

SETHAGA

Omega Risk Solutions Ω Security with Integrity Ω December 2018 Ω ISSUE 24



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Cerveja De Mozambique

Brewery contract in Mozambique

Security Industry Alliance Awards

SIA 10th Annual Awards

Food Safety

Game Nigeria

South African High Commission

Omega Risk Solutions Ghana preferred security provider

CAN SUCCESS BE COUNTERED BY A FEAR FOR FAILURE?

“One of the biggest secrets to success is operating inside your strength zone but outside of your comfort zone.” (Ralph Heath)



One thing is clear – the world does not reward defeat and you will hardly ever find documented failures. The exceptions however is, when some failures become the steppingstones for success. Such failures may be defined as positive failures. This is the case with Thomas Edison, the inventor of the light bulb. It took him approximately one thousand attempts before he developed a successful prototype light bulb. When someone asked him how it feels to fail a thousand times, he replied that he did not fail a thousand times – the light bulb was an invention with a thousand steps.

The majority of us try to prevent the likelihood of failure. Our focus on “not failing” negates our energetic strive for success. The uncomfortable truth is that failure might be life’s greatest teacher if you fail by trying to be successful. “But sadly, most people, and particularly conservative corporate cultures, don’t want to go there,” says Ralph Heath, managing partner of Synergy Leadership Group; “Instead they choose to play it safe, to fly below the radar, repeating the same safe choices over and over again. They operate under the belief that if they make no waves, they attract no attention; no one will yell at them for failing because they generally never attempt anything great at which they could possibly fail (or succeed).”

However, in today’s recession-threatening economies, some employers are no longer shying away from failure—they are embracing it. According to an article in BusinessWeek, many companies are deliberately seeking for employees with track records of both failure and success. They believe that these people have irreplaceable experience and perseverance as a result thereof.

The mainstream of successful people in the world are veterans of failure. Somewhere in their lives they adopted an attitude of “no fear for failure”. They understand that great success depends on great risk and failure is

simply a common by-product. Executives of such organizations do not constantly regret their mistakes but instead transfer them into future gains. They operate under enormous pressure and have to take risks and make crucial decisions on a daily basis without any fear of failure.

Of course, the risks you are taking should be calculated; you should not act blindly and recklessly and simply hope for the best. Achieving a certain goal (risky or not) requires preparation, practice and some awareness of your skills, capabilities and talents.

By taking risks, you might fail incredibly but, on the other hand, you might succeed incredibly! Either way, you will learn more about your strengths, talents and capabilities, and you will strengthen your will for the next challenge. This sounds like dangerous territory (and it can be) but there are ways to ease your fear for failure:

- Reading and listening
- Maintain a positive attitude
- Honest intentions
- Know what you want to achieve
- Stay clear from negative people

Failures and mistakes can be prevented or minimised by understanding the reasons for failure:

1. You waited too long to act
2. You were too careful
3. You tried too hard to be perfect
4. You tried to do it alone
5. You did not collect the right information

THINGS SUCCESSFUL PEOPLE NEVER DO:

1. Never return to things that did not work before.
2. Never try to be someone they are not.
3. Never try to change another person.
4. Never believe they can please everyone.
5. Never choose short-term comfort over long-term benefit.
6. Never trust someone or something that appears flawless.
7. Never take their eyes off the big picture.
8. Never neglect to investigate.
9. Never forget that their inner life determines their outer success.
10. Never get sucked into social media.
11. Never go through the day without a plan.
12. Never worry about things they cannot control.

In conclusion, never view failure as bad luck or incompetency. Instead, view failure as just an opportunity to try again. While you are failing, you are learning and while you are learning, you are growing. Let failure teach you something about yourself. Knowing yourself is one of the most important factors in achieving success. Your failure means that you have courage. It means that you have the strength to endure and the nerve to become successful.



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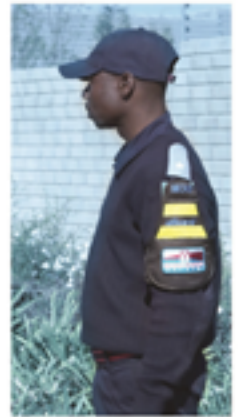
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Escola Portuguesa Em Luanda

Escola Portuguesa

Fundada em 1986 com autorização do Ministério da Educação de Portugal, a Escola Portuguesa de Luanda obteve autorização definitiva de funcionamento concedida pelo Ministério da Educação de Angola em 1993. A gestão da escola continua a ser da Cooperativa Portuguesa de Ensino em Angola.

Criada originalmente para o ensino dos filhos dos portugueses residentes naquele país, a Escola Portuguesa de Luanda tem docentes requisitados ao Ministério da Educação de Portugal e segue os programas e o calendário escolar que vigoram em Portugal. Considerado o estabelecimento de ensino não universitário mais prestigiado e procurado em Angola, a Escola Portuguesa de Luanda abriu também as suas portas a alunos angolanos, designadamente aos familiares da nomenclatura local, e aos filhos das pessoas com maior poder económico.

Construída com capacidade para 1.500 alunos, a Escola Portuguesa de Luanda ministra os níveis de ensino pré-escolar, ensino básico e ensino secundário. No ano letivo de 2007/2008 contava com oitenta e um professores e mil duzentos e seis alunos. Em 2009 o número de discentes atingiu a fasquia dos 2 mil e em 2010 a capacidade de resposta foi ultrapassada ficando 600 alunos à espera de vaga para entrar.

O governo português mostrou disponibilidade para apoiar a concretização de uma segunda fase que permitiria o aumento da capacidade da Escola Portuguesa de Luanda para os 3 mil alunos. No entanto, até ao momento tal ainda não ocorreu.

A Omega Risk Solutions (Angola) Lda foi convidada a concorrer ao contrato do Escola Portuguesa em Luanda no meio de maio de 2018 e, a 31 de julho de 2018, a Omega foi informada de que recebiam o prestigiado contrato Escola Portuguesa em Luanda (EPL). O contrato começou em 3 de setembro de 2018.

Durante as semanas que antecederam o dia de abertura, a Omega assumiu a propriedade desde o início e preparou meticulosamente todos os procedimentos e treinamentos para cumprir os padrões de segurança exigidos. Com o apoio da gerência do Escola e em particular o Diretor Executivo, Sr. Luis Costa e sua equipe, o dia de abertura foi bem-sucedido sem problemas. A tarefa da Omega é aplicar o controlo de acesso na entrada principal, bem como o controlo de acesso e saída na entrada dos serviços;



Sr. Tito Gunga (Dir. De Contrato), Srª Maria João (Drª Sços Gerais), Drª Adelaide Goudginho (Drª Finanças), Chris Minny (Omega Risk Solutions, Dir. De Contrato)

garantir um ambiente seguro para os funcionários e alunos da escola, bem como, assegurar bens matérias, máquinas e equipamentos da Escola.

Portuguese School Of Luanda

Escola Portuguesa de Luanda (EPL) is a Portuguese language international school in Luanda, Angola.

Founded in 1986 with the authorization of the Portuguese Ministry of Education, the Portuguese School of Luanda obtained definitive authorization from the Ministry of Education of Angola in 1993. The school continues within the Portuguese Teaching Cooperative in Angola.

Created originally for the children of the Portuguese living in Angola, the Luanda Portuguese School has requested teachers from the Ministry of Education of Portugal and follows the programs and school calendar in Portugal. Considered to be the most prestigious non-university educational institution in Angola, the Portuguese School of Luanda has also opened its doors to Angolan students, particularly the children of Luanda's upper classes.

Built with a capacity for 1,500 students, Luanda's Portuguese School provides pre-school, primary, secondary and tertiary education levels. In the academic year 2007/2008 it had 81 teachers and 1,206 students. In 2009 the number of students reached the brink of 2000 and in 2010 the maximum capacity was exceeded with 600 students waiting for a place to enter.

The Portuguese government has shown willingness to support the implementation of a second phase that would allow the increase of the capacity of the Portuguese School of Luanda to 3,000 students. However, to date this has not yet befallen.

Omega Risk Solutions (Angola) Lda was invited to bid for the Portuguese School contract in Luanda in the middle of May 2018 and, on 31 July 2018, Omega was informed that they received the prestigious Portuguese School contract in Luanda (EPL). The contract commenced on 3 September 2018.

During the weeks leading to the opening day, Omega took ownership from the beginning and meticulously prepared all procedures and

training to comply with the exceptionally high security standards required. With the support from the School's management and in particular the Executive Director CPEA, Mr Luis Costa and his team, the opening day was successful.

Omega ensures a safe environment whereby the school can perform their daily tasks and for Omega to earnestly apply access and egress control at the main entrance for school personnel and students as well as access and egress control at the service entrance. Omega also has to secure electronic education equipment and electronic aids, computers and overhead projectors of the school.

Security officers guard against strangers loitering around the school perimeter and prevent unwanted people entering the premises to possibly carry out malicious acts.



Luanda, 03 September 2018

To: Senior Management Team of Omega Risk Solutions Angola

Subject: Outstanding Performance Recognition Letter for Mr. Antonio Camando

It is with pride that Barroworld recognize the Outstanding Performance in favor of your employee Mr. Antonio Camando, who unequivocally has demonstrated extraordinary leadership toward his responsibility as Omega Area Manager for Luanda Sul province.

During the years 2017 and 2018, Mr. Antonio Camando has fulfilled with tremendous discipline and exemplary work ethics the security needs of our both operation and business in all Barroworld facilities in Saurimo, Luanda Norte Province.

Considering the fact that your prestigious organization strive to attract the best people, we recommend that you give Mr. Antonio Camando the highest performance appraisal award that exist in your organizational management system.



OMEGA SECURITY AND MAINTENANCE CONTRACT

DANDE SPOOL BASE

The Dande Spool Base facility is situated in the Bengo province of Angola. The base is located about 45 km north from Luanda and specialized in the fabrication of rigid pipelines for reel lay installation of deepwater oil and gas production systems.

ANGOFLEX TECHNIPFMC Group & SONANGOL association developed in 2003 a Spool Base at Dande, where pipelines are welded onshore and spooled onto a large reel on a vessel. The spool base includes a 611m long jetty, dedicated to pipelines loading, unloading and spooling operations on reel-pipe installation vessels. As this jetty is classified as a national harbour, the Spool Base thus must adhere to the International Port Regulations and ISPS Code.

During 2017 ANGOFLEX decided to "Clone" the base for the next 2 to 3 years because of the reduction of oil development contracts. All ANGOFLEX operational activities would stop over this period but they wanted the base to be secured and maintained during the cloning period.

In December 2017, Omega was awarded the Security and Maintenance Contract for Dande Spool Base. On 22 December 2017 the base and harbour responsibilities was handed over to Omega.

The base is totally independent and self-sufficient as in this specific area Government infra structure has not yet been developed.

