the world's oldest desert, has been around for at least 55 million years, devoid of surface water but bisected by many dry riverbeds. The Namib Desert is one of many stunning experiences that Namibia is known for. The south of the desert is very dry, with no dry riverbeds; the gemsbok is the only large mammal that can survive in this harsh climate. An interesting fact about Namibia is that the thick fogs are common along the coast, and they are the desert's lifeblood, providing enough moisture for a variety of

interesting, well-adapted animal species to thrive.

Namibia has 30 languages that are spoken in the country. More than 11 languages are native to Namibia, but with its cosmopolitan culture, languages from all across the world are spoken in Namibia. Oshiwambo dialects are the most often spoken languages in Namibian homes, with Oshiwambo dialects accounting for 49% of the population, followed by Khoekhoegowab (11%), Afrikaans (10%), RuKwangali (9%), and Otjiherero (9%).

Incorporation of the Company

The Company was registered on 30 November 2009 when *TIDLE WAVE INVESTMENTS FIFTY TWO (PROPRIETARY) LIMITED*, was incorporated under the Companies Act, 1973 (Act 61 of 1973). Registration number of the Company – 090859.

Under the Companies Act, 1973 Section 44(1)(b), the Company's name was changed on 31 March 2010, to OMEGA SECURITY SERVICES NAMIBIA (PROPRIETARY) LIMITED. Registration number of the Company – 2009/0859.

The current shareholding is:

- Omega Risk Solutions Holdings Limited – 65%.
- Deona Marais – 25%.
- Ruben Petrus – 10%.

General Managers



Johan Janse van Vuuren

Johan Janse Van Vuuren started with Omega Security Services Namibia (Pty) Ltd on 01 November 2010. He was a stalwart for the Company during his employment, that lasted for almost 12 years. Johan retired from the Company on 29 April 2022. Despite various obstacles, Johan and his team managed to turn Omega Security Services around to be one of the top leading Security Companies in Namibia.

With a headcount of 56 employees during August 2010, the Company managed to grow to a manpower strength of 1,139 towards August 2021 – this despite the negative impact of the COVID 19 epidemic during 2020/21.



Hentie Truter

Frederik Hendrik (Hentie) Truter took over as General Manager from Johan in May 2022.

Unfortunately Hentie had to retire early in 2023 due to deteriorating health.



Louis Erasmus

Louis Erasmus took over from Hentie Truter on 12 January 2023.

Louis Erasmus is an experienced Security Professional. His career spans more than 32 years in several disciplines in the industry. His police training and experience in Namibia laid the foundation for a successful career in the Private Security industry.

His previous position was the Regional Manager, Coastal Region, Namibia. Over the years Louis has displayed the ability to motivate his team and to lead them to continued successes. Not only does his clients speak highly of him, but they regularly express their gratitude for the quality of service that he and his operational team renders to them.

Contracts and Events

Omega Security Services Namibia (Pty) Ltd, had a small office in Walvis Bay, at the Coast of the Country, where operations were run from initially. Later on the Company grew and a new head office was opened in Windhoek, the capital of Namibia. Initially, the Company only provided manned guarding services to its clients.

Due to the quick growth of the Company in Namibia, Omega invested in training with 2 Training Centers in Namibia, one at the initial head office, in Walvis Bay, the other at the new head office, in Windhoek. The Training Centers enjoys accreditation from City & Guilds under the Omega SA Training Academy and is therefore certified as an institution that provides qualifications of international standards.

Omega Security Services Namibia (Pty) Ltd, provides service in the following industries:

- Retail
- Financial Institutions (Banking)
- Corporate Estates
- Bottling & Breweries
- Diplomatic Missions
- Parastatals
- Sporting Events (For Cricket Namibia)
- Hotel & Leisure
- Transport
- Residential Estates
- Mining
- Shopping Malls
- Construction

Currently, our Company has more than double the amount of clients than it had employees employed by the Company, when we started in 2010.

Over the past 12 years, since incorporation, the growth of the Company ensured that we not only make use of manned guards, but that we were able to grow our technical department, as well as our systems and CCTV that we could start providing to clients.

This also ensured a wider scope of clients that we could service, as such being able to provide a wide spread service to the biggest

company in Namibia, Olthaver & List (O&L).

Challenges

Though our training centers are based in Windhoek and Walvis Bay, most of our employees come from the North of Namibia. The North does not have enough work for the people on the farms in the North, thus, the people from the North comes inland to seek for employment.

The above provides a big challenge for us, seen that the employees' families are still in the North. When help is needed on the farm(s) in the North, or a family member becomes ill, the employees resign to go back to the North to take care of their farms and families. This causes a huge staff turnaround per annum. Our training managers try their best to recruit local individuals (coast or inland), but this takes time and is not always as successful as we hope it to be. When looking at recruitment of individuals on management level, the standard of some universities or colleges in Namibia is lower than similar institutions in countries such as South Africa. When an employee resigns with immediate effect, it sometimes takes a while to get the suitable candidate for the position.

Another huge challenge is employees being absent without leave (AWOL). Many tactics have been utilized or tested to deal with the challenge of AWOL, but until today, a proper measure that counters this with full effect, is still a work in progress.

Manpower Growth

At inception (August 2010), the Company had a headcount of 56 employees that were employed by Omega Security Services Namibia (Pty) Ltd. Currently, at the end of August 2022, we have had about 1200 employees (from the General Manager down till our last employed officer). This is a growth of +/- 2200% over the past 12 years.

Products and Services

In 2010, the Company only provided manned guarding for a small group of clients. With our growth during 2010-2023, we are now able to provide the following services:

- Manned Guarding
- Alarm monitoring
- Fire Risk Management
- E-guard systems



Courier services (first in Africa)
 CCTV on our clients' premises
 Occupational & Environmental safety

Risk Surveys&Audits
 Loss Control
 Response

Landmark Achievements & Awards

Our Company in Namibia started with an office in Walvis Bay, later the head office moved to Windhoek, where business started to grow. During the past 12 years we started doing business in Walvis Bay, Swakopmund, Windhoek, Okahandja, Outapi, Oshakati, Ondangwa, and Oshikango.



