

Omega Risk Solutions  $\Omega$  Security with Integrity  $\Omega$  June 2019  $\Omega$  ISSUE 25



OMEGA Now a LEVEL ONE Contributor to B-BBEE















OMEGA Risk Solutions South Africa



OMEGA Training Academy South Africa



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# The Realities of our Environment Demand Security

### FROM THE DESK OF THE CEO



It is a well-known fact that politicians create unrealistic expectations before and during elections. The unemployed expect jobs, the homeless expect houses, communities expect more schools and hospitals, entrepreneurs expect a better business environment and workers expect better wages. The fact of the matter is that most, if not all, expectations have an economic foundation. Most leaders in Africa agree that the success or failure of their countries depends largely on economic growth and internal stability.

Christopher Redman put it well by saying that national anthems should rather be: "a rock classic that suggests a highly pragmatic approach to the problems facing the economy." You can't always get what you want but you just might find you get what you need. (The Rolling Stones)

Acceptance and tolerance goes hand in hand with

expectations. When expectations do not realize, acceptance and tolerance diminishes resulting in the escalation of crime and violence.

Unemployment is a somber reality right through Africa. The continent, on average, has an unemployment rate of between 20% and 30%. With a population of 1.3 billion people, it means that approximately 300 million people do not work, or did not work less than five hours in seven consecutive days.

Complimented by inadequate education or, in some instances, a total lack thereof, multiplies the problem at an alarming rate. According to UNESCO Africa has an average illiteracy rate of 22%. This means that roughly 774 million people, aged 15 and older, are illiterate. Only a small percentage of the population have a post-school qualification that unequivocally explains the critical shortage of qualified labor and the tremendous surplus of unskilled workers. In addition to this, the population growth of Africa equals or exceeds the economic growth. If population growth outstrips economic growth, more and more people are added to the existing surplus in the labor market. Even if population growth equals economic growth the surplus labor remain the same with no reduction in unemployment.

In addition to the above realities, there are also several other economic influences on unemployment. As soon as monetary and/or fiscal policies are relaxed, more money is released into the economies that usually leads to an increase in inflation rates. Although higher inflation rates sometimes create more jobs, it leads to stricter economic policies that dampens economic activity and slows down the need for labor. Unemployment also rises if the economy is in a recession or depression. As soon as these phases are bridged, economies are forced to balance

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current supply with projected demand. As a result more labor is needed and urbanization increases. Employees then reside around industrial areas and create bigger unemployment potential for a possible next economic recession or depression.

Urbanization, on the other hand, is inevitable and essential for economic development. The problem however is that, during economic growth, urbanization increases, but when economic growth decreases urbanization does not decrease. This again results in more unemployment and an increase in socio-political conflict as well as crime.

In addition to unemployment, urbanization also involves other economic challenges such as a lack of space following by more social problems. Although population growth stimulates urbanization, urbanization may again slow down population growth as it tends to reduce families - but over a very long term.

The key question is whether countries are truly capable of addressing unemployment and poverty effectively without forcing the budget permanently out of proportion (in an attempt to meet unrealistic expectations). Collecting from those who have (more tax and other methods) and distribute it to those who do not have, will result in short-term gain but long-term pain. Abraham Lincoln made it clear when he said: "Economic policy makers can please a few consumers some of the time, and a few more consumers a bit longer, but it would take a miracle of economic fortune to please all consumers for longer than a month."

Poverty places a tremendous burden on economic progress. A man (the economy) can

embark on a journey with a lot of energy, but if he has to carry a big bag of wood (poverty) from the beginning, he usually arrives late or not at all at his final destination. It will also not help to keep on loading more wood in the bag and then get a donkey (higher taxes, foreign debt, etc.) to carry the bag. The donkey might get so exhausted that the man (the economy) will also have to drag the donkey along.

It is therefore clear that unemployment and poverty are not a short-term problem for Africa. If expectations that have been created by politicians, do not realize, a feeling of disillusionment arises which further incites people to violence and crime. The fact of the matter is that many police services in Africa cannot protect every building, factory, complex, institution or organization from theft, burglary, sabotage or looting.

Security companies will therefor remain important. Security services is a rather expensive commodity, and if a client is serious about his long-term risk management, he/she is usually prepared to incur such an expense. It is here where Omega must maintain and increase its competitive edge. Understanding the realities of Africa places Omega in a better position to exceed our customers' expectations by continuously striving to make a difference.

Although sad to say, security companies will continue to play a vital role in the world and will never cease to exist. Against this background let us at Omega take an afresh decision to provide our clients with the best service money can buy! Remember, if clients like you, they will listen to you, but if they trust you and believe in you, they will do business with you.





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# Welcome to **OMEGA TRAINING ACADEMY**

Gauteng | Mpumalanga | Kwa-Zulu Natal | Eastern Cape | Western Cape



### **CORE SERVICES**

### Basic Security Training (PSIRA)

Compulsory Grades training as per Private Security Industry Regulatory Authority (PSIRA). This includes the following disciplines;

- Grade E: Patrol Officer
- **Grade D: Access Control Officer**
- **Grade C: Asset Control Officer**
- Grade B: Junior Supervisor
- Grade A: Senior Supervisor

### Specialised Security Training (PSIRA)

Compulsory specialist training as per Private Security Industry Regulatory Authority (PSIRA). This includes the following disciplines;

- **Armed Reaction Officer**
- **Retail Security Officer**
- **Control Room Operators**
- National Key-point Training (NKP) Basic and Refresher
- **Events Officer**

### Self-study Basic Security Training (PSIRA)

Self – study training as per Private Security Industry Regulatory Authority (PSIRA). This includes the following disciplines;

- Grade E: Patrol Officer
- Grade D: Access Control Officer
- Grade C: Asset Control Officer
- **Grade B: Junior Supervisor**
- Grade A: Senior Supervisor

### **Full Qualification and Part Qualification Courses (SASSETA)**

Presenting full qualifications and skills programs as part of the National Qualification Forums (NQF) and registered at the South African Qualification Authority (SAQA) through the Safety and Security Education and Training Authority (SASSETA)

- National Certificate: General Security Practices ID 58577 (NQF Level 3)
- Skills Program 1: Patrol Officer (SPO1)
- Skills Program 2: Access Control Officer (SPO2)
- Skills Program 3: Asset Protection Officer (SPO3)

- Skills Program: Operate effectively in Control Room Environment ID 11513
- Skills Program: Explain the requirements for Safeguarding a National Key Point Environment - ID 246693
- Skills Program: Conduct Security at an Event ID 244335
- Skills program: Facilitator ID11781
- Skills program: Assessor ID115753
- Skills program: Moderator ID 115759
- Skills Program: On-the-job Training ID117877

### Internal Developed Courses

- Risk Assessment for Managers
- Junior Management
- Supervisory
- Advance Supervisory
- **Site Commanders**
- **Estate Security Officer**
- Security Officers at Public and Private Institutions
- **Customer Care and Relations**

### Occupational Health and Safety

- First Aid Level 1 to 3 (Department of Labour & HWSETA)
- **Basic Fire Fighting**
- Occupational Health & Safety
- Health & Safety Management Course

### **Soft Skill Courses (External Facilitators)**

- Computer Courses (MS Word and Excel)
- Hygiene & Cleaning
- CCTV & Surveillance with focus on Body Language

### Other offerings through the Academy's capability

- Risk Assessments
- ISO 9001 Security Audits



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SECURITY WITH INTEGRITY



















# Omega Risk Solutions (Angola) Lda in Partnership with Project Lulo



The Lulo Diamond Project is a 3,000km<sup>2</sup> concession in Angola's Lunda Norte diamond heartland, approximately 630km east of the Angolan capital of Luanda.