The base has a huge infrastructure consisting of 32km of roads, accommodation for 500 people, workshops, offices, catering facilities, its own power supply plant, water purification plant and much more. This illustrates the enormity of Omega's responsibilities which inter alia includes securing of the whole area of operations, managing the sub-contractors and suppliers, maintaining of all procedures, Health and Safety, general base management and a variety of maintenance activities.



Dande Main Gate



Omega Dande Security Officers during shift change parade



Security Officer manning the Guard Tower on Site

Clube Náutico da Ilha de Luanda

Omega Risk Solutions (Angola) Lda commenced rendering services to the prestigious Club Náutico (CNIL) contract earlier this year.

Club Náutico is a sports club in the Angolan capital, Luanda. The club is situated at the entrance to “Ilha de Luanda” which is actually a long narrow peninsula rather than an Island.

Security officials doing duty at the marina entrances have to control all equipment that is taken on-board or leave the vessels. The security officials must also control the technical people when they carry out maintenance. Adjacent to the marinas is a dry dock where major services are conducted on site by specialist technicians.



From left to right: Chris Minny (Omega Risk Solutions, Contract Manager), M/s Inácia Campos (General Manager: Clube Náutico) and Leão L. Nsango (Site Manager)



From left to right: PM Mario Roberto and SL Domingos Silvestre



PM Jorginho Maria

Swimming, sport and recreational fishing, sailing, canoeing, rowing and kite surfing are the main sports offered to members of the club. It has a capacity for up to 130 recreational boats, water scooters, and motorized boats up to 30 feet. The club is a center of excellence for the practice of nautical sports, of all kinds, given its extensive coastline, with open sea areas and extremely warm waters. Since its existence, Club Náutico has won many championships in deep-sea fishing.

Club Náutico regularly participates or hosts national and international competitions in the sports activities presented at the club.

During the weeks leading up to the opening day, Omega took ownership from the beginning and meticulously prepared all procedures and training to comply with the security standards required. With the support of the club's management and in particular the General Manager, M/s Antonia and her team, the opening day was successful without any problems. Omega is responsible to apply access and egress control at the main pedestrian entrance as well as access and egress control at the entrance to their vehicle park.

Numerous vendors are active in the area. They move around in small canoes and security officials are responsible to make sure they do not approach the anchored boats or approach the boats docked in the dry dock for maintenance.



Omega received the above letter of appreciation from Clube Náutico for Patrolman Maria's actions when a Jet Ski broke loose during a storm.

South African High Commission

The South African High Commissioner to Ghana, Her Excellency Madam Lulu Xingwana, approved Omega as the new security supplier to the South African High Commission premises in Accra. Omega is responsible for all the guarding and alarm monitoring. The contract commenced on 1 October 2018.



From left to right: Mr Monanye J. Madiga (First Secretary: Corporate Services), Ms Gloria Motau (Third Secretary Admin), Chris Everts (Omega Risk Solutions Country Manager) and Ken Ollenu (Omega Risk Solutions Regional Manager)



From left to right: SL S. Felan, Insp D. Cobbina, S/PM E. Owusu-Ansah and S/PM B. Ofori

GAME WEST HILLS AND ACHIMOTA

GAME is set for the opening of two more popular general merchandise stores at West Hills Mall, Accra's biggest mall, and Achimota Mall.

South Africa-based GAME is a highly celebrated retailer of general domestic merchandise and groceries for homes, leisure and business use.

GAME is a subsidiary of Massmart Holdings of South Africa, Africa's third largest distributor of consumer goods and the leading retailer of general merchandise,

liquor and home improvement equipment and supplies. GAME has multiple stores in eleven African countries. The arrival of GAME at West Hills Mall and later at Achimota Retail Centre, will bring the total number of GAME stores in Ghana to four, including one at Kumasi City Mall since 2007.

Omega is the proud retail security provider to GAME since the opening of the first store and now also to GAME West Hills Mall and GAME Achimota Mall.



Game West Hills team. From left to right: SL R. Lawer, S/PM E. Wusah, S/PM S. Addy, S/PM F. Honu, S/PM K. Ninson, S/PM I. Blay, S/PM P. Owusu and Sup M. Agbley



Mr Sarel Badenhorst (National Asset Protection Manager MASSDISCOUNTERS) and Mr Charl van Schoor (Asset Protection Manager Africa Store Operations MASSDISCOUNTERS) instruct the team before final deployment at Game West Hills



Game Achimota team. From left to right: H. Gyamfi (Site Senior), S/PW M. Bondizie, S/PM I. Kabore, S/PW R. Aare, S/PM S. Ofori, S/PW R. Donkor, S/PM W. Gambila, S/PM I. Ayum, S/PM C. Agbeli, Sup A. Tonato and C. Everts (Omega Risk Solutions Country Manager)

SHOPRITE TAKORADI

Since the discovery of oil in Ghana in 2007, the port city of Takoradi has been one of Ghana's fastest expanding growth nodes. Takoradi Mall will be a pioneer development in this regional capital. The mall will be developed in two phases with the first phase offering 11 000m² of prime retail space set to open for Christmas in 2018.

The 7th Shoprite store in Ghana opens in Takoradi Mall early December 2018.

Omega is the proud security provider for Shoprite Ghana. The new Omega security team has deployed on 1 October 2018. Each security officer has received specialized retail training.



From left to right: S/Sup Mohammed Abanga, S/PM Ibrahim Ephram, S/PM Michael Ayem Prah, S/PM Emmanuel Amissah, S/PM Francis Adjei, Mr William Larkai (Shoprite Sales Manager) and LCM Stephen Agormetu

RED SEA HOUSING SERVICES



Red Sea Housing Services has become the largest and most advanced modular building solution provider throughout Middle East, Africa, and Asia. Whilst establishing their footprint in over 65 countries worldwide, Red Sea Housing Services have actively embedded their presence and reputation as the leader in off-site modular construction.

The Ghana plant is the biggest manufacturing facility of Red Sea Housing Services and was established in 2004 in the Tema Free Zone. The facility serves the demands of the African continent and South America market.

With 800 personnel working at the Tema manufacturing facility, the factory has an annual production capacity of 285,600 sqm, on an area covering 70,000 sqm. The factory's site operations & maintenance are supported by an additional 300 personnel. Additionally, the factory has an inventory capacity of 180,000 sqm to stack manufactured units prior to its shipment and also to store units retrieved post lease period.

Omega is the proud security provider of Red Sea Housing Services since 1 October 2018.



From left to right: Mathew P Varghese (Security Coordinator), Chris Everts (Omega Risk Solutions Country Manager), SL James Banini, PM Bernarb Yaw, PM Adamu Daniel, PM Ozor Kofi, PM Yahaya Idrisu, PM Derrick Kakpor, PM Augustine Alanyo, PM Francis Anatabor, PM Kingsley Avorli, PM Christopher Tettey and Sup Goldfred Adzaklo



Her Majesty Queen Margarethe II (middle)

QUEEN OF DENMARK VISITED GHANA

Her Majesty Queen Margarethe II, visited Ghana on invitation by the President Nana Addo Dankwa Akufo-Addo.

The Queen was accompanied by Denmark's Minister for Foreign Affairs, Mr Anders Samuelsen, the Minister for Environment and Food, Mr Esben Lunde Larsen and a business delegation of 39 Danish companies from three sectors– Food and Agriculture, Sustainability and Maritime and Infrastructure and Railways.

With the objective of showcasing Ghana as an attractive market for Danish companies to invest in and partner the business delegation, the theme was: "Ghana– An Emerging Market Within Reach".

Among the Queen's itinerary was a visit to the China Harbor Engineering Company site, contracted for the extension of the Tema port. Omega Risk Solutions Ghana was privileged to provide the security for the memorial visit to the harbor site.

Decathlon Ghana

Decathlon opened its first store in Ghana in April 2017 and has been one of the leading members in the retail business dealing in quality sports equipment. Offering a variety of brands to choose from, they pride themselves with a great customer service and very competitive prices.

Omega Risk Solutions is proud to partner with Decathlon in providing security services. Benched on a strong collaborative relationship, both Omega and Decathlon are optimistic that the right service will be provided to satisfaction.



From left to right : S/PM Sadiq Aziz, Oscar Dudicorff Kwabla Azameti (Operations Manager Decathlon) and S/PM Daniel Essien



World Clean-up Day September 15, 2018

World Clean-up Day is an international movement tackling environmental and social problems related to mismanaged solid waste. Omega Ghana was a proud supporter aiming at promoting a clean and waste-free Accra.

A total of 150 countries were on board to raise awareness on good sanitation and the need to clean their respective countries using the citizens.

About 12,710 tons of waste are generated daily in Ghana and it is estimated to go up to 25,000 metric tons within the next three years. Accra alone generates 3,000 tons of waste daily, out of which only 2,200 are collected, leaving a deficit of 800 every day.

On World Clean-up Day people were directly approached and educated to understand the situation and motivated to change to a positive attitude.





CERVEJA DE MOZAMBIQUE

Introduction

Arkhe Risk Solutions started the contract at CDM in September 2015, taking over from VISA Security. At the time CDM consisted of 3 x Breweries, Maputo, Beira and Nampula as well as several depots throughout key cities and towns. From day one it was an uphill battle fighting against a sophisticated theft and fraud syndicate operating from within CDM. Huge losses (millions of South African Rand per month) per Brewery were experienced. Losses included physical product theft, empty returns fraud as well as “over production / under declaration” and loss of Brewers Malt. Losses at the remote depots were so large that CDM decided to shut them down as they were no longer economically viable.

Actions taken to rectify the situation

The first challenge was to gain the client’s trust and confidence. The road to this goal took almost a year and included understanding the client’s business from receiving raw materials, brewing, packaging, storage systems, complete paper trail and distribution.

The second challenge was to “re-invent” the way Arkhe Risk Solutions approached the job within the cost cutting constraints imposed upon us by the client. SAB MILLER was acquired by AB-INBEV and a painful cultural change was underway within CDM. This made the second challenge very difficult and Arkhe’s Project Manager for CDM, Mr Francois

Arkhe Project Management structure



From left to right: Francois Bekker (Project Manager), Victor Massango (Sr Site Insp CDM Beira Brewery), Alfredo Nhamuave (Sr Site Insp CDM Maputo Brewery) and Inacio Penga (Sr Site Insp CDM Nampula Brewery)

Bekker, had to build up a strong, trusting relationship with the AB-INBEV Financial Director for the Zone. Some CDM staff were retrenched, some promoted and some moved to other departments. Instead of reporting to SAB MILLER Johannesburg, the continent was divided into zones with Mozambique forming part of Zone B with Swaziland, Lesotho, Malawi, Zambia and Namibia. CDM staff were too nervous to make decisions as they did not fully understand the AB-INBEV culture yet. A proposal was presented to the Financial Director and it was accepted and Mr Bekker was given the green light to go ahead with the security changes.