As from 2014, we received the PMR Award for the best security company in Namibia, for 6 years, the other 2 years, we were second overall. During the 2022 PMR Awards, the Company received a double Diamond Arrow award for being the best security company in Namibia, as well as 1st overall in the industry when it comes to contributing to the growth of Namibia. During 2019 and 2020, the Company also received the PMR Award for doing the most when it comes to fighting crime in Namibia.



From left to right: R Petrus (Chairman: Omega Security Services Board), J van Vuuren (previous GM) and E Isaacs (Director: Board of Omega Security Services)

Omega realizes that the security industry is becoming more and more critical to each person's life. Over the past 12 years we became more connected each year and recently we build a Security Operations Control Centre (SOCC), that is seen as the heart of our business, and from where all our operations are run. Currently, our SOCC is well structured and we also appointed a SOCC manager.

As a company, we are more technologically advanced, thus moving to not only providing manned guarding as a service, but also to expand our current contracts with the technology that we have available.

With our SOCC operations, we also started with a Courier service in Windhoek and we hope to later expand this throughout the rest of Namibia. We started with the courier service, providing the said to our existing clients, making use of technology such as the RG725 device to help us through the entire process of collecting and dispatching items from stores, to the premises of the client who made use of the service.

The future of Omega Security Services looks brighter than ever. Already we have been able to grow 2200% in the past 12 years, keeping our clients happy and providing the best service in Namibia, is our yearly goal.

Personal Awards & Recognition to long-serving Clients

Exceptional Service Award

2021 Omega Security Services had a memorable day when a function was held for ten of our officers who rendered exceptional service over the past year.

Supervisor Shelly Katjihatu was recognised for long service when she received her **10-year** service award.

Safety Celebrations

A celebration was held by Walvis Bay Salt Holdings, where Omega received a certificate for achieving 365 Loss Time Injuries (LTI) free days. The certificate was received by Security Manager Jaco Philander, and handed over by the management of Salt Holdings at the Coast.

Certificates

Several retail clients at the Coastal region received their certificates for long service. Louis Erasmus (General Manager), handed the certificates to the managers of Build It, as well as MPact Factory.



From left to right: Jaco Philander (Security Manager) and Gerome Van Wyk (Health & Safety Officer)

Game

Game Dunes Mall opened on 27 June 2019.

Clicks

Clicks Outapi opened in June 2021.

EXPO

An Expo was held by Specifying Dynamics, where companies had the opportunity to showcase their products and services to the public. This was a big opportunity for Omega Security Services Namibia (Pty) Ltd, to highlight our technical department and the equipment we use.



From left to right: E Gariseb (Security Manager), R Rittmann (Control Room Supervisor), C Ludik (Operational Manager), A Schultz (Technology Sales and Marketing Manager) and J Venter (HR Manager)

Cricket Namibia

Omega is proud to be able to provide services to Cricket Namibia and the Eagles Team. From 2021, we were a proud service provider for several incoming series of provisional and international cricket in Namibia, with the national Cricket team. The most current series involved a team from Pakistan, and a team from South Africa.



OMEGA OMEGA HOLDINGS LTD
Holdings

Quick Facts: Nigeria



Nigeria is a country located in West Africa, bordered by Niger to the north, Chad to the northeast, Cameroon to the east, and Benin to the west. It is the most populous country in Africa and the seventh-most populous country in the world. Nigeria is a multi-ethnic and multi-religious society, with over 500 ethnic groups and a roughly even split between Muslims and Christians.

Land area: 351,649 sq mi (910,771 sq km); **total area:** 356,667 sq mi (923,768 sq km)

Population (2022 est.): 225,082,083 (growth rate: 2.53%); birth rate: 34.19/1000; infant mortality rate: 56.68/1000; life expectancy: 61.33

Capital City is Abuja, 3.652 million people

Largest cities: Lagos (2022 est.), 15.388 million; Kano, 4.219 million; Ibadan, 3.756 million; Port Harcourt 3.325 million, Benin City, 1.841 million

Monetary unit: Naira

(Source: <https://www.factmonster.com/world/countries/nigeria>)

Establishment of the Company

Omega Holdings Limited (OHL), a subsidiary to the Omega Group, was registered and incorporated under the Companies and Allied Matters Act 1990 as a Private Limited Company in Nigeria on the 24th of June 2003. The company's shareholders are Omega Risk Solutions Holdings Ltd (Mauritius) and Hartbees Ltd.

The OHL Board of Directors changed considerably over the years. Previous directors were F.M. Nel (South African), J.A. de Witt (South African), U. Jacobs (Nigerian), G Smith (South African) and

I. Oforbuike (Nigerian). The current directors are C.J. Roelofse, P.J.C Smit and R. Ludik.

Country Managers

Francois Nel was the Country Manager for several years at the start of OHL in Nigeria, having had previous experience in Nigeria with a company, then named Outsourcing Services Ltd. Francois was heading the business unit for Omega with varying successes in a tough market until his resignation from the company when he handed over the baton to Gregory Smith who was appointed Country Manager in January 2013. Francois returned to South Africa where he started a small business in the Western Cape Province.

Greg, with several years of working experience in Nigeria in the security and risk environment spearheaded the business and was able to grow the operations, doubling the revenue and manpower during the period from December 2013 to December 2015. In November 2016 Greg resigned and Rudolf Ludik was appointed as Country Manager.