Lucapa operates the Lulo concession in a partnership with Empresa Nacional de Diamantes E.P. (Endiama), Angola's national diamond company and a private partner Rosas & Petalas.

The Lulo partners have been conducting alluvial and kimberlite exploration activities continuously at Lulo since 2008. This early exploration work enabled commercial alluvial diamond production to commence in January 2015.

The Lulo Project is one of the most prospective projects at this stage of its development in Angola and has produced 10 diamonds in excess of 100 carats each to date with a record find of a 404-carat diamond in 2016.

Lulo owners and partners continue to advance their search for the primary kimberlite sources of these

exceptional alluvial gems, with three drill rigs now available in the ongoing kimberlite exploration program.

Omega Risk Solutions (Angola) Lda have been providing security services to Projecto Lulo since 01 July 2017.

The focus of the service is base camp protection, drill site and equipment protection, product escort services as well as continuous patrolling of the area to clear the concession of illegal diamond miners.

Given the size of the concession, Omega makes use of a QRF concept that patrols the different blocks of the concession continuously.

Considering the rich deposits in the concession, illegal miners became extremely active in the area.

Illegal activities have been addressed successfully in effecting arrests, confiscation of equipment and harassing logistical support lines to illegal activities.





Equipment seized







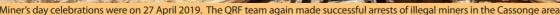
The Contract Manager, Zander Rademeyer started at Projecto Lulo on 04 March 2019 and is actively involved with the QRF teams in the different blocks to clear the concession of illegal mining activities.

Larger groups of illegal miners showed aggressive resistance and with the support of the Angolan Armed Forces were evicted from the area, however, illegal activities are an ongoing threat towards exploration activities and equipment. The QRF adopted tactics is to infiltrate strike and retreat due to aggressive response from especially large groups

of illegal miners. Due to no road infrastructure in the Cassonge area of the concession, the QRF team's infiltration on foot exceeds 9 kilometres depending on the area under patrol.

On 01 March 2019 the Contract was awarded an extension of 25 members to bolster the extending exploration and other activities on the project. With the growing contract Omega had to procure a larger bus (42 seater) in order to do the weekly shift change between Projecto Lulo and Malange from where the manpower reside.









# Portuguese School in Luanda (EPL)

## VISITA DO PRESIDENTE DE PORTUGUAL EM ANGOLA

No dia 09 de Março de 2019, na Escola Portuguesa de Luanda tivemos a honrosa visita de sua excelência Presidente de Portugal Sr. Marcelo Ribeiro de Sousa.

Foi recebido pelo Presidente de Administração da Escola Portuguesa de Luanda Sr. Horácio Pina, e pelo Direcção da Administração Pedagógica da Escola. Durante a sua permanência na escola, visitou as Instalações, teve o pequeno-almoço, e posteriormente fez uma conferência de Imprensa.

A visita calorosa do Presidente de Portugal, teve uma recepção positiva, com muitos elogios feitos pela Direcção da Administração da Escola.

O Sr. Presidente de Portugal, no momento de sua saída da escola, permitiu que a força de segurança da ORS, tirasse fotos de recordação.

A Direcção da Administração da Escola Portuguesa de Luanda, está satisfeita com o trabalho do efectivo de segurança da ORS.

### VISIT OF PORTUGAL'S PRESIDENT TO ANGOLA

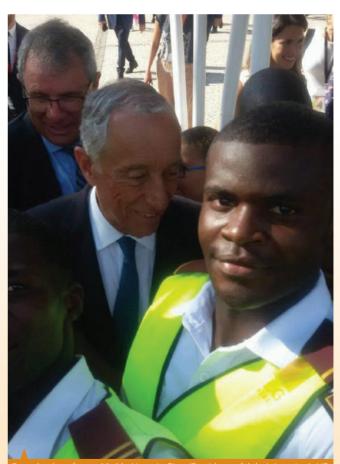
On 09 March 2019 the Portuguese School in Luanda had the honour of a visit from the President of Portugal to Angola, His Excellency, Mr. Marcelo Ribeiro de Sousa.

His Excellency, President de Sousa was welcomed by the President of Administration of the Portuguese School in Luanda, Mr. Horácio Pina and by the School Management (Directorate of Administration) and the educational staff of the school. During his visit, the President visited the school facilities, enjoyed breakfast, and afterwards held a press conference.

The warm reception of the President of Portugal was positively received and with great praise to the School Administration.

Upon his departure, the President paused for a few moments in the security area allowing the Omega security personnel to take pictures with him.

The School's Administration was pleased with the Omega security personnel's performance during the visit.



From back to front: Mr Mr. Horacio Pina (President of Administration), HE Mr. Marcelo Ribeiro De Sousa (President of Portugal) and PM Henriques Fula Ferreira





# **Omega Ghana expands Security** Service with Coca Cola

The Coca Cola Bottling Company of Ghana Limited (TCCBCGL) was formed from a divestiture of Bottling Division of G.N.T.C in March 1995 and started operations on March 7, 1995 at the GNTC plant at Adjabeng. The new premises sited off the Spintex Road, was commissioned in 1996. Since the divestiture, the Company has invested over US\$90 million in vehicles, glass bottles, plastic bottles, plastic crates, production and marketing equipment.

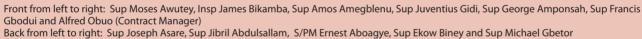


Omega Ghana has been the proud security service supplier of TCCBCGL since 01 September 2013 at the main bottling plant in Accra as well as sites in Takoradi, Cape Coast and Koforidua.

On the 1st of February 2019 the Omega security team in Accra was expanded with 12 supervisors to increase the supervision of bottling in the warehouse and production departments.

Omega Ghana is proudly associated with the Coca Cola Bottling Company of Ghana Limited.







# **DHL Express Ghana**

The DHL Express airport site was taken over by Omega on 01 May 2019. Omega is responsible for the total security of the premises and movement of goods to and from the site. The Omega team underwent an intensive screening before airport licenses were issued to work on the DHL Express site positioned on the Koala airport area in Accra.



Front from left to right: Commander Mohammed Zakari, S/PW Bless Ayiglah, S/PM Maxwell Duut, (DHL Operations Manager, S/PM Bashiru Ibrahim and Edward Ansah (Area Manager) Back from left to right: SL Anthony Azumah, PM James Aguah and PM Collins Nyarko





# **Exact Engineering Ghana**

Exact Engineering is an engineering firm founded in 2005 and provides design consultancy, construction and project management services to a varied array of clients in Ghana.

Omega recently commenced with the supply of security services to Exact Engineering on some construction sites in Tema.