The third challenge was to implement this new system during very uncertain times. A policy of zero in-house tolerance was adopted and security officers were trained that even an honest mistake would result in their removal from the contract! After lots of planning and consulting with the client, it was mutually decided that a system of "Super Security Officers" would be introduced. All security officers would be trained up to supervisor level and a bonus system was introduced for critical security officers, i.e. security officers that work at the gates and do all the documentation and verifications. This resulted in a competition based workplace where security officers check up on each other and should a mistake be made, the next security officer will move into his place and effectively triple his salary. This had a huge impact on the way the security officers go about their jobs. CDM checkers were deployed to the gates and all paper generation was

centralised here. This resulted in a system where all involved, Arkhê, CDM, CDM Route sales drivers and sub contracted transporters would be together to verify that the load balanced with what is printed on the Invoice/Empties return note. The off-site CCTV Control room monitors this process. The daily transaction list is drawn off the main server and compared to the gate register at close of business each day. Discrepancies are referred to the CCTV control room for physical load checks.

Beira Brewery

Due to contractual problems with VISA Security, Arkhê only assumed responsibility at Beira on 26 June 2017. The losses ran into millions per month. Knowing this, we embarked on a recruitment drive to recruit only security officers with a tertiary qualification. To our surprise, we started training with almost 300 recruits! The training consisted of a syllabus up to Shift Supervisor level. After this was achieved, we embarked on a "Client specific" course. The syllabus for this was a joint compilation effort from Arkhê as well as CDM. The result was a deployment of security officers who knew exactly what to do and how thefts/fraud take place and how to prevent this, even before they got to site. The results were spectacular and losses went into a vertical drop from day one. The current losses at Beira due to theft/fraud are so minimal that if included within the acceptable production losses (breakages/spillages), it is still well over 50% less than the acceptable norm. CCTV cameras have



been purchased and once installed, will be live streamed back to the off-site control room at Arkhê HQ in Maputo. The Site Supervisor here is Victor Massango, transferred from Maputo Breweries, and he controls the situation with an iron fist.

Nampula

This Brewery is fondly referred to as “The Wild West” of Mozambique. Every type of theft/fraud incident possible was a normality here and millions per month was lost. Actions by security officers trying to protect the client’s property was almost always met with physical attacks resulting in minor injuries, death threats to CDM personnel and sub-contractors alike. Big discrepancies between the exit gate and warehouses was the order of the day.

Directly after the mobilization of Beira, the team proceeded to Nampula. New security officers were trained as per the Beira model, and brought in from Nacala, some 200km’s away. All incumbent security officers were replaced overnight and redeployed to other, less intense sites. Again the zero tolerance policy was enforced, resulting in almost half the new security officers force being replaced within the first week. This message hit home and the situation started to change in Arkhê’s favor. Losses started to plummet and are now also maintained within the CDM acceptable production loss level. Discrepancies at the gate have now become an exception rather than the rule. Arkhê has an exceptional Site Supervisor here in Inacio Penga who never seems to tire in his efforts and motivation.

CCTV has been installed in Nampula and is live streamed to the off-site control room at Arkhê HQ where it is monitored 24/7.

Jardim Brewery (Maputo)

This is the largest Brewery in Mozambique and geographically consists of the Jardim Brewery, Vidreira remote raw materials storage facility and Zimpeto Wine & Spirits, a remote finished product storage facility. Due to the very cramped and crowded situation at Jardim, theft and fraud was on the same level as the other two breweries. Directly after the Nampula re-deployment, the same actions were taken here, with the same results! Losses plummet-



ed and extreme control was exerted at the main entry and exit gates. The Site Supervisor at Jardim, Alfredo Nhamuave, was handpicked from the incumbent Shift Supervisors and spent 2 months under the mentorship of Victor Massango before he moved to Beira. He is doing sterling work and the results speak for themselves! CCTV was installed and is currently being upgraded and more cameras installed. The CCTV is streamed live to the off-site control room at Arkhê HQ and monitored 24/7.

THE CCTV SYSTEM

At first commissioning of the Maputo cameras contract, we improvised a system from a “wish list” from each Head of Department inside the Brewery, but soon realized the requirements could not be met. The system, installed before Arkhê Risk Solutions won the contract, was obsolete. The cameras were not suitable and the software out of date and incapable of executing all the requirements.

During the CDM Budget process in 2016, a budget for new Avigilon cameras and software was accepted. The Maputo replacement process started in March 2017 and immediately hit a glitch, as most of the Fiber-Optic cables had to be replaced due to previous bad installation as well as new HSE regulations. The Maputo process was completed a couple of days before Christmas, December 2017.

In the meantime, the CCTV systems for Nampula Brewery and Beira Brewery arrived in Maputo and



Higino Cumbe
(Lead Technician CDM Project)



Mafuquene Cordeira
(Technician CDM Project)

the Arkhê Technical Department unpacked the cameras, configuring all equipment with IP addresses and repacking them in their boxes. The aim of this was to have a basic “plug and play” system arriving on site that would cut installation time to the minimum and save the client costs.

All the cameras removed in the replacement process, was moved to the Luso Vinho or Zimpeto external warehouse. The cameras will be streamed back to the central control room via our microwave links for monitoring.

Central Off-site monitoring

We started with live monitoring and stuck to the original wish list requested by the different heads of departments to compile our control room post instructions and duty sheets. The controllers were successful in picking up people drinking a few beers from the production lines and forklift operators driving unsafely. Only when we discovered a possible fraud, we realized our focus was wrong! We made contact with the Forensic Investigation team based in Johannesburg and after two visits, we wrote a new policy for the CCTV control room. This policy will add value during an investigation and eventually act as a deterrent, as reaction time on theft and irregularities is cut down to 6-12 hours, instead of 3-6 months when the losses are discovered during audits.

The entire focus of the controllers have shifted to

the product entry/exit gate and the raw material entrance gates. We compiled a spreadsheet with the following data:

Exit/Entrance gates:

- Truck registration number or fleet number.
- Loaded or empty.
- Number of pallets loaded.
- Product/returns loaded. 550 ml returnable, 330 returnable, 330 NRB or cans.
- Exact time of exit/entrance.

To support the data capturing by the controller, the picking and packing slips as well as the trip sheets for the following day's movements are supplied to them. During the nightshift, when pre-loading takes place, the trip sheets and picking slips information is captured already. This also forces the controller to monitor the loading tunnel cameras to ensure the truck being loaded, is actually loaded with the stock as specified on the picking slip. This ensures that any extraordinary movement, in the loading tunnel at night, sets off all the alarms in the controller's mind. This system has proven to be extremely effective and many thefts were prevented over the past 8 months.



Arkhe Risk Solutions executes all security services to the CLN project, including among others :

- Control Room Management
- Armed Security Services
- Access Control
- Vehicle H/S Control
- Heavy Machinery Security
- Tugs Protection Services

- Maritime Security Services
- Fuel Supply Control Services
- ISPS Code Security Services

Our team's dedication insures the CLN client the provision of a 1st world country, security service, even with all the limitations and challenges that we are subject to.



GRIT REAL ESTATE INCOME GROUP



Grit Real Estate Income Group is a multi-listed property income group operating in carefully selected African countries. The Company optimizes its structural investments underpinned by solid property fundamentals to achieve superior US Dollar and Euro based returns.

Grit's strong management team has over 59 years' combined experience on the continent and is supported by in-country asset and property managers. Key executives are significantly invested in the Company on a no free carry basis, ensuring alignment with shareholders.

Mozambique portfolio:

Commodity House Phase 1, KPMG/Hollard Building, Vodacom Building, Zimpeto Square, Bolloré Warehouse [PEMBA], Mall de Tete, Commodity House Phase 2, VDE Housing Estate.



Birdseye view of the residential area providing accommodation to mainly VALE middle and senior management



Vale Dos Embondeiros (Vde) Housing Estate Tete, Mozambique

Size: 17 071 m²

Estimated value: US\$35.55 million

Tenanted by Vale and Barloworld, the Vale compound offers prime accommodation within Tete, and features 83 three-bedroom units, and 40 two-bedroom apartments with air-conditioning. Sport and recreation facilities such as tennis courts and a swimming pool completes the offering.

Providing a safe and secure environment is of pivotal importance as it offers a sense of comfort to all stakeholders and the public. Arkhê Risk Solutions was contracted to provide a professional security offering to ensure that the Vale compound enjoys the benefit of 24-hour manned security and safety solutions.

The range of professional services offered by Arkhê Risk Solutions constitutes the best solutions to ensure that all security considerations are met at VDE.

Arkhê Risk Solutions provide Access Control, Perimeter Control, K-9 services, CCTV & Alarm Monitoring and Response to VDE. The combined application of all the above have proven to be very effective in preventing break-ins, uncontrolled movement into and out of the estate, as well as improving the general security situation and creating a better controlled and enhanced safe environment for tenants and their families.

Since inception, more than 200 incident free days have been reported which is a clear indication of the effectiveness of Arkhê Risk Solutions services. The layered approach to security ensured no perimeter breaches.



From left to right: Joao Angelo Joa (Arkhê Operations Coordinator), Mrs. Catia Cawood (Estate Manager for Grit) and Sup Milagre Figueira



Albertino Simao Quane (dog handler) with Casey (German Shepard used to patrol the housing estate at night)



Arkhê Risk Solutions control room on site at VDE where all CCTV and alarms systems are monitored



U.S. MISSION MOZAMBIQUE TORRES-ARKHE JV GUARD FORCE CONTRACT



From 2012 until now, the joint venture Torres-Arkhê has successfully provided a range of security services to the U.S. Mission in Mozambique. Security services are provided to the U.S. Embassy Chancery, USAID, Center for Disease Control and Prevention, Peace Corps, The American Cultural Center, New Embassy Campus construction site and many diplomatic residences throughout Maputo.



Arkhê alarm technician Amilto Bila works full time providing maintenance to alarms and electric fences at US Diplomatic residences.

The local security officers are extensively vetted and must pass a rigorous training program before they are accepted on the contract. In 2017 the U.S. Embassy

Diplomatic Security Office once again rated Arkhê's services as "Excellent."



Deputy Guard Force Commander Zito Dique gives refresher training to residential security officer Antonio Chiconela on how to search vehicles for improvised explosive devices (IED's) before entering the diplomatic compound.



Jaime Pana receiving the Security Officer of the Year award:



U.S. Marines assist in training supervisors in medical aid first responder techniques.



From left to right: Claudio Lombene (Guard Force Commander), Jason Gardner (Assistant Regional Security Officer), Sr Insp Jaime Pana and Mark Cassayre (Deputy Chief of Mission).

TRAINING COURSE: TECHNICIANS ON SCAFFOLD ASSEMBLY AND HEIGHT SAFETY

Earlier this year eight technicians, working for Arkhê Risk Solutions, attended the scaffold assembly course held at Arkhê offices in Maputo.

The Arkhê technicians can now securely assemble scaffolding for the maintenance and monitoring CCTV contract with CDM Mozambique. The technical staff who attended are Jaime Fabião Chemane, Fernando António Dimande, Armando Xavier Mabui, Benício Leonardo Chaúque, Higino Henriques Paulino Cumbe, Refinaldo Alberto, Justino Jorge Nhanwave and Higino Henriques Paulino Cumbe.