Statutory Matters

OHL being a foreign company in the Nigeria security market started a technical working relationship with INNOSEC Security and Ventures Ltd in Nigeria in order to continue rendering services to its then international clients. In 2018 the collaboration between the two companies came to an end. OHL partnered in a technical agreement with Olode Security and Technology Nigeria since April 2018. The reason for this collaboration is that it is prohibited by law for a foreign security company to operate in Nigeria and it will therefore not be approved as a holder of a Private Guarding License. The security sector is strictly monitored in this regard by the Nigerian Security and Civil Defence Corps (NSCDC) who are responsible for the regulations of Private

Security Companies and also recommend companies to the Ministry of Interior before any Guarding Licenses are approved.

Contracts and Services

Omega offer international risk and security experience to our client base in Nigeria. The expatriate employees who have been a part of the company throughout the years have shared security experience working as risk and security professionals in Africa with Diplomatic Missions, Oil and Gas installations, Industrial and Retail based clients with years of experience in the field while the Nigerian management team of Olode Security and Technology Nigeria Ltd share a combined 60 years working security experience which enables us to offer a unique understanding of doing business in Nigeria.

Olode Security and Technology Nigeria's security officers are registered with the Nigerian Security and Civil Defence Corps (NSCDC) as per required regulations and are all provided with a PSIR ID number per officer. OHL provides the international experience and expertise while Olode provide the necessary statutory registration and authorization from appropriate government authorities to do business in Nigeria.

Over the past few years Omega, as an outsourcing services company, and with our local technical partner have seen the demographic change in the industry and the companies who form part of this industry in Nigeria from being able to provide specific or limited capability services to being able to provide a more comprehensive bouquet of services under one umbrella. This includes being able to provide man-guarding security personnel, having a technical capability to install, maintain and monitor electronic equipment and devices to being able to provide clients with a safe journey management service.

Initially we focused on providing man-guarding services in the retail industry, but over the years we have grown to deliver security services adapted to client needs and requirements where possible in a wider array of industries, eg the hotel and leisure industry, industrial warehouses, telecommunications and or data centre facilities, entertainment industry and others. Services, in addition to man-guarding include journey management, risk survey and assessments, armed police, technical installations (CCTV, biometric systems, fences, intruder and fire alarm systems), drivers, and in Nigeria provision of Spy Drivers either as

direct service provision or utilising sub-contractors where applicable.

Close working relationships with local authorities such as the police, the navy, military and the Nigeria Security and Civil Defence Corps is essential in this environment. All industries and sectors rely heavily on the law enforcement agents to assist in the provision of armed personnel as the laws and regulations of Nigeria prohibit the use of firearms by civilians or private security companies. Provision of intelligence in Nigeria has been a long standing obstacle for private security companies, taking the country's security and economic woes into consideration.

COVID19

The outbreak of the COVID 19 pandemic in 2020 had a world impact on several areas. The stronger companies were able to continue delivering services to clients but also had to cut back. With restricted movement, our industry was also impacted by the international travel bans with fewer expatriates coming to Nigeria. Many expatriates were also retrenched, leaving gaps in the operations and continuity of client business operations and security.

Corruption in Nigeria is extremely high and prevalent in business all over the country. This does make it very difficult at times to ensure continuous growth without violating anti-corruption laws and agreements with the international clientele markets we endeavour to be part of.

Challenges

Terrorism, kidnapping, violent acts including herdsman and farmer clashes and banditry has been plaguing the Nigerians for years at end with kidnapping statistics leaning from expatriate kidnappings to more frequent Nigerian kidnappings taking place.

Nigeria with all of its diversity and complexities creates many opportunities, but as we know with opportunities you will surely encounter challenges. With an already largely populated country, poor and low level of education, infrastructure and socio-economic- and continuous security challenges, our biggest internal challenges are our staff, more to the point retention, motivation, security or safety of and the ability to provide sustained growth for individuals with external challenges with poor regulation of the private sector by various governing bodies.



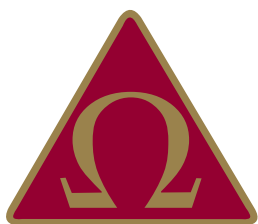
Cherries Hypermarket, Abudja entrance and exit



Opening of Shoprite Wusi, Abudja in July 2018



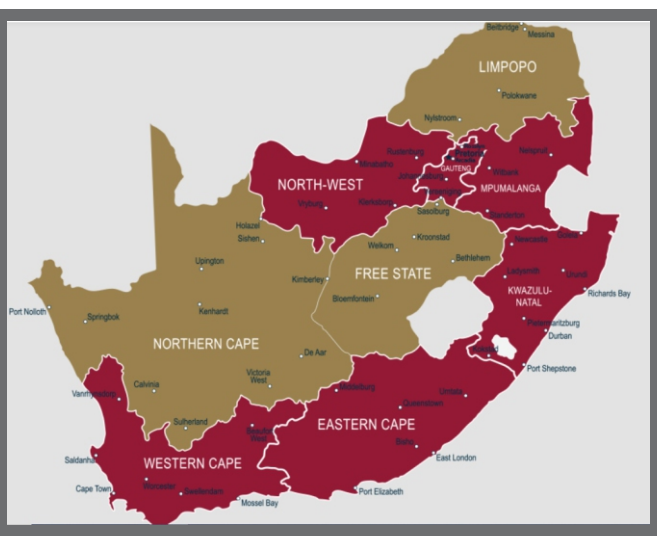
Security Officers on floor patrol at G-world Pharmacy and Supermarket



OMEGA OMEGA RISK SOLUTIONS (PTY) LTD

Risk Solutions

Quick Facts: South Africa



Total area: 470,693 sq mi (1,219,090 sq km), **Land area:** 468,909 sq mi (1,214,470 sq km), **Water area:** 1,783 sq mi (4,620 sq km).

Population: The current population of South Africa in 2023 is 60,414,495, a 0.87% increase from 2022. The population of South Africa in 2022 was 59,893,885, a 0.84% increase from 2021. The population of South Africa in 2021 was 59,392,255, a 1% increase from 2020.