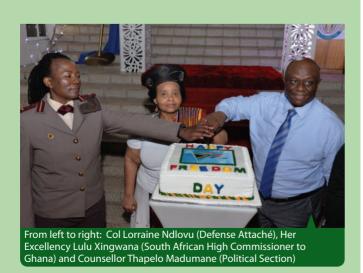


### **South Africa High Commission Celebrates** Freedom Day in Ghana

Freedom Day is an annual celebration of South Africa's first non-racial democratic elections of 1994. Peace. unity, preservation and the restoration of human dignity have been the hallmark of the celebrations which is observed on April 27 each year.

The occasion was celebrated at the residence of the South Africa High Commission. The special Guest of Honor for the event was South African High Commissioner to Ghana, Her Excellency Lulu Xingwana.

Omega Risk Solutions, the security supplier to the South African High Commission, supplied the security during the celebration.



# **Omega Senior** Management in Ghana



From left to right: Ellis McCarthy (New Area Manager: Tema), Freeman Bugyei (Outgoing Area Manager), Chris Everts (Country Manager), Ken Ollenu (Outgoing Regional Manager) and Edward Ansah (New Area Manager: Accra)

Two of the Omega senior managers have resigned in April 2019 to pursue new opportunities. Best wishes for Ken Ollenu and Freeman Bugyei on the new careers. Omega welcomes the new area manager for Accra, Edward Ansah, and the new area manager for Tema, Ellis McCarthy.



# Stellar Logistics Ghana

Stellar Logistics Ghana provides services in Transportation & Logistic Services – Freight forwarding. Starting from advice on the preparation of documentation to shippers and forwarders overseas, to the final delivery of import freight to the client's door, Stellar Logistics manages and drives the whole logistics chain to ensure on-time and on-budget delivery in Ghana and across boundaries to neighboring countries.

Omega has been the security supplier of Stellar Logistics since February 2019 and are deployed at several sites in Sekondi-Takoradi and Tema. The scope of work includes guarding, store management and HSE escorting.



From left to right: Chris Everts (Country Manager) and SL Frank Kyeremeh – the top student after security training



# Decathlon Sport Program at the University of Ghana

On 03 May 2019 Omega supplied security assistance during a Decathlon Sport Program at the Athletic Oval venue at the University of Ghana. About 300 children participated in the program.

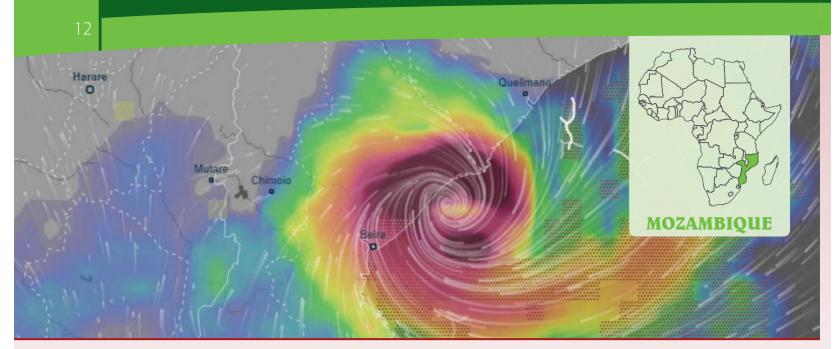
Omega is a proud security provider of the Decathlon store in Accra. The Operations Manager/Sports Leader, Mr Oscar Dudicorff Kwabla Azameti, is actively involved in Ghana public uplifting projects. Omega regularly contributes additional security service to Decathlon for public activities.



From left to right: S/PM Benjamin Owusu, S/PM Foster Ahadji, Mohammed Zarkari (Commander), Mr Oscar Azameti (Decathlon Operations Manager), Sup George Asima, S/PM Edwin Owusu and S/PM Derrick Owusu







# **CYCLONE IDAI**

On 07 March Cyclone Idai was identified and reported in the press a few days later. The national radio and TV channels in Mozambique only began to spread news related to the cyclone from 11 March 2019.

The initial point of impact was projected to be between Beira and Nacala.

Johann Rademeyer, Regional Manager based in Maputo followed the cyclone and a pre-warning email was sent 3 days in advance with instructions on how to prepare for it. The point of "Landfall" (impact) was then predicted to be at the coastline of city of Beira.

Preparations started and all Clients were advised to prepare and assist with shelter for the security officers at the different sites. Fuel, food and water was stocked up and the office was prepared and all electronic equipment were locked up safely.

WhatsApp messages were sent to all security officers on what to expect and what to do to prepare themselves and their families and property as best they could.



BMG (Bearing Man Group) facitlities totally destroyed









On 09 March 2019, Claudio Malusso, the Area Manager for Beira, had a meeting with the security officers explaining the situation again, informing them on what to do before, during and after the cyclone.

Cyclone Idai made "Landfall" at 20h30 on 14 March with heavy rains and a wind of 100 km/h which increased to 220 km/h. An estimated 1000 mm of rain fell over the affected area and low lying areas were flooded quickly.

The cyclone caused extensive damage to the city of Beira leaving the city without telephone communications, water and electricity. On 15 March 2019 the people of city of Beira assessed the damage and started to clean up and salvage what they could.

Between Saturday evening and Sunday, Movitel (Mozambican Mobile Network Company) engineers started working on an emergency communications system. Beira was basically cut off from the outside world for 3 days as no telephone communications were working and all access roads to Beira were washed away.

LAM did a test flight on Sunday 17 March to determine if they could land on the airport. From then onwards flights to and from Beira resumed.

International support organizations and NGO quickly started a disaster management/aid control room at the airport and soon the first airplanes started to arrive with aid.

François Bekker, the CDM Arkhê Manager arrived in Beira to assess the CDM site on Tuesday 19 March 2019 and took some satellite phones with for the Shoprite Manager Mr. Bradley and the Area Manager, Claudio Malusso. Johann Rademeyer and Patricio Ramadas arrived in Beira on Wednesday 20 March taking cash for the Arkhê operations and some clients as well as medical supplies. All clients were visited and the situation was assessed. The majority of the clients asked for more security personnel and Arkhê could accommodate them. There were specific requests from clients not on site in Beira but elsewhere in the world for Arkhê

to visit their installations, assess, and confirm the situation on the ground. Feedback was send via WhatsApp as soon as cell phone communications 🔺 🔺 were repaired.

Claudio Malusso also assisted the Portuguese marines and at the same time made use of their assistance to look for some missing security officers. On 24 March 2019 they drove 65 km to the Pungue Bridge and from there carried on by boat for another 58 km before they reached the Chibabava district where they eventually found the missing security officers. They also delivered 1.4 ton of supplies.

The Beira team did a great job preparing for the cyclone and thereafter to assist the clients in their needs under very difficult conditions.

Valuable lessons were learned before, during and after the cyclone and Arkhê's managers continuously assisted clients with advise, transport, communications, hotel bookings, damage assessments etc.







### **WORLD PRESS EXHIBITION**

Arkhê Risk Solutions, working with many other sponsors, assisted with the world press exhibition in Maputo Mozambique. The Dutch embassy was one of the major sponsors and with their planning and organizing the great world event could take place. The event was attended by the Mayor of Maputo and the Ambassador of the Netherlands. There were planned 122 world press exhibitions all over the world on the same day. The best six photographs received prizes and their works were displayed on the stage for all to see.