The height safety course, presented the following day, included basic knowledge about safety at working at heights. The team spirit was built up and the technicians all really enjoyed the course. This training allows the team to work at any site where stringent health and safety rules are required. It is extremely important to learn how to avoid accidents and be cautious.

The evaluation of trainees on six parameters was extremely good and they completed all questionnaires and passed successfully. The trainees evaluated the value of the course on four criteria and found it very interesting, applicable and useful for their professional activities.



From left to right: Justino Jorge Nhanwave, Benício Leonardo Chaúque, Fernando António Dimande, Higino Henriques Paulino Cumbe, Higino Henriques Paulino Cumbe, Jaime Fabião Chemane, Refinaldo Alberto, and Armando Xavier Mabui. In front: Tome (Trainer).

Arkê Electronic Systems

The manager of the electronic division is Thomas Klopper who has been in the electronic security industry for more than 26 years. He has experience throughout Africa in electronic system projects.

The technical manager and co-ordinator is Jorge Nhanwave with 18 years' experience in the industry and has been with Arkê since its inception 12 years ago.

Arkê's electronic systems department is engaged in continuous research. Leading security distributors are offering Arkê all the new electronic system products available. Up to date development and training of staff ensures that the technical and operational teams have the skills and knowledge to understand and meet the latest electronic security industry requirements.

Commitment to innovation and excellence means that Arkê Risk Solutions is ideally placed to deliver a high standard of design, development, installation, integration, and maintenance of your electronic security system.

Arkê offers the following services, which are proactively integrated into a comprehensive security solution:

- Equipment supply
- Project management
- Installations
- Commissioning
- CCTV monitoring
- Maintenance



From left to right: Tommy Klopper (Electronic Systems Manager), Jorge Nhanwave (Technical Manager), Mafuquene Cordeiro (Senior Technician), Higino Cumbe (IT Technician), Armando Mabuie (Senior Technician), Refinaldo Alberto (Senior Technician), Justino Nhanwave (Technician), Fernando Ndimande (Technician), James Chemane (Technician), Carlos Mazias (Technician), Makoshstar Constantino (Driver and Team Support)



Back from left to right: Moises Cumbe, Lazaro Mondlhane, Nelson Chambule, Agostinho Cumbe, Agostinho Juvêncio, Domingos Frederico, Armando Lipanga, Mario Pondja, Pascoal Tsambisse and Manuel Mboene
Front from left to right: Fernando Pedro, Antonio Bongane, Leopoldo Guambe, Inacio Malapusse, Jorge Carlos, Jonas Mondlane, Acácio Herminio and Orlando Fumo

Arkê Maputo FC is the name of Arkê's football team in the Maputo region. The team won the Provincial Championship of the Recreational Soccer of Public and Private Institutions, 2018 edition.

With this trophy, Arkê Maputo FC has qualified automatically to the National Championship of the Recreational Soccer of Public and Private Institutions, 2018 edition, which will take place in Vilanculos - Inhambane Province, over the period 1 to 11 December 2018.

Parallel to this Championship, Arkê Maputo FC was also running the League Cup and played in the finals on Saturday, 3 November 2018 against a team called DOMUS (Lift's Installation and Maintenance company).

The above achievements are remarkable since Arkê Maputo FC was not in any competition in 2017 but is currently playing on a better level than many teams who participated in both competitions semi-finals last year.



Inácio Malapusse, the Captain of the Team receiving the trophy



NAMIBIA

From left to right: Mr Tjiunatjo Kanjaa (WoermannBrock Internal Auditor), Ms Lyaloo Amalimwe (WoermannBrock Manager Eros Branch), Mr Leon Mostert (WoermannBrock Manager Olympia), Mr Rudolf Fourie (WoermannBrock General Manager), Johan van Vuuren (GM Omega Security), Mr Gabriel Mlunga (WoermannBrock Khomas Grove), Ms Alisia Hatutale (WoermannBrock Hochland) and Mr Theofilus Ickua (WoermannBrock Regional Manager)

LOSS CONTROL : *WoermannBrock & CO*

Omega Security Services Namibia established, except for the existing guarding and technology division, another division that specialises in Loss Control. As the main business stream in Namibia is within the Retail Market, Omega Security realised the need for such service.

WoermannBrock & Co (Pty) Ltd awarded the Loss Control contract to Omega Security for five of their main risk outlets. Omega Security arranged a meeting with the management of WoermannBrock & Co at Omega Security office to introduce the Branch Managers of WoermannBrock & Co to our Loss Control Division personnel.

A One Stop Integrated Security Service Solution by Omega Security Services Namibia



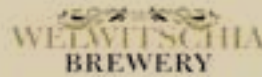
Johan van Vuuren (GM Omega Security Services) addressed the audience on the products and the roll-out plan of the service.



From left to right: SL Rudolf Garoeb and SL Numbyana Maasule

Omega Security Services extended their service offering to clients through providing, over and above a guarding service, an alarm monitoring and response service as part of their Integrated Security Service Solution. The official launch of the alarm monitoring and response service took place on 2 February 2018 at the Arrebusch Lodge in Windhoek. During this event, two different state of the art GSM Alarm Products were demonstrated and presented to clients.

The Omega Response Officers are fully trained and equipped to manage any alarm incident that may occur.



AB InBev Namibia, Welwitschia Brewery

AB InBev Namibia, Welwitschia brewery is located in Okahandja, 70km north of the capital city Windhoek.

Omega Security Services commenced with this contract on 15 May 2016 at the AB InBev Okahandja and Windhoek sites.

Area Manager Piet Fourie, supervisors Petrus Soroseb and Johannes Balsler and AB InBev site service controller Lochalan Scholtz manage the Okahandja Omega team.

On 01 September 2018, Omega security officers did access control at AB InBev during their family fun day. Just over two hundred AB InBev staff & family members participated in the fun day event.



From left to right: Mrs. Lochalan Scholtz (Service Controller at AB InBev), Insp Miriam Nepwanga, Insp Jason Ashoongo, Piet Fourie (Omega Security Services Area Manager : Okahandja)



From left to right: SL O. Matheus and Insp M. Nepwanga



RENT A DRUM Windhoek Namibia

Omega Security Services was awarded the RENT A DRUM contract which started on 01 May 2018.



From left to right: PM F. Masoya, PM J. Himarwa, PM R. Kheibeb, C. Kooper (Security Manager), PM S. Shikundiko, PM A. Kalenga and PM B. Paules

United Nations Development Program

We are proud to be associated with and to deliver Security Guarding Services to the United Nations Development Program.



From left to right: Mr Toyvo Shikongo (UNDP Financial Manager) and Mr Stanley Hamutenya (Omega Contracts Manager)

Build it Walvis Bay

Mr Morné Jacobsz, owner of Build it, Walvis Bay, used to have in-house security at his premises in the industrial area. He suffered several losses and decided to outsource security. Omega Security Services Namibia was successful in obtaining the contract.

Says Mr Jacobsz: "I am very satisfied with the services provided by Omega Security Services. The business already shows an improvement in losses and Omega Security already made an arrest. I am sure we will have a long and trusted relationship"

Mr Jacobsz handed over a recognition award to PW Muniondjo for making an arrest.



From left to right: Bianca McGuire (Omega Security Manager, Retail, Walvis Bay); PW Windney Muniondjo, (Front Door Controller) and Mr Morné Jacobsz (Owner - Build it Walvis Bay).



From left to right: Ms Leandra van Bosch (Manager Operational Risk, Ohlthaver & List Group of Companies), PW Erna Mieke, PM Joseph Kupembona and Henk O'Callaghan (Omega Security Manager, Hangana Seafood (Pty) Ltd)

Hangana Seafood (Pty) Ltd

A contractor at Hangana Seafood attempted to steal a roll of plastic wrap, used on the vessels, and was apprehended by two Omega security officers.

Ms Leandra van Bosch, Manager Operational Risk, Ohlthaver & List Group of Companies: *"It stands me proud to see how the Omega security officers at Hangana Seafood work together as a team to perform their duties. When patrolman Joseph Kupembona noticed something hidden underneath a contractor's jacket, when he tried to leave the premises of Hangana Seafood, security officer Joseph Kupembona reacted to it immediately. The Hangana contractor tried to escape, but patrolwoman Erna Mieke took him down by herself before patrolman Joseph Kupembona assisted her. Thank you for your quick response and the way in which Omega security officers handled the situation."*

OUTSPAN WHOLESALE

Omega Security Services provides services to Outspan Wholesale CC business with owner Uncle Max Streamke since the 1st September 2016.

The owner improves and expands the business year after year and provides various kinds of pet food, some fertilizers & poisons for pest control and various cement buckets & flowerpots for the gardens. The business is 26 years old.



From left to right: PW L. Haidula, PW C. Hishekwa (Acting Section Leader as Roaming Officer), J. De Kock (Deployment Supervisor) and PM M. Halinga



Long Term Clients – more than 5 years

We want to make use of this opportunity to thank our loyal and long term Clients for keeping faith in Omega Security Services.

Seawork Fish Processors

Seawork Fish Processors (Pty) Ltd, Walvis Bay, and Omega Security Services, has a working relationship since 31 December 2010. General Manager Pierre Marais: "It is common knowledge that the fishing industry is a dynamic environment that requires consistent care and attention. We have decided to work with Omega Security Services and although we have our ups and downs, Omega always strives to rectify non-conformances and improve on their standard of service. I am sure that with the correct guidance and increased supervision the level of services will only go from strength to strength".



From left to right: Mr Pierre Marais (General Manager, Seawork Fish Processors), PM Jill Puzo (Acting Site Commander) and Heino Schreuder (Omega Security Manager, Industrial, Walvis Bay)

Barloworld Equipment Namibia

Barloworld Equipment Namibia and Omega Security Services has been in contract since 01 December 2012. Mr Vernon Rivas, HSSE Officer in charge of security, based at the Walvis Bay Branch: "Barloworld is an international company with a huge diversified infrastructure. Due to the high value equipment and vehicles, we have to use physical guarding to safeguard our premises. Omega Security Services, our choice for integrated security services, are doing a great job in protecting our assets. Thank you for continuous efforts in providing a high standard of security services."



From left to right: Alfeus Metirua (Omega Security Manager Central Walvis Bay), Mr Vernon Rivas (HSSE Manager Barloworld Equipment Namibia) and PM Casper Hambabi

Wernhill Shopping Centre

Broll Properties has been one of our outstanding clients since 2012. It is business as usual at Wernhill Shopping Centre with shift Supervisor James Hamwele inspecting the officers reporting for dayshift.





The PMR Gold Award Excellent for Leaders and Achievers was awarded to Omega Security Services, for the 4th consecutive year, during a formal function held at the Safari Hotel in Windhoek.