Administrative Capital: Pretoria, 2.74 million; **Legislative capital:** Cape Town, 4.801 million. **Judicial capital:** Bloemfontein, 556,000.

Other large cities: Johannesburg includes Ekurhuleni, 10.110 million; Durban, 3.199 million; Port Elizabeth, 1.281 million; West Rand, 909,000 (2022). **Monetary unit:** Rand

(Source: <https://www.factmonster.com/world/countries/south-africa>)

SA Security Industry

South Africa has a long history of crime and insecurity, which has given rise to a booming security industry. The industry is made up of various companies that offer a range of security services, including armed response, security guards, CCTV installations, and more. The South African security industry is one of the largest in the world, with an estimated value of around R50 billion (\$3.5 billion) per year. It is dominated by a few large players, but there are also many smaller companies that operate in niche markets.

One of the main challenges facing the industry is the high level of crime in the country. South Africa has one of the highest crime rates in the world, with high levels of violent crime, property crime, and corruption. This has created a high demand for security

services, and the industry has responded by offering a wide range of solutions to help protect businesses and individuals. However, the security industry is not without its critics. Some have accused it of being overly aggressive and contributing to the cycle of violence in the country. There have also been allegations of corruption and misconduct within the industry, with some security companies accused of operating illegally or using excessive force.

Omega believes that despite these challenges, the security industry in South Africa is poised for growth. With the ongoing threat of crime, there will always be a need for security services, and the industry is constantly evolving to meet changing demands. For example, there has been a growing focus on technology in recent years, with many companies investing in CCTV systems, drones, and other cutting-edge solutions.

It is Omega's view that another trend that is likely to continue is the increasing use of private security by businesses and individuals. As the government struggles to provide adequate policing and protection, many people are turning to private security as a way to stay safe. This has created a huge market for security companies, and there is plenty of room for growth in this area.

At Omega we believe that while there are certainly challenges to be faced, there are also many opportunities for growth and innovation. As the country continues to grapple with high levels of crime and insecurity, the security industry (and Omega Risk Solutions) will continue to play an important role in protecting businesses and individuals.

Establishment of the Company

Omega Risk Solutions was established early 2003 with the company registration taking place on 2003/01/10. The South African company, also referred to as ORS, was then divided into a Coastal and an Inland Division. The company head office is located in Arcadia, Pretoria.

These divisions were headed up initially by the two Managing Directors namely Faan Du Toit for the Inland Division and Fanie De Witt for the Coastal Division. Fanie De Witt later took over the responsibilities as the Chief Operating Officer and South Africa remained with its first Managing Director being Faan Du Toit.

Since inception of the company in 2003 the position of Managing Director for Omega South Africa was occupied by Faan Du Toit, Cobus De Kock, Clive Van Ryneveld, and Roy Rawlins. In 2017 Ockie Fourie succeeded Roy Rawlins.

The First Contract

Omega Risk Solutions was awarded their first contract to render security services for the CSIR in Pretoria during June 2003 with the implementation date the 1st of Aug 2003. The core team consisted of a manager, control room operators and 76 security officers. Ockie Fourie was appointed in 2003 as the Contract Manager responsible for the CSIR. This was one an important milestone for Omega as it was the first contract for the South African company.

At the time of the award, the CSIR was classified as a South African National Key point. This made the contract award to ORS prestigious and enabled ORS to also register as a National Key point service provider. ORS further registered as a National Key point training provider which enabled us to train and retrain our own National Key point officers. This service later created additional revenue streams for the Omega Training centre and later the Omega Training Academy as other service providers and National Key points utilise Omega to train and retrain their officers and or inhouse personnel.

Accreditations



During February 2004 the Coastal division secured their first contracts at Welfit Oddy and Algoa Bus situated in Port Elizabeth. By securing these contracts and establishing a footprint in the Coastal division, the CSIR National contract was awarded to ORS.

Danie Lötter was appointed on the 1st of March 2004 as the General Manager for the Coastal Division.

The Coastal division currently consist of regions in Cape Town, Durban, Port Elizabeth and East London with their divisional office in Port Elizabeth.

Employer of Choice

The success story continued for the Inland Division and the Division expanded with the opening of regional offices in Northwest, Gauteng, Mpumalanga and Secunda. Currently the Coastal Division consist of 800+ employees with the Inland Division adding about 2000+ employees.

With the successes in securing new contracts and creating stability for employees within the organisation ORS quickly became the employer of choice for a lot of individuals in the security sector seeking employment with us. No wonder that we can proudly announce that we currently have 90+ employees with more than 15+ years' service in the company. This is remarkable and a huge achievement in the industry that we operate in.

As part of giving recognition to our employees for their dedication and commitment in very challenging environments and circumstances ORS also launched its yearly employee award functions in the different regions.

During these functions employees receive commendation certificates for outstanding work as well as 10- and 15-year commendations and other accolades. These functions are the highlight of the yearly calendar and are also attended by our clients and EXCO members every year.

Board of Directors



ORS is currently rated as a BBBEE level 1 contributor with a 51% Black ownership and 30% Black Woman owned shareholding.



Fanie de Witt

Fanie attended a Management Development Program (graduated 1st in class) at the University of Stellenbosch. He was a senior officer in the SA National Defense Force and Officer Commanding of the prestigious tank regiment Prince Alfred's Guards. During his career as Executive Director at Gray Security Services, he was responsible for Greenfields operations in the Eastern Cape, Southern Cape and Free State. He was also instrumental in the acquisition of a company in the USA and served as Executive Director (President and CEO) of the American operations. Fanie is currently the Chairman of Omega Risk Solutions South Africa.



Wiseman Magasela

Wiseman is an unwavering, diligent, and self-driven individual with vast knowledge and experience in both personal and commercial security practices. Wiseman has displayed strong management skills and business acumen throughout his career in the security industry. He is a former Managing Director of G4S Empowerment Ventures. Wiseman is one of the best in the security sphere, going above and beyond the efforts to satisfy his client's needs. In 2016 Wiseman found his own company: Wise Business and Risk Solution Services (WBRS). Wiseman was appointed as a Director of Omega Risk Solutions on 01 December 2020.