Many of the photos are shocking, to say the least, and made us all aware of some interesting things and events affecting our world today. Arkhê supplied the security for the event in the Tunduru gardens.



From left to right: Henk Son from the Dutch community in Mozambique and Tony Adams (MD Arkhê Risk Solutions)



Dutch Ambassador Henny De Vries addressing the guests at the opening of the press exhibition



Main entrance of Tunduru Park where Arkhê Risk Solutions guarded the

### TURINVESTE (PALMA INN HOTEL)

With an increasing focus on tourism, the Palma Inn Hotel provides a range of services to several key Gas industries companies that are using this facility for permanent and temporally accommodation in Palma. The Hotel is based in Palma central area and consists of conference facilities and 30 fully equipped luxury rooms.

Arkhê Risk Solutions was recently awarded the contract to provide manned guarding services. The contract commenced on 1 February 2019.

The main focus of our services will be on access and egress control during day and night and normal guarding duties.



Manager)





### **CLUB 21 – Cape Argus Cycle Tour – 109 Kilometers**

Gawie van Rensburg, the Financial Manager of Arkhê Risk Solutions in Mozambique, started to take part in the Cape Town Cycle Tour in 1996 just before his 41st birthday. The Tour was then called the Cape Argus Cycle Tour, but was changed to Cape Town Cycle Tour in 2016. The Tour is run every year on the second Sunday of March and is 109 kilometers circumventing the Cape Peninsula. Gawie has rode the tour each year from 1996 to 2019. In 2012 however, he could not complete the Tour due to a calf muscle injury, and he could only manage to do 35 kilometers. In 2017 the Tour was cancelled due to very strong winds.

During the 24 years of taking part is the Tour, Gawie experienced all kinds of weather, from very hot to chilly, from very dry to pouring with rain, from wind still to a wind so strong that the Tour had to be cancelled in 2017.

The Cape Town Cycle Tour is the biggest timed sporting event in the world and believed to be the best organized cycle ride in South Africa.

Club 21 was formed to honor those riders that completed 21 rides. Members are issued with a commemorative medal, a certificate and a special cycling shirt.

Says Gawie: "I am very proud of being able to complete 21 Tours and in 2019 my 22nd. My Club 21 member number is 2181 which I reached in 2018 at the 40th presentation of the Tour. To put it in perspective, the first riders to reach 21 Tours did so in 1998 and up to 2019 only 2435 riders have been able to reach 21 Tours. This means about 116 riders per year achieve this milestone. Some years it was only 8 riders and some years up to 260'.

During the 24 years that Gawie has taken part in the Cape Town Cycle Tour, his wife Ursulah has been his support and inspiration.









Back row from left to right: Moises Cumbe, Lazaro Mondlhane, Nelson Chambule, Agostinho Cumbe, Agostinho Juvêncio, Domingos Frederico, Armando Lipanga, Mario Pondja, Pascoal Tsambisse and Manuel Mboene
Front row from left to right: Fernando Pedro, Antonio Bongane, Leopoldo Guambe, Inacio Malapusse, Jorge Carlos, Jonas Mondlane, Acácio Herminio and Orlando Fumo

# The Maputo Football Club

The Arkhê Maputo Football Club is the winners of the Provincial Championship of Recreational Soccer for Public and Private Institutions. The club will take part in the same competition in 2019.

The new season started on the 27th of April 2019, with only one Super Cup game between "Arkhê Ma-

puto FC", the "defending champion" and DOMUS, the "League Cup winner". DOMUS is a company dedicated to services of assembly and maintenance of lifts.

The kickoff of the league for all teams was on 04 May 2019.

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### **Active Service Excellence of South Africa**

ASESA provides an independent, anonymous whistle blowing / tip off service. It is an indispensable management tool for transferring information from shop floor to management; is useful in exposing dishonesty and giving management insight into the moods of employees and suppliers.

It gives concerned individuals an opportunity to contribute to the well-being and protection of the organisation and also aids in protecting the assets and integrity of an organisation.

ASESA is able to service both large and small clients and the hotline service can be tailored to the needs of each individual customer.

### **Contact Information**

Paul Smulders: 083 310 7033 Email: paul@asesa.co.za Web: www.asesa.co.za



### Clive Clulow Tete Area Manager

It's a pleasure to introduce Clive Clulow, the newly appointed Area Manager at Tete Region Mozambique. Clive has been employed with Arkhê Risk Solutions since 2012 and worked on various sites as contract manager through the years, shaping his management and leadership skills within the security industry. Clive is currently deployed at Montepuez Ruby Mine in Cabo del Gado Mozambique. He is looking forward to the new challenge and is sure that he will be an asset to the team.





### WB SUPERMARKETS

On the 1st of October 2018 Omega Loss Control started a loss control program in the five main supermarkets of Woermann, Brock and Co in Windhoek. Omega Loss Control's focus areas are receiving, point of sale, shop floor and service departments. Over the past seven months, Omega has successfully reduced the stock losses in all these stores.



On the 6<sup>TH</sup> of April 2019 Omega Security Services also rolled out security officers to all five stores in Windhoek. The main responsibilities are to man the shop- and staff entrances, where the security officers are able to control movement of staff and also act as a stoppage and deterrent to shoplifting. The security officers' visible presence and interaction with visiting customers also creates a safer shopping experience and peace of mind.

Highly experienced and qualified loss control and retail experts train Omega's loss controllers and security officers deployed in the WB stores. It has been proven that properly trained staff is more confident in their work and produce far better results.







### Pupkewitz Lifestyle

Pupkewitz Lifestyle opened with the introduction of Loss Control members and Omega security officers on 1 March 2019. The Loss Control function is mainly to reduce stock losses and the security officers assist in the reduction of theft by manning the facilities and front door entrances.





### **New Sites - Coastal Area:**

### NAMIBIA BREWERIES LIMITED – WALVIS BAY

A new contract with Namibia Breweries Limited (Walvis Bay) commenced on 17 October 2018. Our client, Mr Zerbe wishes a long and successful relationship between Namibia Breweries, Walvis Bay and Omega Security Services.



### DHL - WALVIS BAY

# From left to right: Mr D Louw (DHL) and PM P Kavari

Omega Security Services entered a new contract on 1 April 2019 with DHL – Walvis Bay.

### **MULTI CHOICE- WALVIS BAY**

A new contract with Multi Choice Walvis Bay commenced on 1 April 2019. Our new client, Mr Onesmus was impressed by the neatness of patrolman J Karutjaiva.







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### **Omega Security Services at AB InBev**

The Omega Security Services team at AB InBev in Okahandja received a rotating trophy for the month of April 2019 from our client. This trophy is awarded to the most improved Partner (Contractor) Team regarding **55\***. The Omega team's routines

improved drastically and the AB InBev auditors were impressed by how much they improved in demarcating and having everything in place at their responsible area and office.



### \*What is 5S?

### S1: Sort & Discard

Eliminates non-essential items from the workplace.

### S2: Shine & Inspect

Removes dirt, grime and dust from the workplace by thoroughly cleaning equipment, floors and walls.

### S3: Signpost & Order

Ensures that there is a place for everything and everything is in its place. Everything must be sign posted so that it is visually clear where things belong.