From left to right: Mario Plaatjes (HR Manager); Lino Moller (Windhoek Area Manager); Johan van Vuuren (GM Omega Security Services); Melanie Robinson (Assistant Financial Manager)



From left to right: Yolanda Tjipuka and PM Muyenhgu

WESTLANE SPAR IN WINDHOEK

"On the 15th February 2018, whilst shopping at Westlane Spar in Windhoek, officer Muyenhgu stopped me at the exit door and informed me of the competition to win a brand new VW Jetta 1.4 TSI Comfortline at Spar and all I needed to do is to fill my details on the purchase receipt and put it in the entry box. Although I was reluctant to do so, he convinced me and filled in the receipt for me and placed it in the entry box. Today I am the lucky winner of the competition and this is all because of this exceptional man." – Yolanda Tjipuka

"Thank you Omega Security for your excellent and friendly service"

Y. TJIPUKA

Namibia

Food safety



GAME NIGERIA

What is food safety?

Food is a suitable product, which, when consumed orally, either by a human or an animal does not cause a health risk to the consumer. Maintaining proper food safety procedures is important whether you are preparing a meal in the food service industry or in your own home. Food safety does not apply just to the preparation of the meal. It starts when you purchase the food that you will be preparing. Attention to safety must be continued through storage and preparation of your food to ensure the safety of all who consume it. Following instructions like: Clean-Separate-Cook-Chill will help your family to be safe from food borne illnesses.

Food hygiene and safety are “all conditions and measures that are essential during production, processing, storage, distribution and preparation of food to ensure that it is safe, sound, wholesome and fit for human consumption”

To the latter part of 2017 fresh food was added to two Game stores in Nigeria. With the addition of fresh food to Game Abuja (Jabi Lake) and Game Lekki (Lagos), it was imperative that a strict Food Safety program was adopted, implemented and followed daily to ensure that customers are really getting the freshest, cleanest and safest food presented on the shelves and fridges to buy.

At each of the stores a team, responsible for Food Safety, was put together and each team was trained in Food Safety. After the training, they started to

implement the guidelines received from head office under the supervision of a Sales Manager for fresh food. In a very short period, both the stores were ready and started trading. It was notable how each team took responsibility for their task of implementing Food Safety while working with the food destined for display.

Safe food handling includes safe procedures for each process such as receiving, re-packing, food storage, preparation and cooking, cooling and re-heating, displaying products, handling products when serving customers, packaging, cleaning and sanitizing, pest control, transport and delivery. It also covers potential causes of cross contamination.

Our security officers are mainly involved with the food safety program during the receiving of fresh products by taking temperature samples inside the delivery vehicles to verify if the consignment are compliant to Game set standards. They are also doing daily checks with the Game Foodco employees on all products and vegetables displayed on the shelves on the sales floor for expiry dates connected to the specific products. Non-compliance is reported to the Foodco Sales Manager / Floor Manager who will then take action to rectify the non-conformance of the suppliers / Foodco merchandisers.

The Loss Control Manager at the two stores, provided by us to Game, are doing daily spot checks on fridges and freezers temperatures, receiving of products, packing and re-packing of items for

display on the sales floor, storage of products and then cleanliness of the total Foodco department. Our Contract Manager performs frequent audits / inspections to ensure that all standards and procedures concerning food safety are adhered to.

In September 2017 an external audit company audited both the stores on their standard of handling and presenting fresh food to customers. The result for both the stores were exceptionally high and only missed full marks by a point or two.

In February 2018 another external audit was conducted on Food Safety and again both stores excelled in the standard they set for Food Safety. It is a great achievement to receive almost full marks for two separate audits.

Congratulations to the teams of Game Abuja (Jabi Lake) and Game Lekki (Lagos) on their achievements. This could only be achieved by doing your part very well EVERY DAY. You have set the standard for Food Safety in Game Nigeria very high – keep it there and even try to raise the bar.

Game Abuja



From left to right : Shoyinka Ibrahim Femi (Sales Manager – Foodco), Peter Timm (Game Abuja Store Manager) and Orukotan Samson (Floor Manager – Foodco)



Game Lekki



From left to right: Habib Shittu (Stock Controller), Babajide Akinyemi (Store Manager Game Lekki), Kehinde Shoremekun (Foodco Sales Manager), Fidelis Yakubu (Merchandiser) and Sebastian Ezeh (Merchandiser)



From left to right: PM Odey Sixtus and Sup Alor Samuel assist in the daily checks for expired items in the frozen meats department



Sup Alor Samuel checking for expired items in the vegetables department



SHOPRITE GATEWAY ABUJA

Shoprite Gateway Novare Mall, was opened to the public on the 30th of November 2017.

The Gateway store is the fourth Shoprite store which opened in Abuja further expanding the Shoprite footprint along with Omega.

NOVARE Gateway Mall & Shoprite

The name Gateway, was derived from the location of the mall which is strategically located very close to the Gateway, leading to the Federal Capital City (FCT) of Abuja. The Mall can be seen from the expressway leading from and to the Abuja International Airport.

Shoprite Gateway is located outside the city gate to be able to attract prospect customers residing outside the city and its surroundings. It can be accessed from every area of Abuja were the expressway provides for free flowing traffic.

The crowd started building slowly during the morn-

ing hours while they waited for the Novare Mall to open with their ceremony outside the mall in the parking area. Once the dignitaries were escorted through the mall and purchased a few items at Shoprite, the crowds were invited into the mall.

This created a rush of people into the Shoprite store as everyone tried to enter the store first to grab the specials which were on offer for the opening day. The crowd were, at first, difficult to control but with relentless effort and coordination between the Security Officers and the Regional Loss Control Managers of Shoprite we were able to push the crowd back, away from the doors, which allowed us to control the customers who were already inside the store.

We commend our Security Officers for the hard work during the opening day as well as the preceding days, during which time, large crowds still flocked to the store from the nearby communities.



From left to right: LCM Dayo Aruwajoye and Gabriel Dolor (Northern Region Contract Manager)



Crowd inside Shoprite (Novare Gateway Mall)

SHOPRITE WUSE ABUJA

Shoprite Wuse Novare Mall, Shoprite's 25th store in Nigeria, was opened to the public on the 18th of July 2018.

The Gateway store is the fifth Shoprite store opening in Abuja, further expanding the Shoprite footprint along with Omega and Olode in Nigeria.

Shoprite Wuse is located in the center of the city of Abuja.

The customers were not as many as previously experienced with other openings. This was largely due to the area that consists primarily of business and government offices.

Customer numbers did built up during the course of the day and was fairly stable throughout.

WE CONGRATULATE SHOPRITE NIGERIA WITH YET ANOTHER SUCCESSFUL OPENING.



From left to right: DC Abdulahi Yusuf, DC Eze Paul, Mr. Shamsy (Shoprite Back Admin Manager), LCM Haruna Sadiq and DC Gabriel Francis

Interesting facts about Nigeria

- Nigeria is a country located in Western Africa.
- The official name of the country is the Federal Republic of Nigeria.
- It is bordered by Benin on the west, Chad and Cameroon on the east, and by Niger in the north.
- The official language is English.
- As of 1 January 2017, the population of Nigeria was estimated to be 189,559,502 people. Nigeria is the most populous country in Africa and the seventh most populous country in the world.
- It is the 31st largest country in the world in terms of land area with 923,768 square kilometers (356,669 square miles).
- Abuja is the capital of Nigeria. It is a planned city and was built mainly in the 1980s, replacing the country's most populous city of Lagos as the capital on 12 December 1991.
- The terrain of Nigeria is varied: lowlands in the south, mountains in the southeast, central hills and plateaux, and plains in the north. The Niger is the principal river.



Active Service Excellence of South Africa

ASESA provides an independent, anonymous whistle blowing / tip off service. It is an indispensable management tool for transferring information from shop floor to management; is useful in exposing dishonesty and giving management insight into the moods of employees and suppliers.

It gives concerned individuals an opportunity to contribute to the well-being and protection of the organisation and also aids in protecting the assets and integrity of an organisation.

ASESA is able to service both large and small clients and the hotline service can be tailored to the needs of each individual customer.

Contact Information

Paul Smulders: 083 310 7033

Email: paul@asesa.co.za

Web: www.asesa.co.za





The Hills Game Reserve Wildlife Estate becomes part of the Omega family

Omega Risk Solutions is proud to announce that it has been appointed as the preferred security services supplier to The Hills Game Reserve Wildlife Estate. Given the scope of this development, the security deployment has to offer complete piece of mind while still providing the tranquillity and sense of freedom that residents seek. State of the art equipment and infrastructure are just the beginning of the total security solution at the Estate.

As with many estates in the country, security is paramount at The Hills Estate. With 24 hour access control, on-site alarm monitoring and armed response, foot and vehicle patrols, it is hardly surprising that incidences of crime are expected to be non-existent. Omega Risk Solutions (ORS) has been selected as the security services provider for guarding, patrolling, access control and response services. With ORS's proven quality assurance system, regular security audits and up-skilling of security officers, the company dovetails well with the Homeowners' Association's endeavours to constantly improve service delivery and client services.

As it is a nature estate, there are however more facets to the security requirement having wildlife, and its wellbeing, in its area of operations. "Detail planning has gone into ensuring that all processes, extended services, information, technology and people skills are aligned to ensure that we are able to provide an exceptional integrated service to the residents" says Tertius Goedhals: Gauteng Regional Manager of Omega Risk Solutions.

"With bringing The Hills Game Reserve Wildlife Estate on board we further refined our residential estate people selection model" says Marchel Coetzee: Human Resources Manager of Omega Risk Solutions. "Our focus was on matching the specific challenges of a

residential estate with the skills and attitude required by security officers to effectively secure the safety of residents in such a manner that it enhances the lifestyle associated with an upmarket Estate such as The Hills Estate. Each of the officers deployed have successfully completed our stringent selection process which includes psychometric testing, integrity assessment and competency evaluation. Only the best of the best have made it through; this is a very important process, a step often neglected but a process which makes Omega officers stand out in the industry when it comes to security", Marchel concluded.

ORS Training Academy designed a residential estate specific training program which addresses the specific skills required by security officers within this challenging environment. This is a first in the industry and no stone was left unturned to ensure that care is taken of the required detail to prepare the Omega officers for what is expected of them. The program covers all the critical security elements and tasks to be performed and incorporates advanced resident interaction, conflict handling and residential estate law enforcement modules which actively prepares the security to deal with any possible situation that may arise in the day-to-day security management of an Estate. All officers will go through the intensive program before being deployed.

"It is not difficult to see why The Hills Game Reserve Wildlife Estate has become one of the most sought after residential estates in South Africa today. We are exceptionally proud of our relationship and we will actively work with The Hills Estate to ensure a smooth change over and will there after strive to continuously improve on what is already a world-class residential estate", says Ockie Fourie: Managing Director Omega Risk Solutions South Africa.

MPUMALANGA REGION STARTS SURVEILLANCE CONTRACT AT DE BEERS VOORSPOED MINE, (KROONSTAD)

In line with the strategic vision of Omega Risk Solutions (Pty) Ltd (ORS), to expand its market share within the mining industry, Mpumalanga region started with the surveillance contract at De Beers Voorspoed Mine in Kroonstad on the 1st of March 2018.