Ockie Fourie

Ockie obtained a National Diploma Policing in 1997 at the Technikon SA and a B-Tech Degree in 1999. He gained extensive experience in the security field at the South African Police Force (SAP) where he served for 11 years in different departments. He thereafter joined Gray Security Services in 1999 as the Contract Manager at Nissan South Africa until 2003 when he joined Omega Risk Solutions. Ockie continued his career at Omega Risk Solutions and climbed the corporate ladder until he was promoted as the Managing Director South Africa in 2017. During his 23-year career in the Security Industry he gained extensive commercial experience in various markets in South Africa.



Sharon Mbnjuna

Sharon S. Mbnjuna is an inspiring woman, she's a multidisciplinary designer with expertise in art, illustration, graphics and animation design. Prior to founding her own company Brandmuse in 2019, she worked diligently as an art and design director, lead senior designer and product designer at different agencies. Sharon was appointed as a Director of Omega Risk Solutions on 01 December 2020. She has more than six years' experience in designing, marketing and media industry combined and continues to strive and grow in the design and media industry.



Strategy and Target Markets

The strategy followed by ORS originally was to focus on our previous clients and to build on the already excellent relations we have established through the years. With our prior experience in the different markets, our record of quality service and management as well as our tailor-made solutions in our service offerings we were successful in securing a number of contracts in specific target markets namely:

- Motor manufacturing, storage, and transport
- National Key Points
- Motor manufacturing supply chain
- Mining Industry
- Retail and Shopping centres
- Bottling and Breweries

Motor Manufacturing

Nissan South Africa, with their different plants situated in Rosslyn north of Pretoria, were the first motor manufacturing contract for ORS.

This enabled ORS to establish an outstanding track record for reference to the rest of the motor manufacturers that we can deliver a superior service to the industry. We were also able to provide different innovative tailor-made solutions to our customers. This approach resulted in ORS securing contracts in the motor manufacturing sector over the past 19 years including:

BMW SA	General Motors SA
Isuzu SA	Ford SA
BIAC	TATA
Mercedes Benz	Nissan SA

Mining Sector

In the mining sector ORS focused their attention on specific clients in the mining sector to ensure we obtain a certain market share in the mining environment. During 2005 Omega Risk Solutions were awarded the contract at Xstrata Coal in the Mpumalanga region.

This enabled the South African company to establish regional offices in Mpumalanga as well. During the next few years ORS were successful in obtaining additional contracts in the mining

sector which includes the following:

De Beers	Shanduka Coal
Glencore Coal	Petra Diamonds
Vametco Minerals	International Ferro Metals
Anglo Mining	SASOL Mining Secunda
Sky Chrome Mining	

Motor Storage and Transportation

Due to our successes in the motor manufacturing arena especially at Nissan and BMW, ORS also focussed their efforts on the Motor Manufacturing supply chain and storage facilities. This ensured long standing contracts with the following clients:

Auto Carriers	Grindrod
Vehicle Delivery services	Motus
Debis Fleet Management	BADER SA
Shatterprufe	Borbet
Auto Cast	Dana Spicer Axcle
Unifrax Emission Control	Goodyear

Retail

Due to the smaller industrial and manufacturing sites in the Coastal division a lot of effort and focus was placed in obtaining retail business. This was done with huge success in securing business in at:

Baywest	The Bridge
Sunridge Mall	Spar Group
Walker Drive Shopping Centre	Pick & Pay

The focus later also formed a more strategic part of the Inland strategy and successes were also reached with additional portfolios at Redefine and Abreal. This secured several contracts for the Inland division including:

Centurion Mall	Benmore Gardens
Loftus Park	

Bottling and Breweries

As part of our previous expertise and experience in the bottling and breweries environment it was not long before ORS obtained the contracts at SA Breweries, Distell as well as ABI in the different regions all over South Africa. This experience and reference also led to ORS securing the national contract of United National Breweries including 54 depots and 3 breweries which are spread all over South Africa.



Duties at the UNB depots includes forklift drivers, stock controllers, supervisors, cashiers as well as other management functions.



Technology

With the expertise and past experience of Thys Le Grange which at the time was the Managing Director for Omega Technology services (OTS), Omega Risk Solutions were able to secure the contract for the macro surveillance in the City of Johannesburg during 2008.

Control Room Operations

The city surveillance contract at COJ also placed ORS in the position to obtain additional large technology projects through the years including projects at clients like:

- | | |
|--------------------------|------------------|
| Nissan SA | SA Breweries |
| Freedom Park | Pecanwood Estate |
| African Development Bank | Ford SA |

Estates

During 2014 ORS also entered the Estate market by being awarded our first contract at Serengeti Golf and Wildlife Estate in Gauteng. This enabled Omega to tailor make our security solution and systems specifically targeted at the Estates and introduced this as part of our service offering and solution during other tenders.

This lead to ORS being successful in additional contract awards at the following Estates:

- | | |
|------------------|-----------------|
| Pecanwood Estate | Lombardy Estate |
| The Hills Estate | Renaissance |
| Fleurenville | |

Diversification

During 2019 Omega Risk Solutions identified the need establish the inhouse capabilities to diversify our service offerings to our clients. These services were rendered to clients in the past but was always contracted out or done via JV agreements. Over the past few years ORS systematically established these inhouse capabilities to render services to existing and potential clients including but not limited to:

- | | |
|--------------------------------------|------------------------|
| Polygraph testing | Drone Operations |
| Riot Control Units | Undercover agents |
| Investigators | Close Protection Units |
| Armed Mobile Tactical Reaction Units | |

During May 2022 ORS was successful in supplying armed TRT teams to Arcelor Mittal in Vanderbijlpark and Vereeniging in the Gauteng province.