### **S4: Simplify & Standardise**

By applying ergonomic principles to the workplace to eliminate wasteful activities and make work safer and easier.

### S5: Sustain

Refers to the discipline required to ensure that S1, S2, S3 and S4 are properly maintained and improved.

### **PMR AWARDS**

The PMR Africa Award function took place on 25 February 2019 at the Safari Hotel in Windhoek. Omega Security Services (Pty) Ltd was awarded the PMR Diamond Arrow for: Outstanding – 1st Overall in the

Namibia Country Survey for Leaders and Achievers. This is the 5<sup>th</sup> year that Omega Security Services has been awarded with a PMR Arrow Award.







# Official launch of the biggest shopping complex in Port Harcourt - Next Cash and Carry

Mega chain hypermarket "NEXT CASH AND CARRY", with the motto "everything under one roof", has opened in the Garden City of Nigeria, Port Harcourt.

Next Cash and Carry Limited, along with Next Foods (Nigeria) Limited, is a wholly owned subsidiary of Next International Nigeria Limited, a first class brand market development and management company based in Sub Saharan Africa.

Next Cash and Carry Limited is inspired by the successful Cash and Carry operations/ Warehouse Clubs/ Hypermarkets in United Kingdom, South Africa and United States of America.

Their flagship store in Nigeria is located in Abuja. Nestled in a picturesque and serene environment on Ahmadu Bellow Way, 4 kilometres from Abuja City Centre and 5 kilometres from Gwarimpa & Jayi, two of the most populated regions in Nigeria.

With a delayed opening due to the ongoing elections which were scheduled for March 2019 in Nigeria, the host, the Governor of River's State, His Excellency Ezenwo Nyesom Wike, arrived and was welcomed by the Next Cash and Carry MD, Mr. Ndibe Obi, and various other guests.

There was a slight drizzle of rain but it did not stop the festivities. During the official visit and opening of the store, Olode Security Personnel were hard at work in the background. With a Site Commander, 4 Control Room Operators and 46 Security Officers, we secured all entrances and exits, manned the receiving yard for goods still coming in to the store in anticipation of the expected rush of customers on the opening day and a few days thereafter, physically checking all customers entering, handling their parcels at the parcel counter.

We thank the Next Cash and Carry Management team for their continued trust in Omega to be their Security Service Provider of choice.

NEXT STOP - The cities of Onitsha, Imo and Lagos are next in line to experience the power of Next Cash and Carry Limited as all these cities have been marked as locations for our next sites.

### **Additional info on Port Harcourt**

Port Harcourt (*Ikwerre: Ígúócha; Pidgin: Pota-kot*) is the capital and largest city of Rivers State, Nigeria. It lies along the Bonny River and is located in the Niger Delta. As of 2016, the Port Harcourt urban area has an estimated population of 1,865,000 inhabitants, up from 1,382,592 as of 2006.

The area that became Port Harcourt in 1912 was before that part of the farmlands of the Diobu village group of the Ikwerre, an Igbo sub-group. The colonial administration of Nigeria created the port to export coal from the collieries of Enugu located 243 kilometres (151 mi) north of Port



Harcourt, to which it was linked by a railway called the Eastern Line, also built by the British.

In 1956 crude oil was discovered in commercial quantities at Oloibiri, and Port Harcourt's economy turned to petroleum when the first shipment of Nigerian crude oil was exported through the city

Security check - entrance

in 1958. Through the benefits of the Nigerian petroleum industry, Port Harcourt was further developed, with aspects of modernization such as overpasses, city blocks, taller and more substantial buildings. Oil firms that currently have offices in the city include Royal Dutch Shell and Chevron.



### Commendation - Outstanding Performance

On February 27, 2019, Olode Control Room Operator, Section Leader (SL) Adenle Adeyemi deployed to Shoprite Otta Mall store, spotted via the CCTV system, a customer entering the store. The unusual behaviour of the customer drew her attention to his activities in the store.

SL Adeyemi left the control room and closely followed this customer from the wine section through the store to the customer exit point. The customer had selected a high value wine, Dom Perignon Champaigne worth NGN79, 499.99 (USD equivalent of \$220 USD) and displayed a cash receipt to the security officer at the customer exit.

In normal circumstances the customer might have been fortunate to be left alone but for the attention and observations made by SL Adeyemi, the customer was approached and the receipt was scrutinised.

The incident was taken to the Store Management and it was confirmed that the sale of this item for the cash receipt presented did not take place in the store that day.

A copy of the receipt was sent to all stores throughout the country to inform all security personnel of the

incident and to look out for similar occurrences.

Management thanked SL Adeyemi for her attentiveness, the manner in which she approached and handled the situation at hand.

It is also noteworthy to know that since then SL Adeyemi had been promoted to Inspector as a Double Checker in Shoprite Nigeria's flagship store, Ikeja City Mall.



From left to right: Olakayode Ogboro-Cole (Contract Manager Southern Region), SL Adenle Adeyemi (Now Inspector) and Mr. Segun Alabi (Shoprite Branch Manager Ikeja City Mall)







# Omega Risk Solutions Awarded the Centurion Mall Contract

Omega Risk Solutions is proud to announce that we are officially providing security services to the Centurion Mall from 1 April 2019. Centurion Mall is one of three super regional malls in South Africa.

There is a lot of history behind Centurion Mall. Redefine Properties aimed to add to the history when they took over the mall in March 2016. Redefine Properties invested in Centurion Mall with the aim to make it the most enjoyable shopping experience in a safe and secure environment.

Centurion Mall's website can't state it any better: "Where fashion, dining, entertainment and fun comes naturally! Centurion Mall is Centurion's very own super regional shopping centre. With its wide variety of shops, services and leisure options, shoppers can enjoy natural shopping in an open-aired Mall that boasts more than 260 stores and restaurant. Centurion Mall is situated in the heart of the Centurion CBD between Pretoria and Midrand on route to Johannesburg as well as conveniently located close to the N1 highway.

It is easily accessible from the N1 highway (John Vorster Off ramp) and is a 15 minute drive from Pretoria and Midrand. For shoppers who prefer to make use of the Gautrain, the Centurion Gautrain station is within walking distance from the Mall, which can also be accessed by the Gautrain busses or cabs. Established in 1983 this mammoth 120 000 m² super-regional mall provides shoppers with 6,200 parking bays which all lead into the mall via 11 entrances, where a splendid shopping experience awaits. Centurion Mall's tenant offering is inspired by fashion, dining, entertainment and fun!"

Omega Risk Solutions is not new to Redefine Properties. We are currently rendering services to Redefine Properties at Benmore Gardens, an upmarket shopping centre in Sandton, as well as Loftus Park, a dynamic mixed use development.

The vision of Redefine on security at Centurion mall was made very clear from early in the tender process for the security contract. "Change the perception of



To the left Omega Risk Solutions Core Team

To the right, from left to right: Tertius Goedhals (Regional Manager), Ockie Fourie (Managing Director South Africa), Andre Klopper (National Facility Manager Redefine), Daniel Lengosane (Vice Chairman), Dayne Devenier (Contract Manager) and Thinus Ryan (Technology Manager)



security at the Centurion Mall" was the exact words of the national facilities manager. Omega Risk Solutions and Redefine Properties found synergy in their approach and concept of operations. This led to the award of the contract falling on Omega Risk Solutions, an award of which we are very proud of.