Voorspoed Mine is an open-pit Diamond mine, which began life in 1906, closed in 1912 and was re-opened in 2008. It is known for producing exotic coloured diamonds and is located around 30 kilometres north-east of Kroonstad, (FS).

It was the first mine to be opened by De Beers in South Africa since the business entered into a ground breaking Broad-Based Black Economic Empowerment agreement with Ponahalo Holdings in 2006.

The contract was awarded to Omega after a rigorous and thorough tender process. The final decision was made based on the sterling track record of good service delivery and ORS's core values.

We welcome De Beers Voorspoed Mine as part of the Omega security family.



BENMORE GARDENS SHOPPING CENTRE

Omega Risk Solutions Pty (Ltd) acquired a new contract with Benmore Gardens Shopping Centre which forms part of Redefine Properties Group.

The new contract started on the 1st of September 2018 and has been awarded to Omega Risk Solutions for a period of three years. Omega Risk Solutions is looking forward to this relationship and possible additional growth within the Group of Redefine Properties.

The security officers on site is mainly responsible for visible patrols inside the centre, monitoring of CCTV cameras and access and egress control.

To the newly appointed security officers that will be privileged in serving Benmore Gardens Shopping Centre, we wish you all the best and believe that you will strive to grow in excellence in the common goal of serving our new client with integrity and professionalism.

Benmore Gardens Security Officers



Omega awarded the Loftus Park Centre contract

Omega Risk Solutions was awarded the Loftus Park Centre contract and is very proud of the new partnership with Loftus Park.

Omega's involvement in the operation consists of managing the control room, patrolling and protecting the premises on a 24/7 basis.

Omega's officers strives in the collective goal for excellence in service delivery, accompanied by integrity and our passion for our work, as Loftus Park is the first of its kind. Bringing together a diverse and combined Centre that is situated next to the Loftus Versfeld Rugby stadium that combines the best of South Africans interests like rugby, soccer, gym, retail shops, office blocks and a variety of restaurants in the middle of the centre that forms a piazza where everybody can enjoy the Centre as its motto states "Work, Tackle and Play".

With Tenants such as: Rocco Mamas, Turn & Tender, Casa Bella, Salsa, Checkers, Vovo Telo and Virgin Active, it creates a fun and festive environment, taking care of all your shopping and social requirements.

Innovative systems include 24-hour monitored CCTV security as well as a state of the art Biometrics system, fire sprinkler system and many more to assist us to make this Park the best landmark in Pretoria.

The Omega team is excited to be involved with Loftus Park and are looking forward to ensure that Loftus Park is a safe environment for everyone to enjoy.



From left to right: Mr Ockie Fourie (Managing Director: ORS), Mr Kobus Smit (General Manager: Loftus Park) and Mr Dayne Devenier (Contract Manager: ORS)

Omega Risk Solutions awarded the Protea Hotels at Loftus Park and Hatfield

Omega Risk Solutions is proud to announce the award of security services at two Protea Hotels namely the all-new Protea Hotel Loftus Park and the all-time favourite Protea Hotel Hatfield.

Protea Hotel Loftus Park is one of the largest tenants in the Loftus Park development. Omega Risk Solutions originally provided security services to the developer of the hotel and was subsequently awarded the contract of providing security services to Protea Hotel Loftus Park from 1 September 2018. This ensured a smooth handover of security responsibilities between the developer and Protea Hotels, especially during the commissioning phase of the Hotel.

Omega believes that with the Hotel Industry specific training we provide to our carefully selected security officers, that we will soon be the preferred supplier to the Marriott Group of Hotels. We also pride ourselves in understanding the client's needs and requirements and focus our efforts in achieving these requirements. We are proud to be associated with one of the most widely recognized hospitality brands in Africa with the most extensive footprint.



Protea Hotel Hatfield

Protea Hotel Marriot, Victoria Junction Cape Town

Omega Risk Solutions is proud to announce the signing of a new contract with Protea Hotel Marriot, Victoria Junction, Cape Town.

We are looking forward to establish a long-term relationship with the Protea Hotel Marriot Group.

We will strive to grow and improve our service to the hospitality industry in the future. This is a step towards achieving our VISION and MISSION to be the most respective supplier of integrated security solutions to the hospitality industry in South Africa.



From left to right: SO John Mixinwa, Carl Hancocks (Risk Manager Protea Hotel), Hilton Smit (Operations Manager ORS) and SL Bonginkosi Hlakaza

HELLMAN WORLDWIDE LOGISTICS

Hellman Worldwide Logistics was founded in 1871. The company started with one man, Carl Heinrich Hellmann, using a horse-drawn cart to deliver parcels in and around the town of Osnabrueck, northern Germany. Four generations later, Hellmann is a company with a worldwide network of 19,500 people in 437 branches in 162 countries. (Source <https://www.hellmann.net/en/south-africa/about-us/company>)

Omega Risk Solutions Pty (Ltd) acquired a National Contract with Hellman Worldwide Logistics in June 2018. The contract mainly consists of sites located in KZN and Gauteng. The main focus is on access and egress control and warehouse stock movement control. The Durban operation mainly focuses on container security.

Our client forms part of supply chain management processes and acquiring this client is in line with one of our pillars of business development within the company. We provide a combination of armed security services, K9 capabilities as well

as technology solutions to our client. This is true to our approach to providing Integrated Security Solutions to our clients and we are proud to be associated with Hellman Worldwide Logistics.



Carl Heinrich Hellmann, using a horse-drawn cart to deliver parcels in and around the town of Osnabrueck, northern Germany

Goodyear Tyre Plant Uitenhage

Omega Risk Solutions in Port Elizabeth started with a team of 43 security officers at Goodyear Uitenhage plant. Goodyear is one of the world's largest tyre companies.

The Goodyear Tyre & Rubber Company was founded in 1898 by 38-year-old Frank Seiberling. Goodyear operates 49 plants in 22 countries. Goodyear in EMEA* provides a large portfolio of brands: Goodyear, Dunlop, Fulda, Sava and Debica, offering products that cover all market and customer needs. Road safety is one of Goodyear's founding values.



From left to right: Anton Terblanche (ORS Operation Manager); Freddy Xoli (Risk Control Manager Good Year); Johan Mostert (Security Manager ORS) and Danie Lötter (General Manager Coastal Division ORS)



Afrocentric Investment Corporate Limited

Afrocentric Investment Corporate Ltd (Afrocentric) is a black owned investment holding company in the healthcare industry. The company was established in 2008 and is listed in the healthcare sector on the JSE.

Afrocentric Health has obtained a new warehouse facility situated in Watershed Crescent Louwlandia. This facility was renovated and they opened their doors on Monday the 23rd of April.

Afrocentric Health receives consignments of antiretroviral medicine from the Department of Health. These consignments will be stored in the warehouse facility and from within the warehouse the medicine will be packed and distributed to clinics in the following provinces:

- Limpopo
- Gauteng
- Mpumalanga
- North-West
- Free State
- Northern Cape
- KZN

Omega Risk Solutions works closely with Afrocentric Health by providing a professional security service in their data centre and also providing access and egress to the premises since January 2018.

The security officers on site are also responsible to ensure that proper security measures are taken when medical consignments are received and also to ensure that when distribution of these antiretroviral consignments to the regions are done, proper control are done.

UNITED NATIONAL BREWERIES CONTRACT MANAGEMENT TEAM

In the previous edition of the Sethaga (Issue 23) it was reported that Omega signed a contract with United National Breweries (Sorghum Beer Industry).

The contract resorts under General Manager Andre Eckard and his management team consisting of a National Operations Manager and 3 Area Managers.

The footprint includes Kwa-Zulu Natal, Gauteng, Northern Cape, Free State, Northwest Province, Limpopo and Mpumalanga.

Johan Rothman who is the National Operations Manager has 30 years' experience in the SAPS and different sectors of the security industry, specializing in mining, industrial, retail, and residential estates.

According to Johan it is an extremely challenging environment where you constantly have to adapt to changing client and customer needs and demands, thus testing your management abilities to the utmost. He feels honored to be part of the ORS Management team where operational excellence and innovation is always exceeding customer expectations and he is looking forward to an exciting career.

Andre Uys is the Area Manager for Tlokwe Brewery (Potchefstroom), and he is responsible for 11 depots. He has served for 23 years in the SAPS and also ventured into the Security Industry for 2 years. He moved to the Sorghum Industry in 2016 until December 2017 ending as a Regional Manager. According to Andre what impressed him the most is the way in which ORS operates and enforcing discipline.

Hannes Myburgh is the Area Manager for Khangela Brewery (Durban) and he is responsible for 7 depots. After 27 years in the South African Defence Force, Hannes worked for 14 years in a production plant in Port Elizabeth until he retired. Retirement however was not meant for him and he joined the Sorghum Industry in 2015 until the previous company's contract was terminated. During the past 3 years, he was the Area Manager for Kwa-Zulu Natal and joined Omega with his extensive knowledge of the area. Hannes believes that the experience working for Omega is very positive and according to him, he fully adjusted to the Companies values

and way of doing things.

Stephen Nakedi was the first Area Manager for Phelindaba Brewery (Pretoria), and is responsible for 23 Depots. Stephen is a stalwart coming from the Sorghum beer industry and he started from grass roots in 2005 and worked himself up through the ranks until his last appointment as an Area Manager. He left the Sorghum Industry in September 2018 after 9 months of service and we wish him well in his new adventure outside Omega.

Gavin Sehume took over from Stephen on the 1st of October 2018. Gavin, who is familiar with the Sorghum Industry, started his career in security in 1996 with Gray Security and later G4S ending as a Senior Supervisor.

He joined the Sorghum Industry in August 2005 and became a Depot Manager at 3 different depots namely Klerksdorp, Cape Town and Devland and left the Sorghum industry after 5 years joining Thorburn security solutions from 2010 August till end of September 2018. In the past 8 years he reached the senior position of Security Operations Manager. In short Gavin has 22 years of experience in security and security risk management and 13 years' experience in management.

It is clear that the challenges of this new contract inspires the Management Team to excel to levels far beyond the standards and methodologies of the previous contractor to United National Breweries.



From left to right: Johan Rothman (National Ops Manager), Hannes Myburgh (Area Manager Khangela), Andre Eckard (General Manager Omega Training Academy), Stephen Nakedi (Area Manager Phelindaba) and Andre Uys (Area Manager Tlokwe)

Interactive Workshop with Mayor Solly Msimanga

Omega Risk Solutions' Vice Chairman Mr Daniel Lengosane and a selected group of business executives attended an address by City of Tshwane Mayor Mr Solly Msimanga and several MMC's at Aurecom Head Office in Lynnwood Bridge, Pretoria East on the 14th of March 2018.

During the Interactive Workshop Session, Mayor Solly Msimanga explained his bold plans to double economic growth by working with business people across the City of Tshwane.