Due to the successes we achieved in a short time the need rapidly expanded to their other operations in Newcastle, Saldana and Pretoria.



ORS is currently also in the process of tendering for additional security services at the Thabazimbi Iron Ore mine in the North West province as well as specialised Drone operations on their railway lines. We are confident that our current extended service offerings will also expand to other provinces in South Africa.



Riot Control Team



Close Protection Team

During June 2022 ORS also deployed 120+ Riot control officers within two days of receiving the requirement from the client for a period of two weeks.

ORS were also required to deploy additional TRT and Close protection teams at the AMSA operations with huge successes over the two-week period of their industrial actions.

Since deployment of the TRT teams during May 2022 ORS managed to successfully arrest 163 suspects for crimes varying from trespassing, theft of copper and metal during as well as other crimes.

Service Awards

ORS Coastal Division has been awarded the PMR awards for numerous years as the best security company as set out below: 2015 - Silver; 2016 - Silver; 2017 - Gold; 2018 - Diamond; 2019 - Diamond; 2020 - Gold; 2021 - Diamond; 2022 - Diamond.

This award rewards and recognise the commitment of ORS to render a professional and superior service to our clients and always strives to walk the extra mile.

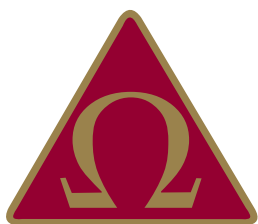
The Way Forward

Omega will continue to focus on our professionalism, quality of service and management involvement at our operations. Our moto will remain to place our clients and their business first with internal ownership on all levels being the key of our success.

We believe in our employees and will continue to invest in their training and development to ensure individual growth within the company. With our recent success in diversification of our service offerings we will seek opportunities to further expand these capabilities and create business opportunities.



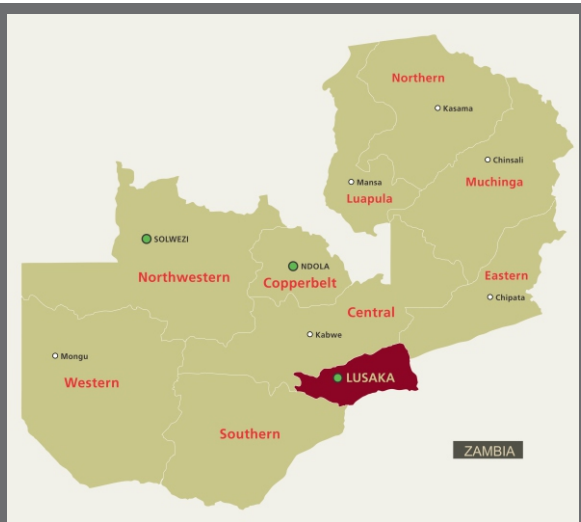
Omega Risk Solutions Pty Ltd, Head office, Arcadia, PRETORIA



OMEGA OMEGA RISK SOLUTIONS ZAMBIA LTD

Risk Solutions

Quick Facts: Zambia



Land area: 285,994 sq mi (740,724 sq km); **total area:** 290,586 sq mi (sq km)

Population (2021 est.): 19,477,505 (growth rate: 2.88%); birth rate: 2.88/1000; infant mortality rate: 66.62/1000; life expectancy: 51.83.

Capital and Largest City: Lusaka (capital) 3.61 million

Monetary unit: Kwacha

Geography: Zambia, a landlocked country in south-central Africa, is about one-tenth larger than Texas. It is surrounded by Angola, Zaire, Tanzania, Malawi, Mozambique, Zimbabwe, Botswana, and Namibia. The country is mostly a plateau that rises to 8,000 ft (2,434 m) in the east.

(Source: <https://www.factmonster.com/world/countries/zambia>)

The Security Industry in Zambia

The security industry in Zambia is an essential aspect of the country's overall security infrastructure. The industry comprises a wide range of services that include private security, alarm monitoring, and armed response. Although the industry has made significant progress over the years, it still faces several challenges that need to be addressed.

One of the significant challenges facing the security industry in Zambia is the proliferation of illegal security companies. These companies often employ untrained and unqualified personnel, posing a significant risk to the public. They also offer their services

at very low prices, undercutting legitimate security companies that follow industry standards and regulations.

The security industry in Zambia has several role players, including private security companies, government security agencies, and regulatory bodies. The private security companies are the largest role players, with the industry estimated to employ over 50,000 security personnel. The government security agencies, such as the police and military, mainly focus on maintaining law and order, responding to emergencies, and providing intelligence services.

The regulatory bodies that oversee the security industry in Zambia include the Private Security Association of Zambia (PSAZ) and the Ministry of Home Affairs. The PSAZ is a non-profit organization that represents private security companies in Zambia, while the Ministry of Home Affairs is responsible for the formulation and implementation of policies and regulations governing the security industry.

Despite the challenges facing the security industry in Zambia, significant progress has been made in regulating the industry. The PSAZ, in partnership with the government, has developed a set of standards and regulations that all private security companies must adhere to. The regulations cover areas such as training, equipment, and recruitment procedures. The Ministry of Home Affairs has also taken steps to ensure that all security companies operating in Zambia are registered and licensed.

Incorporation, Board and Management

On 1st September 2010 Omega Risk Solutions (Z) Limited started its operations in Zambia. Etienne Van Rensburg was the first Country Manager in 2010. Etienne Van Rensburg resigned from the company in September 2014. Charles Fuchs was then appointed as Omega's second Country Manager in Zambia with effect from November 2014.



Etienne Janse van Rensburg



Charles Fuchs
General Manager



After the departure of Etienne Van Rensburg in September 2014 Enoch Phiri was the Area Manager now Operations Manager Zambia stood in to assist with the smooth flow of Contracts in Lusaka whilst Paul Chanda Game Store Supervisor was promoted to Site Manager Kalumbila in 2012 were he was later joined by Bettie to assist with Officer recruitment training in 2014 while Bwana Mkubwa Mine located in Ndola was manned by Supervisor Enoch Mubiana.