Omega Risk Solutions provide a broad spectrum of security services to Centurion Mall, which includes the following:

- 1. Highly trained and very well equipped tactical teams.
- 2. Well organised security teams patrolling open areas of the mall.

3. Highly professional security officers patrolling the common areas within the mall.

These teams are equipped with state of the art communication and guard management systems, as well as integrated information platforms, to ensure the safety of our teams and compliance to our commitment to Centurion Mall, ensuring a safe and secure environment.

Centurion Mall is not only a flagship operation of Redefine Properties, it is also a flagship operation of Omega Risk Solutions.



Omega Risk Solutions Supervisory Team
From left to right: Sup Elliot Jeremiah, Sup Manuel Makondo, Sup Shisedami Malungami, Dayne Devenier (Contract Manager), Sup Harry Mametja,
Sup Bernard Sebashe, Sup Elmon Mogofe and Sup Itani Mudau



Omega Risk Solutions Tactical Team Back from left to right: Siyabulela Xengana (Tactical Officer), Dayne Devenier (Contract Manager) and Given Sikhau (Tactical Officer) Front: Nicollas Mabunela (Tactical Officer)

# Rainbow Junction Development

"Rainbow Junction is an all-new nodal development and is set to include some 670,000m<sup>2</sup> of commercial development – making it one of the largest integrated mixed-use developments in the country."

Omega Risk Solutions started the newly awarded Rainbow Junction contract on the 1st of March 2019 and is very proud of the new partnership with Rainbow Junction Development.

Omega's involvement in the operation consists of security officers and K9 units, combined with mobile security technology. With the combination of Security Officers and Technology, this development area is effectively safeguarded in respect of the unique challenges that comes with development projects.

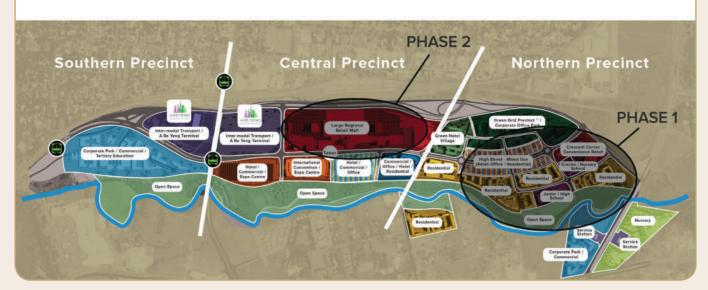
Omega's officers strives in the collective goal for excellence in serving our client with integrity as well as our goal to grow with the development.

Rainbow Junction is a 140ha premier, mixeduse, modern lifestyle and business development nestled in the foyer of the City of Tshwane, only 6km north of Pretoria's CBD.

With excellent access to major arterial roads, rail, air and all modes of public transport, this world-class destination brings together integrated planning, cutting-edge design and vibrancy threaded







through with green consciousness, providing an exciting and aspirational world-in-one for living, leisure, business and tourism.

The spectrum of the rainbow is reflected in this iconic melting pot of diversity, integrated planning, carefully co-located facilities and vast possibilities.

Rainbow Junction is poised to become the new definitive address of the Capital City and will lead the way in modern living.

**Their Heritage Story:** The joint collaboration of two families' endeavours and vision for the future of their greenfield properties, owned for some 100 years, has resulted in the creation of Rainbow Junction, a very special R12b mixed-use property development in the foyer of the Capital City of Tshwane. Through the heritage created by close

association of these two established Pretoria families over five generations, a legacy project was forged, anchored by a shared business ethos and family values.

Over 65 years of involvement with property development and significant business engagement with the City over a vast spectrum of sectors has informed an appreciation and understanding of the City's growth requirements. Direct involvement with the City's planning processes by family members on both sides has evolved an understanding of the need to drive economic growth towards the north of the City.

The Rainbow Junction Development Company (Pty) Ltd has been mandated to deliver the vision and development of this property.





From left to right: Mr Tertius Goedhals (Regional Manager NW/GP: Omega), Mr Johannes Dijkstra (Group Director: Rainbow Junction Development)





### Omega Risk Solutions awarded the Queenswood Quarter contract

Queenswood Quarter is part of the Abreal Property Management Company.

Omega Risk Solutions started our journey with Abreal when we were awarded the Loftus Park co-ownership contract, between Abreal and Redefine, in April 2018. After our success at Loftus Park, Abreal approached Omega Risk Solutions to provide security services at Queenswood Quarter.

Queenswood Quarter is a development which was refurbished by the property owners Dorpstraat which is being managed by Abreal property management. Queenswood Quarter allow for convenience shopping set in an open-air contemporary suburban atmosphere. Also part of the development is 25 convenient modern loft apartments, perfect fit for the urban lifestyle seeker. Abreal appointed Omega Risk Solutions to protect this newly refurbished property.

Omega Risk Solutions is proud to venture into the retail and commercial industry with Abreal property management. We believe that this is only the start of our relationship with Abreal. Our focus is to provide a professional service, built on training specifically developed for this industry, provided by our Training Academy.





From left to right: Mr Japie de Jager (Building Manager Abre al: Queenswood Quarter), SL Thabo Moleshewa and Mr Mac Mc Geer (Omega Security Manager)

# Dana Spicer Axle South Africa (Pty) Ltd, Uitenhage, South Africa

On the 1st of March 2019 Omega Risk Solutions commenced with manned guarding service at Dana Spicer Axle South Africa (Pty) Ltd in Uitenhage.

DANA was founded in 1904 by Clarence W. Spicer, engineer, inventor, and began manufacturing universal joints in Plainfield, New Jersey.

DANA produces axles, drive shafts, sealing and thermal products for automotive, commercial vehicle and off-highway vehicle manufacturers. In 1961 Global operations were located in South Africa, Argentina, Mexico, Japan, Sweden and Spain.

In 2018 DANA announced that it was buying a majority stake in TM4 Inc.[8], a company that specialized in electric powertrains, for C\$165 million (US\$127 million), allowing it to become more vertically integrated in

producing components for electric vehicles and to increase its reach in China.

TM4 was formerly fully owned by the power utility Hydro-Québec, who will remain a 45% shareholder of TM4.



From left to right: Tim Stow (Omega Investigator), Logan Ruiters (Omega Site Commander), Paul Myburgh (Plant Manager DANA) and Anton Terblanche (Omega Operations Manager)





# Omega Risk Solutions Awarded the Hotel @ Hatfield Apartments by Marriott Contract

Omega Risk Solutions is proud to take on a new Protea Hotel by Marriott contract, the all-new Hotel @ Hatfield apartments is a long stay hotel that will be available for customers that have a longer stay in mind. This is in addition to Protea Hotels Victoria Junction, Cape Town, Loftus Park and Hatfield, to whom we are currently providing security services.

Hotel @ Hatfield is also part of the Marriott group. This development was built shortly after the construction of the Loftus Park hotel was finished. Omega Risk Solutions rendered security services to the contractor who developed the Loftus Park Protea Hotel, and subsequently were also invited to render security services during the development of the Hotel @ Hatfield.