Mayor Solly Msimanga said : "City of Tshwane is still the fastest growing economy out of all metros in South Africa, we want to retain that positive trajectory. We actually want to quadruple that and we can do that if we solidify our partnership with the business community in Tshwane".

Different stakeholders at the workshop engaged each other on how they could develop an effective strategy aimed at promoting sustainable economic growth and development in the city.

"It is not our intention to hinder progress of business, but ours is to ensure that we are unlocking the doors that are locked right now by forming those partnerships with yourselves so that we can fast-track the growth of the city" he said.

Tshwane Industrial Parks are an automatic attraction for young people to come to our shores with an ex-

pectation to find employment. Msimanga appealed to business people to be on board by developing young people through internship in their companies.

He emphasised that businesses should create jobs and the municipality will make sure that a conducive environment exists for business to thrive through the Integrated Development Plan as adopted by Metro Council. Business people were informed of the City's ongoing rejuvenation programme aimed at cleaning up the city. A special request was made to business people to embrace and sponsor initiatives aimed at encouraging young people to take part in recycling campaigns across the city.

Omega Risk Solutions embraces the following words: "It is not the strongest of the species that survive nor the most intelligent, but the one most responsive to change" Charles Darwin.



From left to right: Tshwane MMC for Community Safety Cllr Derrick Anniruth Kissoonduth and Daniel Lengosane (ORS Vice Chairman) listening to Mayor Solly Msimanga's speech



Training Academy - New Appointment:

The Training Academy opened in November 2014. For the past three years Andre Eckard, the General Manager of the Academy, has been busy behind the scenes improving the quality of training and variety of courses presented.

It was decided that Andre should focus on the current United National Breweries contract as well as new business development and therefore handed the Academy over at the end of September 2018.

Marchel Coetzee, National HR Manager of Omega Risk Solutions has, in addition to her current appointment, taken the Academy over on 1 October 2018.

We wish Marchel well in her new position.



From left to right: Contessa Jansen (ORS Manager), Abraham van Niekerk (ORS Manager), Johan Mostert (ORS Manager), Anton Terblanche (ORS Operations Manager), Francois Erasmus (ORS Area Manager), Relton Louis (ORS Manager), Insp Xolile Bangani, SL Jamie-Lee Carolus, Snr Insp David Lebuso, SL Likhanyiso Gogela and PM Lupoko Anathi

Herald Continental Cycle Tour

The Herald Continental Cycle Tour is the 2nd oldest cycling classic in South Africa, boasting over 3000 cyclists participating in the road race, corporate relay, mountain bike and kiddies races. The Herald Cycle Tour was first held in 1986 and has grown year on year to become the biggest cycling race in the Eastern Cape, celebrating its 33rd event from the 24th to 25th of February 2018.

The corporate challenge took place on the 24th of February and the 106km road race on the 25th. Local born star Anriette Schoeman participated in the road race.

Omega Risk Solutions (ORS) provided a safe and secure environment for all racers and spectators.

LEARNERSHIP TRAINING GIVING HOPE TO ABLED AND DISABLED PEOPLE

Project Siya (Siyanqoba)

Project Siya, in conjunction with Siyanqoba, commenced 1st of March 2017 and was completed on 28 February 2018. The programme included 6 interns and 21 unemployed learners that was utilised at Omega Risk Solutions' Gauteng and North West regions. Interns were placed to gain experience in line with their studies. The unemployed learners received Basic Grade E-C training in order to gain experience in the security environment.



Mr. Tshepiso Ramaloko was appointed as an Instructor for the Mpumalanga Region. He assists with presenting security training to employed- and unemployed learnerships as well as to Omega Risk Solutions' security staff.

Project XON and AA Automotive (Siyanqoba)

Project XON and AA Automotive were launched in conjunction with Siyanqoba and commenced on the 1st of May 2017 and finished on 31 May 2018. Learners will receive a Training Certificate in Business Administration (SAQA (South African Qualifications Authority) ID: 61595).

The purpose of this qualification is to develop career paths in this field in order to offer people involved in administration the opportunity to continue with a program of life-long learning, which will make them knowledgeable and skilled employees with enhanced employment opportunities.

This qualification is ideal for candidates who have been working in an administrative position for a minimum of 1 year as the sessions cover gap-training of concepts and principles relating to the specific topics and outcomes of this qualification. These sessions will also facilitate understanding of the evidence required to be collected for the delegates' Portfolio of Evidence.

The AA Automotive group existed of 18 disabled learners. Omega Risk Solutions is currently utilising 5 learners from this project who have been placed in the working environment e.g. control room, human resources department and administration department in order to gain practical experience for this learnership.

of security related processes and practices at an entry level.

The qualification will entail that persons involved in the security environment will be able to practice the necessary knowledge, skills and attitudes to operate in a professional manner.



Learners from the XON and AA Automotive Project

The qualification will further enhance their career opportunities within the security environment.

The learner will be able to:

- Safeguard premises, assets, information and personnel.
- Interact with customers and people.
- Operate security equipment.
- Conduct security duties within the ambit of the law.

The learnerships commenced on 1 October 2017 and ended on 30 September 2018. Omega Training Academy' Instructors presenting the courses to the learners are Mr. David Ramorei and Tshepiso Ramaloko.

Project Mandla and Temba (SASSETA) Safety and Security Sector Education and Training Authority

SASSETA approved grants for Omega Risk Solutions for 45 unemployed- and 45 employed learners. Learners will receive a national certificate in General Security Practices (SAQA South African Qualifications Authority) ID: 58577).

Purpose of the learnership:

This qualification is an entry-level qualification and recognises the key competencies required of security personnel who are able to work in a variety of security contexts. This qualification will be for individuals who want to enter the security industry and develop competencies in standard security practices such as access and egress control, security response and patrols, asset protection and visible operations.

Learners will operate mainly in the security sector, within a range of different business sectors. It will provide the learner with the competencies needed to undertake a range

Project Entra (SASSETA) Safety and Security Sector Education and Training Authority

SASSETA approved grants for Omega Risk Solutions for 20 Interns. Interns were placed in Gauteng-, North West-, Mpumalanga-, Eastern Cape- and Kwa-Zulu Natal regions. The project commenced on 1 October 2017 and ended on 30 September 2018. The purpose of this project is to provide a learner with a position within an organisation in order to gain work experience or satisfy requirements for a qualification e.g. administration, human resources, financial etc.



VICTORIOUS AT THE PRESTIGIOUS PMR AWARDS FUNCTION

Omega Risk Solutions walked away with the ultimate prize in the Security Industry on 28 August 2018, when awarded 1st position overall in the following categories and thereby claiming the most sought after Diamond Award:

1. Security Companies
2. Companies/Institutions doing most to fight crime.

We commend all our managers, staff and clients for their continuous commitment and loyalty.

PMR Africa annually rewards companies/department or institutions in the following categories: Bronze, Silver, Gold and Diamond following a national assessment survey. Category placing is determined by monthly feedback from top decision-makers whereby the leaders in all major industries and contributors to economic growth and development in South Africa is identified.

Living up to our motto ***"Security with Integrity"***.



Danie Lötter (General Manager: Coastal Division)



Back row from left to right: Tim Stow (ORS Investigator), Anton Terblanche (ORS Coastal Division: Operations Manager), Lucretia Wright (Walker Drive Shopping Centre), Danie Lötter (ORS General Manager: Coastal Division).
Front from left to right: Carika van Tonder (Baywest Shopping Centre), Pamela Harker-Thorne (The Bridge Shopping Centre), Shandre Bouwer (HR Officer Omega Risk Solutions) and Suzanne Fincham (Sunridge Village Shopping Centre)

Omega SAHQ - Mandela Day - 18 July 2018

The Nelson Mandela International Day is an annual event in honour of Nelson Mandela, celebrated each year on 18 July, Mandela's birthday.

This year, Omega Risk Solutions participated in the Mandela day by giving back to the Tshwaraganang children's home, situated in Hammanskraal.

The children's home is a non-profit organisation and consists of 55 children, ages ranging from 1 years to 19 years old.



The children enjoying their lunch

Omega hosted a fun filled day by giving the children soccer lessons that was conducted by our very own "Omega soccer team".

Those who were not interested in the soccer lessons were treated to some face painting.

A delicious lunch and cool drinks were provided and ended off the fun filled day for the children.

Omega sponsored 27 solar jars to the children's home to be used on days when electricity is not available in order to continue their necessary studies and homework.

There is no better way to describe this day than the true words spoken by Nelson Mandela himself: "What counts in life is not the mere fact that we have lived. It is what difference we have made to the lives of others that will determine the significance of the life we lead."



Children and Caretakers from the Tshwaraganang children's home as well as the Omega team.



Mr Ockie Fourie handing over the Solar Jars to the founder of the Tshwaraganang children's home "Mama Cathrine".



From left to right: Front Row: Charity Singo – Human Resources Clerk (NW & GP), Donald Ngobeni – Omega FC Soccer Team Captain, Eunice Moloi – Human Resources Administrator (NW & GP). Second Row: Mark de Koker – Area Manager (NW & GP), Tertius Goedhals – Regional Manager (NW & GP), Marchél Coetzee – National Human Resource Manager, Jeanette Fourie – Human Resource Administrator (Inland), Emmanuel Chauke – Omega FC Soccer Team, Hamilton Jatji – Omega FC Soccer Team, Patrick Phooko – Omega FC Soccer Team Coach, Peter Khunoi – Omega FC Soccer Team Assistant Coach, William Phooko – Omega FC Team Manager, Ockie Fourie – Managing Director. Back Row: Dayne Devenier – Security Manager (GP), Ucal Phosa – Logistics Clerk (NW & GP), Werner Opperman – Security Manager (Nissan), Johan Gouws – Security Manager (Nissan), Petro Tolmay – Operations Clerk (NW & GP), Cornay Smit – Security Manager (NW)



Mpumalanga Region - Mandela Day - 18 July 2018

Omega Risk Solutions realises that in the social economical context of the modern labour environment, there exists not only a requirement for service organisations of integrity and service excellence, but also organisations that clearly understand it's corporate, social and stakeholder responsibility towards its area of operations.

A simple act of kindness can make a world of difference. With this guiding philosophy, ORS Mpumalanga region hosted an internal "on-line auction" late 2017 of two bottles of Spier 2016 Pinotage and two rugby balls, autographed by Francois Pienaar, (former captain of the Springbok rugby team).

All proceeds received was used to buy and donate toiletries for the elderly at the Mthimkhulu Centre and Housing for the Aged in Witbank.

On 18 July 2018, (Mandela Day) ORS Mpumalanga management & staff, (including new training recruits) handed over the toiletries to the management of Mthimkhulu Centre and Housing for the Aged. We also assisted to wash and clean all the windows of the centre.

The Omega Mpumalanga team are proud to be part of such an initiative.



From left to right: Nneni Makofane (Administrator Mthimkhulu) & Pierre Pelser, (Regional Manager: ORS Mpumalanga)



ORS Staff & Students washing windows at Mthimkhulu Centre and Housing for the Aged in Witbank

East London Service Awards

Congratulations to three of Omega East London's staff, who have reached their 10 year milestones with the Company.