Since the arrival of Charles Fuchs in Zambia, contracts have expanded immensely and old Contracts have increased in strength, we are currently operating in 8 Provinces from the 10 Provinces in Zambia. From November 2014 to 31 May 2021 Charles served as the Country Manager in Zambia and on 1st June 2021 he was promoted to General Manager.

Important Events

Bwana Mkubwa Mine (BMML)



Security Officers inspecting the apron feeder at BMML

On the 28th March 2012, the contract for Bwana Mkubwa Mine (BMML) in Ndola, that forms part of First Quantum Mining and Operations in Zambia, was awarded to Omega. Recruitment and Selection started on the 7th April 2012, to ensure that training can commence on 01st May 2012, to take over the contract on the 01st June 2012. This was the first contract awarded to Omega outside Lusaka, and therefore made it more challenging due to the distance and expanding into an area 400km away from Lusaka.

First Quantum Mining

On the 01st September 2012, Omega expanded their operations at First Quantum Mining and Operations, with the starting of a new contract at their new mine in Zambia at Kalumbila, 160 km North West of Solwezi, close to the border of the Democratic Republic of the Congo. As part of the agreement the mine has with the local chief, recruitment had to be done from that specific area and the data base of Kalumbila Minerals Limited, had to be used for this purpose. There was also a requirement from the mine that a second group of at least 20% of the contract manpower, needed to be recruited outside Solwezi. This created a challenge, and it was decided to use Ndola as the second training location, which is 360 km from Kalumbila. Due to the distance of the mine from the closest town, Solwezi, it was decided that Omega Risk Solutions will erect a base camp on site, where the security officers will stay during the period that they are on duty on the mine, and that two meals will be served to these officers while on duty per day. This created a logistical challenge, but on the 28th of August 2012 the camp was erected.

Shoprite

Omega Risk Solutions started its first contract with Shoprite Cairo Road in Lusaka on 16th November 2011. The contract has grown to the current 17 stores in Zambia. The stores are situated from Livingstone in the south to Luanshya in the Copperbelt with a large proportion of the stores in Lusaka. Shoprite currently has 43 stores in Zambia and the target is to grow as much with Shoprite as possible and to become the preferred service provider in Zambia for Shoprite.

Choppies

Omega Risk Solutions started its first contract with Choppies Ibx in Lusaka on 1 June 2018. Omega Risk Solutions Zambia Limited has become the preferred service provider for Choppies and performing the tasks of Loss Control and guarding at 30 stores in Zambia, including the Head Office in Lusaka.

Coca Cola

Omega Risk Solutions started its first contract with Coca Cola Zambia in Lusaka on 18 December 2018. Omega manages four depots outside Lusaka and is responsible for receiving and distributing the stock on behalf of Coca Cola.

Big Tree Beverages

Omega Risk Solutions started its first contract with Big Tree Beverages in March 2020. Omega is currently the preferred service provider for Big Tree Beverages in Lusaka and in selected towns in Zambia. Big Tree has commissioned a production plant in Lusaka that is of the most modern in Zambia and in Africa. Big Tree has become the largest beverage company in Sub Sahara.

Quality Manpower

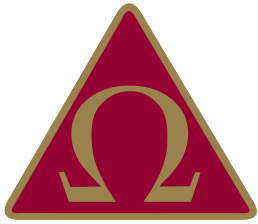
Omega Risk Solutions Zambia offers international risk and security experience to our clients in Zambia. The continuous evolution of the security industry and best practices are continuously incorporated in the business model in Zambia to ensure that the best possible solutions are implemented for all clients.

All officers that apply for positions at Omega must be in possession of a grade 12 certificate that accompanies his/her application letter. An evaluation is then completed and the successful candidates will then attend an interview prior to the commencing of his/her four week training program.

Due to the lack of a security regulating body in Zambia the training curriculum of the officers in Zambia is based on that of the training curriculum in South Africa. Slight adjustment to the training program is made to accompany local legislation and statutory guidelines.

We have invested in the recruitment and training of excellent technical personnel that install, maintain and repair security equipment such as, Alarm systems, CCTV systems, Biometric systems, Access control, Guard patrol and monitoring systems and electrical fences.





OMEGA ORS TRAINING ACADEMY Training Academy

Henry Ford once said: *"The only thing worse than training your employees and having them leave is not training them and having them stay."*

"Good talented people naturally want to advance in their careers" **CEO Omega Group of Companies Faan Du Toit**

Establishment of the Company

Every good leader knows how vital training is to attract and retain the top talents. This is the best return on your money and our CEO, Faan du Toit believes that training helps teach the vision and mission of any company. He also recognised that the lack of high-quality accredited security training, or investment in security training, creates challenges for all stakeholders in the global security industry. This has a negative impact on the overall performance and reputation of the security industry and the need for a quality training institution is obvious.

During May 2013 Tiaan Taljaard was appointed as the Group Training & Development Manager. His main task was to carry out a needs analysis and feasibility study to determine if a training academy could be established and at the same time generate an income for the academy by conducting commercial training. On 31 October 2013, ORS Training Academy (Pty) Ltd was registered.

Boards and Management

The initial director appointed on the board was Sias Claassen. He resigned as Director from the ORS Training Academy Board during January 2015.

After the resignation of Tiaan Taljaard on 31 March 2014, Cobus de Kock took over the task of establishing the Training Academy. On 27 November 2014, he was officially appointed as Director and Marchél Coetzee was appointed as Non-Executive Director to the Board of ORS Training Academy. Cobus arranged the facilities and the setting up of classrooms at 304 Orient Street, Arcadia, Pretoria. He also managed to register the Training Academy with City & Guilds which afforded the Academy a competitive advantage within the industry. City & Guilds is one of the world's leading vocational businesses that offers an unrivalled range of internationally recognised and industry specific qualifications and services. He however resigned in April 2015 before any training courses could be City & Guilds accredited.