When the construction of the Hotel @ Hatfield was completed the Mariot group again invited Omega Risk Solutions to also provide security for this new long stay development that consists of 52 fully equipped self-catering apartments. These apartments will be booked for the guest that have business-orientated trips, which has a longer duration than your normal hotel guests do.

Our focus in hotel and leisure gives us the confidence that we can provide more than your normal security service and provide a friendly service that will give all guests peace of mind during their stay. The Hotel @ Hatfield contract commenced on 1 April 2019.

We are excited to further our venture in the Hotel industry, build our portfolio in the Marriot group, and be associated with one of the most widely recognized hospitality brands in Africa with the most extensive footprint.



From left to right: SL Howard Ramabulana, Mac Mc Geer (Omega Security Manager) and Ryan de Jesuz (General Manager)

### Sundays River Citrus Company (Pty) Ltd: Addo



Back from left to right: Anton Terblanche (Omega Operations Manager), Danie Lotter (General Manager Coastal Division) and Hannes Durr (Omega Security Manager)

Front from left to right: Richard Hedderwick (SRCC), Theo Bezuidenhout (SRCC) and David Daniels (SRCC)

Omega Risk Solutions started with a manned guarding contract at Sundays River Citrus Co-operative Company (SRCC).

SRCC was established in 1924 growing in citrus. They have grown into the largest grower, packer and exporter of South African citrus.

All SRCC citrus is exclusively grown in the famous Sundays River Valley in the Eastern Cape. "The Valley" is exceptionally blessed in beauty and all the requirements needed to produce the finest tasting citrus.

Indeed, it is said that the very best lemons, in the world, are produced in the Sundays River Valley. SRCC are proudly owned by their growers.

**(** 



### Venco Fruit Processors (Pty) Ltd: Addo

On the 1st of April 2019 Omega Risk Solutions commenced providing security services to Venco Innovative Fruit Producers.

The Company was originally founded in 1946 by a group of Port Elizabeth businessmen. Their primary objective was to market high-class orange crushes and juices and sell to the Ministry of Food in England.

In 1953 the company was taken over by Dutch Industrial combine Honig N.V. The company produced juices and concentrates in hot pack as well as frozen form from oranges, lemons and grapefruit. Val-Orange also exported candied peel to England. In 1953 Val-Orange was the first company in South Africa to produce Pineapple concentrate and also started glazing pineapple slices.

In 2012 the company became Venco Fruit Processors (Pty), under the combined ownership of the following shareholders: Sundays River Citrus Company (PTY) Ltd/ San Miguel Fruits South Africa (PTY Ltd/ Coerney Packers CC/ Sitrusrand Boerdery BK and Raptotron Investments (PTY) LTD.

Today the VENCO processing factory is located in the heart of South African citrus production region called the Sundays River Valley. VENCO processes between 80 000 and 100 000 tons of citrus fruit per annum. Fruit varieties processed are various lemon cultivars, valencia oranges, navel oranges and a variety of soft citrus fruit.



From left front to back: Andre Fourie (General Manager Venco), Tim Stow (ORS Investigator) and James Marais (Maintenance Manager Venco)
From right front to back: Lana Plaatjies (HR Clerk ORS) and Anton Terblanche (ORS Operations Manager)

### Omega Risk Solutions Fire Team at Goodyear Tyre Plant Uitenhage

Omega Risk Solutions started with security services at the Goodyear Uitenhage plant on the 1st of November 2017.

Goodyear is one of the world's largest tyre companies. On the 1st of September 2018 Omega Risk Solutions started with a fire team at Goodyear. There is a Fire Chief and a Fire Controller on duty during daytime with two trained firemen on shift 24/7.

These firemen are daily exposed to incidents. The firemen are fully trained fire officers with all required equipment and a vehicle. The function of these committed firemen is to prevent industrial fires on site.



From left to right: Stash Pullen (Omega Fireman), Anton Terblanche (Omega Operation Manager), Freddy Xoli (Risk Control Manager Goodyear), Maxine Human (Omega Fire Controller) and Ernest Coopoosamy (Omega Fireman)













With over 55 years of combined experience we can offer an unmatched and detailed turnkey package to suite our clients landscaping and horticultural requirements. The upgrade and maintenance of horticultural infrastructure can be detailed to suit your budget, the seasons or your level of aesthetic requirement. We provide specialised services to the following sectors:

- Retail/ Shopping Centres
- Mining
- Hotel & Leisure
- Manufacturing

- Wholesale
- Healthcare
- Education
- Automotive
- Industrial
- Commercial
- Energy
- Stadiums
- Residential
- Aviation
- Financial

### Our services include

- Grounds and garden maintenance
- Sports turf maintenance
- A tree care and arborist service
- Road and hard surface maintenance
- Water feature and commercial pool maintenance
- Planting of focal point plants and annual colour plants
- Green waste removal
- Control of invasive species
- Installation and maintenance of irrigation systems
- Landscape design and installations



For more information on our services:

Tel: 0861 44 00 00 • Fax: 012 816 8461 • E-mail: info@quatro.co.za

### Our office:

Libertas Office Park, Block E, Cnr The Highway & Libertas Roads, Equestria, Pretoria





# **United National Brewery Team**

During the Omega Risk Solutions reward ceremony held on 08 December 2018, the UNB Management Team walked away with four trophies, namely:

- The Best Region
- Best Independent Contract
- Most promising contract
- Johan Rothman the National Operational Manager received the trophy for the Best Operational Manager
   Johan Rothman (National Operations Manager) with the Best Operations Manager





From left to right: André Eckard (General Manager Specialized Services) and Johan Rothman (National Operations Manager)

According to André Eckard, General Manager Specialized Services, the contract has various challenges of which the most challenging is to manage 45 depots all over South Africa. They overcome this by relying on strong supervisors to enforce policies and procedures.

In addition to managing the security risk aspects of the depots, the Omega team also manages about 237 million litres of beer with a shelf life of 5 days and cash to the value of 1.9 billion rand. Recorded losses for the past financial year were less than R100 000 and within a margin of 0.4% of the volumes sold.

Well done to the team for this achievement and keep up the good work!



### PMR Awards

Omega Risk Solutions walked away with the ultimate prize in the Security Industry on 28 August 2018, when awarded 1st position overall in the following categories and thereby claiming the most sought after Diamond Award:

- 1. Security Companies
- 2. Companies/Institutions doing most to fight crime.

### And we did it again in 2019!

Based on the survey on the Eastern Cape Province conducted during February and March 2019, Omega Risk Solutions will receive the following awards:

### **BUSINESS SECTOR: (SECURITY COMPANIES IN THE EASTERN CAPE PROVINCE)**

Omega Risk Solutions (Coastal Division) is highest rated on an overall rating of 4.20 out of a possible 5.00, and will receive the Diamond Arrow Award.

### **BUSINESS CATEGORY:** (COMPANIES DOING MOST TO FIGHT CRIME IN THE EASTERN CAPE PROVINCE)

Omega Risk Solutions (Coastal Division) is highest rated on an overall rating of 4.11 out of a possible 5.00, and will receive the Diamond Arrow Award.

The ratings are based on the perceptions of the respondents (corporates and senior government officials based in the Eastern Cape Province).