On Saturday, 21 April 2018, a small function was held to celebrate three of our officers, namely SL S Nkete, SL P Goyi and SL T Jack. The officers were joined by Senior Inspectors J Sompali and V Donyela to celebrate the occasion.

The recipients received a framed 10 year Service Certificate from Omega Risk Solutions as well as a 10-year service T-shirt.

The staff were very appreciative of their gifts, certificates and the function in their honor.

We wish them well in their next 10 years, and want to remind them that they are seniors within the company and need to carry on setting a good example for all other staff.



From left to right: Snr Insp V Donyela (Site Commander VDS), SL S Nkete (VDS), SL P Goyi (HQ Controller), SL T Jack (VDS) and Snr Insp J Sompali (Mobile Inspector HQ)



SECURITY INDUSTRY ALLIANCE AWARDS

On Thursday, 11 October 2018 SIA held their 10th Annual awards to pay tribute to security officers who demonstrated exceptional service and outstanding bravery.

Omega Risk Solutions (ORS) is proud to announce that 50 of its security officers were recognised for their outstanding contribution towards crime prevention.

This year has been the biggest event in the history of the SIA Awards when 309 awards were handed out of which 12 awards were posthumous. It must also be mentioned that the recipients this year were representative from 33 companies.

The SIA Crime Prevention Award Recipients from ORS were joined by the Omega Risk Solutions Senior Management team, including Ockie Fourie: Managing Director, Daniel Lengosane: Vice Chairman of the Omega Board, Marchél Coetzee: National Human Resources Manager, and other members from the senior operational management team. The Security Industry, anywhere in the world, is a tough and unforgiving environment. It is not one that attracts the faint-hearted, nor does it tolerate inefficiency for very long. We command our employees for their brave and unselfish acts that won them these prestige awards.

The right selection of people and the specific training given to them are all part of the best practices we

believe in. This ensures that we meet all challenges in each market segment we operate in.

Platinum Award



The achievement of Senior Inspector Elrico Delmonte Thorne is specifically recognized. He received his second platinum award following a first platinum award in 2013. Elrico won the SIA award for helping a confused elderly man who wandered around a shopping centre. After making some phone calls, it turned out that the gentleman left the hospital without the hospital personnel's knowledge. Thorne walked the elderly man back to the hospital and made sure he was safely back in his room. If it wasn't for Elrico's observance, assessment, help and quick action, it could have had devastating consequences for the patient.

Honoring the Award Winners

The Omega Risk Solutions Honors Role for 2018, includes the following outstanding security officers:

Category: Cable Theft

Bronze awards: December Patric Msiza, Maria Tshehla, Mogolane Aaron Lesenge, Mogaudi Jacob Makwana, Moferefere Michael Mdakane, Phillip Dhlamini, Petros Doctor Khumalo, Richard Goodman Dibakoane and Lucky Matjeke

Category: Guarding

Bronze awards: Kashaka Robert Sibozza, Mabowa Jerry Magane, Maleu Jeffrey Motlou, Ratlabola Derick Raolane, Risimati Daniel Ndlovu, Siphon Petro Motau, Thembelani Sikhanyiso Ndlela, Tiny Alpheus Lehong, Gabriel Motshepegi Shiburi, Jerry Jordan Skosana, Motlopi Alvina Nkopodi Moloko Jaqueline Mangala, Risenga Lenard Maringa, Thabiso Jan Maluleka, Zamile Nodliwa, David Mzimkhulu Chewane, Justice Mahangwahaya, Meshack Khambane, Pfunzo Musehana, Vusi Elphas Mthimkhulu, Mzwenhlanhla Ndlovu and Shepherd Malusi Sodela

Gold awards: Ace Thembinkosi Zulu, Siphon Dyonase, Ngenisile Xhaka and Percival Eldricht April

Category: Response

Bronze awards: Elvis Matshaba, Mokgethi John Mokoena and Moloka Saul Phetla.

Category: Control Room

Bronze Awards: Ofentse Mirriam Motlhasedi, Thivhashavhi Aldrin Sikhitha and Jimmy Morgan Simbini

Category: Other

Bronze awards: Aubrey Victor Amorim, Jaco Andries Nel, Moferefere Michael Mdakane, Mpostoli Paul Mtsweni, Piet Douw, Tseko Gladman Radienyane, Petrus Shuping Kgomo, Wendy Daphney Motswaledi and Madingwane Frank Lekgothwane.



From left to right: Omega Risk Solutions: Mpumalanga - Assistant Security Manager Paul Mtsweni (Glencore), Sup Siphon Motau and Assistant Security Manager Gladman Radienyane (Glencore)



Front row from left to right: Omega Risk Solutions: BMW – Sup Petrus Kgomo, SL Alvina Nkopodi, Insp Zamile Nodliwa and SL Jaqueline Mangala
Back row from left to right: Omega Risk Solutions: BMW – SL Jan Maluleka, Insp Jerry Skosana, Nico Coetzee (Contract Manager), SL Lucky Matjeke and SL Leonard Maringa

SHOPRITE MANDA HILL

Omega has been a service provider of Shoprite in Zambia since 16 November 2011. This was the beginning of a relationship that started with Shoprite Cairo Road in the CBD of Lusaka. There has been continuous growth of the number of stores allocated to Omega by Shoprite. Good performances of well-trained officers ensure that the best service is rendered to the client at all times.

On 1 May 2018 Omega Zambia was given the opportunity to service the flagship Shoprite in Africa - the Shoprite in Manda Hill Mall. Shoprite Manda Hill is one of the top three stores for the past five years in Africa and requires dedicated commitment and enthusiasm to run smoothly. A well-trained and experienced team of security officers has been deployed at this store to ensure a prime service to the client.



ZAMBIA



From left to right : PM Francis Kalulu; PM Zimba Mulenga; PM Crispin Lwiindi; PM Most Mulilwe; Me. Agatha Wishimanga (Shoprite Admin Manager Manda Hill); PM Martin Mwaba; PM Hagai Masadiko and PM Kojak Mulenga

CHEERS SUPERMARKETS

Future Venture Limited is a retailer shop trading under the name of Cheers Supermarket. The contract started on 1 October 2014 with four security officers at Cheers Mass Media and later with the opening of Cheers Kabwata, six security officers were deployed there.

Omega has a well-developed relationship with Future Venture management. Quality Assurance of

service is monitored on a monthly basis and client feedback is positive.

Omega security officers are involved in store security and stock management at both sites. Cheers Kabwata is the hub of activities and is extremely busy over weekends. A long future is envisaged with Cheers Supermarkets.



Cheers Supermarket – Mass Media

Universal Chemicals and Minerals

Universal Chemicals and Minerals limited (UMCIL) is a subsidiary of the Trade Kings Group of Companies situated 35km from Lusaka. It started in May 2015 on an area of about 5 hectares surrounding a Coal Hill called Sanje Hill.

The Omega Risk Solutions contract started with 11 security officers and rose to the current 28 security officers. The mine has been managed by our dedicated security team lead by Mr Derrick Kaayo (INPSO).

The mine priority is Iron Ore concentrate production. Another vibrant project of Limestone has been developed and under production.

Daily loads of trucks of Iron Ore and Limestone are delivered from UMCIL to Kafue Steel Mine as raw materials for production.



From left to right : PW Cythia Mweene, SL Innocent Chama, Wisely Nsofwa and Insp Derrick Kaayo at the Main Gate



From left to right: PM Handebele Gideon, PM Victor Kabuswe, PM Mulenga Rodger and PM Kaluba Alex at the Lime Plant



Aerial view of the site from the Lime Plant

PRESIDENTIAL VISIT AT THE KALUMBILA MINE SITE

On 1 June 2018 the President of the Republic of Zambia, Mr Edgar Lungu and the Minister of Mines, with their entourage, visited Kalumbila Mine.

The President and his entourage was welcomed at the new Kalumbila Airport by Kalumbila General Manager, Mr Lowe Morris, Kalumbila Security Manager Mr Gary Egan, Omega Site Manager Mr Mutwalo Benjamin and various heads of departments.

After a short briefing at the Kalumbila Mine Administration building, they visited the pit, the ball mills at the plant and finally they proceeded to the Kalumbila Town Development Council to inspect the housing project.

During the Presidential visit, seventeen additional Omega security officers were deployed at various roads to regulate the traffic inside the mine area and at TWE to ensure smooth movement of the Presidential convoy.

The Security Manager at Kalumbila Mine (Mr Gary Egan) send a congratulatory letter to Omega, appreciating the officers and all involved during the presidential visit for a job well done. He also conveyed the State House security team's gratitude to Omega and staff for a job well done and ensuring that the President and his entourage were safe.

ROLLS ROYCE ENTHUSIASTS

His Majesty (HM) Otumfuo Nana Osei Tutu II recently invited Mr Faan du Toit (CEO of the Omega Group) to his South African residence in Sandton.

Both the King and Mr du Toit are keen Rolls Royce enthusiasts and also owners of two classic models (1953 and 1954 respectively).

In addition to his vintage model, the King also owns several other modern Rolls Royce motor cars.

King Otumfuo Osei Tutu II is the 16th Asantehene, traditional ruler of the Kingdom of Ashanti in Ghana since 26 April 1999.

His Majesty, by name, is in direct succession to the founder of the Empire of Ashanti, Otumfuo Osei Tutu I.



Rolls-Royce



His Majesty Otumfuo Osei Tutu II



From left to right: Mr Faan du Toit and His Majesty Otumfuo Osei Tutu II standing next to Mr du Toit's Rolls Royce Silver Wraith.



With over 60 years of combined experience in the cleaning industry our team has vast expertise of the industry. Quatro Cleaning Services has become a well-known leader in the cleaning industry through it's professional service delivery and dedication. Focus, knowledge and our consistency are critical, in terms of adding value to our clients.

- Retail/ Shopping Centres
- Mining
- Hotel & Leisure
- Manufacturing
- Wholesale
- Healthcare
- Education
- Automotive
- Industrial
- Commercial
- Energy
- Stadiums and Events
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- Aviation
- Financial

Our services include

- Contract cleaning
- Pre and post occupational cleaning
- High-level cleaning
- Specialised cleaning services
- Carpet and upholstery cleaning
- Window cleaning
- Escalator cleaning
- Deep cleaning



For more information on our services:

Tel: 0861 44 00 00 • Fax: 012 816 8461 • E-mail: info@quatro.co.za

Our office:

Libertas Office Park, Block E, Cnr The Highway & Libertas Roads, Equestria, Pretoria

VISION

To be the most respected supplier of integrated security solutions to all blue chip clients in our target markets.

MISSION

To provide world-class integrated security solutions to clients in our target markets by consistently exceeding customer satisfaction through operational excellence and innovation.

Our blue print solution embraces a safe and secure environment.

VALUES

Passion
Respect
Integrity
Discipline
Excellence



SECURITY WITH INTEGRITY

OMEGA