In May 2015 a new Board for the Training Academy was appointed. Faan du Toit and Daniel Lengosane joined Marchel Coetzee as



Non- Executive Directors on the Board and André Eckard was appointed as Director of the company, taking over the reigns as General Manager from Cobus de Kock.



The current Directors: André Eckard and Marchel Coetzee

International Accreditation City & Guilds

The first course to receive an International Accreditation from City & Guilds (UK) was the Academy's "Health & Safety in the Workplace" Course 4062-02 (Level 2 United Kingdom). This course was developed by the late Francois Nel and it focuses on the full spectrum of Health and Safety, from the representative level until management level. The first students completed the course during November 2015 and they received their certificates during the official inauguration of the Training Academy on 22 June 2016.

This is where Faan du Toit and the Board of Executives' vision became a reality. To establish a Training Academy that will differentiate itself from the average training institutions in the industry and increase Omega's standard of proficiency with international accreditation.

Inauguration

The main functionary at the inauguration event was Professor Anton Ströh, the Vice Principal Institutional Planning at the University of Pretoria, who expressed the University's gratitude to be a participant in what he called "an auspicious occasion". The Omega Training Academy was congratulated with the official launch, and the achievement of having produced a cohort of successful trainees. He then unveiled the plaque in commemoration of the launch of the Training Academy.

The official launch of the Omega Training Academy took place on 22 June 2016. On this memorable day the Training Academy hosted an event that involved several influential people in and outside the Security Industry. Several academic professionals, current as well as potential clients (CEO's, MD's COO's), strategic partners, and senior management of Omega had been invited to witness the official opening and inauguration of the Academy.

The concept of **Training for Impact** has been adopted by the Academy, which will differentiate the Academy from the standard approach in the Industry of **Training for Activity**. The Academy's courses are therefore focusing on the "outcome" meaning that our students can apply the theory in the practice with specific outcomes that will have an impact in the workplace.

André Eckard continued with his work by improving the quality of training, variety of courses presented and accreditation with various stakeholders. Some successes were achieved during this period.



Devi Sankaree Govender

From left to right: Faan du Toit (CEO: Omega Group) and Prof Anton Stroh (Vice Principal: Institutional Planning of the University of Pretoria)

Accreditation from the Department of Labour

The Training Academy received their accreditation from Department of Labour in terms of the General Safety Regulation 3(4)d of the Occupational Health and Safety Act, 1993 which enabled us to present First Aid Level 1 to 3 to students. The first Risk Assessment course was launched in October 2016 and the first SASSETA funded learnership started in 2017 as well as the introduction of Dr Craig Donald's specialised CCTV and Body Surveillance course. Extensive work was also done to develop and establishment an e-learning platform for a "Health and Safety Representatives" course. Two Disabled Learner Projects were launched ending in May 2018. One disabled learner was incorporated into the UNB Project. Several Quality Assurance Audits were also conducted at our subsidiary companies in Ghana, Zambia, and Mozambique.

Unfortunately, City & Guilds decommissioned all Health & Safety as well as Security qualifications in 2018 due to the lack of interest and income internationally. This was a huge disappointment for the Academy.

2018 and Forward

On 1 September 2018 Mr Andre Eckard was transferred out of the Training Academy to focus on the United National Breweries contract as well as new business development and specialised services. Marchél Coetzee, National HR Manager of Omega Risk Solutions, in addition to her current appointment, took over the Training Academy on 1 October 2018. Most of the groundwork was done, so her biggest challenge was to expand the training curriculum and recruit new clients. During this period, the Academy successfully presented and completed 4 SASSETA funded learner programs for ORS as well as 4 SASSETA funded Skills programs. SASSETA also funded learner programs for Quatro Security and Mantis Security through the Training Academy.

In 2019 OTA was awarded a tender by PSIRA for 200 unemployed learners to be trained in PSIRA Grade A and B. The Academy also successfully started computer training as well as CCTV Control room operator training for internal and external clients. Extensive CCTV and Body surveillance training undertaken by Dr Craig Donald was presented internally as well as to several private clients and government institutions.

During the Covid period we were restricted in presenting in-class courses. PSIRA introduced distance learning to accommodate this which enabled us to continue with training. We also focused more on PSIRA self-study courses and on-line Health and Safety training. We were fortunate to have survived the difficult position we found ourselves in during the period of the National State of Disaster being declared by the Government due to the Covid-19 pandemic.

Current projects are the accreditation of the Mpumalanga training centre with PSIRA, re-accreditation of our centres with SASSETA, continued learner programs funded and self-funded, National Key Point training and Control room training for Embassies and High Commissions.

On 11 August 2022, we attended the High Commission of the Republic of Singapore's 57th National Day celebration. Various networking was done, and the aim is to advertise and promote specialized training for control rooms.



From left to right: Mdm J Cheng, Ms M Coetzee, Ms S White (Training Administrator OTA), Mr Z Arif Mantaha (Singapore High Commissioner)

Faan du Toit resigned as Director from the ORS Training Academy Board on 18 December 2019 and Daniel Lengosane resigned as Director on 30 June 2020.

We are proud to have various training facilities with the best, most qualified, and dedicated instructors, going above and beyond to enhance the thought process through training which contributes to better workplace results. Current training facilities are based in Pretoria, Rosslyn, Mpumalanga, Gqeberha (PE) and Cape Town.



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VISION MISSION & VALUES

VISION

To be the most respected supplier of integrated security solutions to all blue chip clients in our target markets.

MISSION

To provide world-class integrated security solutions to clients in our target markets by consistently exceeding customer satisfaction through operational excellence and innovation.

Our blue print solution embraces a safe and secure environment.

VALUES (PRIDE)

- **P**assion
- **R**espect
- **I**ntegrity
- **D**iscipline
- **E**xcellence