Congratulations and well done to the Coastal Team



### Social Community Project: Addo, Eastern Cape

On the 16th of April 2019, Omega Risk Solutions handed clothing to community members of the Valencia Township in Addo.

Addo is a town located in the Sarah Baartman District Municipality in the Eastern Cape Province. It lies in the region east of the Sundays River, some 72 km northeast of Port Elizabeth. Valencia Township was established as a formal settlement around 1990 but the upper Valencia called Alwyntjies was an informal settlement until 2010 where after new houses were built in that area.

Still there are many informal dwellings and many people and children do not have birth certificates or identity documents so it is very difficult to estimate the population of the area.

Valencia was established for the coloured community but now it hosts different races and Afrikaans and Isixhosa are the two main languages. There are many social problems in Valencia, the children and the elderly are particularly vulnerable groups and there are child headed households as many young mothers have died due to HIV Aids or TB



From left to right: Danie Lotter (General Manager Coastal Division ORS), Monika (Community member Addo), Angie (Community member Addo), Seraghe Daniels (ORS Manager) and Anton Terblanche (ORS Operations Manager)

### ADDO PRIMARY SCHOOL: EASTERN CAPE

On the 16th of April 2019 Omega Risk Solutions visited the Addo Primary school in Valencia, Addo and surprised the children with Easter eggs.

There is one school in the area namely Addo Primary school and the medium of education is Afrikaans. There is no High School for Afrikaans speaking children in Addo, and this is a huge disadvantage for the teenagers as they have to leave the area to attend a High School elsewhere.

There are three main Early Learning Centres in Valencia namely, Place of Mercy and Hope catering for up to 160 children, Abethu catering for 80 and Ollie Olifant catering for 40+ children.

The needs are great and there are many children who don't have access to education due do not having Birth Certificates or there is no room for them in the schools.





nton Terblanche (Operational Manager ORS) with scholars



### East London Donation to Charity

On 25th February 2019, Omega Risk Solutions in East London, donated various pieces of clothing to an NPO called "Helping Those in Need".

It was heart-warming to be able to hand over the items, knowing that needy people would receive these.

Section Leader Portia Goyi is seen in the attached photograph handing over the clothing to Chantel Cornelius.

"Helping Those in Need" personnel were extremely grateful for this donation as it can be given to people in the rural areas.











### DHL ZAMBIA



On 1 April 2019 Omega Risk Solutions successfully took over four sites of DHL in Lusaka and DHL ZAMBIA Kitwe. The sites include the DHL

site at Kenneth Kaunda International Airport and the Head Office in Lusaka.

Omega Risk Solutions trust that together we will build a strong relationship in Zambia.



### SHOPRITE ZAMBIA

On 27 March 2019 Omega Risk Solutions commenced with service rendering at a "new look" Shoprite in Lusaka. The Shoprite is located in Pinical Mall in Kabalonga. This is a new concept Shoprite in Zambia aimed at a relaxed visit to the mall and acquiring extraordinary items that will not be found at the "ordinary" Shoprites.



### KALUMBILA COMMUNITY SCHOOL

▲ In September 2018 Omega Risk Solutions received a request from Kalumbila Community School for a donation to expand the school for the children in the community.

During a site visit to the mine in January 2019 we visited the school in the local community. The building to the right in the picture below is the original school building that the school started with. The continuous growth of the mine had the effect that more families settled in the community. This lead to the situation where the school became too small and had to be expanded.

Omega Risk Solutions donated K5000-00 to the project for the paying of the builders' wages as most of the material was donated by the mine. The building to the far left is the new addition and this created much needed space for students.

Omega is pleased to be involved in the support of community projects and will be involved in the next phase that will again be a classroom of a similar size.







On 1 May 2019 Omega Risk Solutions participated in two separate Labour Day celebrations. The day was celebrated with workers being awarded certificates by the Department of Labour on various parades.

In Nampundwe three Omega security officers received certificates of commendation. The officers who received the certificates are: S/PM Mujunda Musumani, S/PM Daka Frank and SL Mathews Zulu.

At Kalumbila ten security officers received certificates and also a trophy for the best group on parade

We want to congratulate all officers on the good work done and their achievements.



Front from left to right: PM Clement Muzovu, Christopher Nkonde (Assistant Site Supervisor), SMP Jedo Bosman and SL Elijah Mwengwe Back from left to right: PM Kennedy Simuzi, PM Kapelembe Jackson, SL Paul Banda, S/PW Mable Chanda, SL Willy Bwanga, SL Adony Ngoma, S/PW Mervis Kalala and SL Trust Njobo



### TRAINING ZAMBIA



On 23 December 2018 our Training Supervisor (James Chola) experienced a setback in his health. He was deployed in Lusaka at the head office and was in charge of the training for Lusaka and surrounding sites.

The training section had to restructure and Enock Mubiana was appointed as the chief training officer in Lusaka in February 2019. Enock is now being equipped with skills in various specialized subjects at the Training Academy in Pretoria, South Africa.

Enock has been with Omega since June 2012, appointed at Bwana Mkubwa mine as an inspector and after a while, he was appointed as the recruiting/training officer in Ndola. In September 2013 he was deployed at Kalumbila as the assistant site manager until he became the site manager at Kalumbila. In June 2018 he was re-deployed to the head office in Lusaka to assist the operations manager with quality control at all the sites.

Omega has training officers in Lusaka, Ndola and Solwezi/Kalumbila.

We wish Enock well with the new appointment and responsibilities that has been placed on him.



# **DHL Express**

Omega secured a multi country security contract with DHL Express in the following countries:

Mozambique, Zambia, Namibia, Angola, Ghana, Nigeria, Botswana and Zimbabwe.

Omega does not operate in Zimbabwe and Botswana and therefore signed sub-contractor agreements with local registered companies to service DHL on Omega's behalf.

In Zimbabwe the sub-contractor is Fawcett Security, they have been operating for 53 years in Zimbabwe with a national footprint.

Christo Roelofse (COO Omega Group of Companies) travelled to Zimbabwe on 4 June 2019 for meetings with DHL and Fawcett Security.



Harare Airport, DHL Express Gateway From left to right: Amy McLeod (Sales Executive Fawcett Security), Mrs Janice Mothabia (DHL) and Christo Roelofse (COO Omega Group of Companies)













With over 60 years of combined experience in the cleaning industry our team has vast expertise of the industry.

Quatro Cleaning Services has become a well-known leader in the cleaning industry through it's professional service delivery and dedication. Focus, knowledge and our consistency are ctritical, in terms of adding value to our clients.

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- Mining
- Hotel & Leisure
- Manufacturing

- Wholesale
- Healthcare
- Education
- Automotive
- Industrial
- Commercial
- Energy
- Stadiums and Events
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### Our office:

Libertas Office Park, Block E, Cnr The Highway & Libertas Roads, Equestria, Pretoria





# **VISION**

To be the most respected supplier of integrated security solutions to all blue chip clients in our target markets.

# **MISSION**

To provide world-class integrated security solutions to clients in our target markets by consistently exceeding customer satisfaction through operational excellence and innovation.

Our blue print solution embraces a safe and secure environment.

# **VALUES**

- P assion
- R espect
- I ntegrity
- **D** iscipline
- **E** xcellence



SECURITY WITH INTEGRITY

